

IRELAND

June 2024



Coast of Northern Ireland

A tour all around the Emerald Isle

This is the 7th time since 2010 that Wells Gray Tours has offered a tour to Ireland and our travellers have always been thrilled with the experience. We have partnered again with Discover Ireland Tours, a company based in Cork that is committed to connecting groups to the real people of Ireland. Our tour circles the island and includes not only the cities and iconic sights of Ireland and Northern Ireland such as Blarney Castle, Ring of Kerry, Cliffs of Moher, and Giant's Causeway, but also those personal experiences that put you in touch with the people, such as a jaunting cart ride, a sheepdog demonstration, a stay in a castle, a Black Taxi ride around Belfast, and Irish entertainment at Kate Kearney's Cottage and the Merry Plough Boys Pub. So don your richest green, pocket your lucky shamrock, and go where Ireland takes you.



INTERNATIONAL



GROUP SIZE



ACTIVITY LEVEL

► Fares per person

from **\$10,295** double/twin, **\$12,335** single*

**pricing details for all departures provided on page 2*

► Earn 177 Experience Points

► Departure from:

BC Interior, Victoria & Lower Mainland



DEPARTURE POINTS & DATES

- I BC Interior:** June 11, 2024 - 18 Days
- V Vancouver Island:** June 11, 2024 - 18 Days
- L Lower Mainland:** June 11, 2024 - 18 Days



Your specific departure point will be confirmed at time of booking.
Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We depart on Tuesday, June 11 and fly from Kelowna to Dublin via Calgary. Transfers are provided to Kelowna Airport. We return to Kelowna from Dublin via Calgary on Friday, June 28. Transportation is provided to your pickup point.
- V Vancouver Island:** We depart on Tuesday, June 11 and fly from Victoria to Dublin via Calgary. Transfers are provided to Victoria Airport. We return to Victoria from Dublin via Calgary on Friday, June 28. Transportation is provided to your pickup point. **Up-Island passengers,** we may be able to fly you from Nanaimo or Comox airport.
Note: Depending on the number of people booked and coach size, home pickups may be offered in the Victoria area. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- L Lower Mainland:** We depart on Tuesday, June 11 and fly from Vancouver to Dublin via Calgary. Transfers are provided to Vancouver Airport for passengers in the greater Vancouver area. We return to Vancouver from Dublin via Calgary on Friday, June 28.
Note: Home pick up may be arranged at time of booking for passengers in the greater Vancouver area. Passengers from Abbotsford or Chilliwack may fly from Abbotsford. Transfers to Abbotsford airport are not included.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$10,295 double/twin \$12,335 single	<ul style="list-style-type: none">• Tour exempt from GST• Singles - list price for first 3 bookings only.
V	Vancouver Island	\$10,395 double/twin \$12,435 single	
L	Lower Mainland	\$10,325 double/twin \$12,365 single	



Londonderry, Northern Ireland

WHAT'S INCLUDED

► Meals

- **29 total:** 16 breakfasts, 2 lunches & 11 dinners

► Transportation

- Transportation to/from Kelowna, Vancouver or Victoria airports from departure points in BC Interior, greater Vancouver & Victoria areas
- Flights to Dublin & return (from Kelowna, Victoria, Vancouver, Abbotsford, Nanaimo or Comox)
- Current air taxes, security fees & fuel surcharges
- 1 checked bag
- Coach transportation in Ireland for 16 days
- Transfer from hotel to Dublin Airport

► Accommodation

- 16 nights accommodation & hotel taxes
- Luggage handling at hotels

► Guides & Gratuities

- Irish driver-guide for 16 days of touring
- Gratuities to Irish driver-guide & local guides

► Key Highlights

- Kilkenny Castle
- Guided walking tour of Kilkenny
- Rock of Cashel
- Old Jameson Distillery tour & tasting
- Cobh Heritage Centre
- Blarney Castle & kissing the Blarney Stone

- Ring of Kerry
- Jaunting cart ride
- Dinner & Irish show at Kate Kearney's Cottage
- Shannon River ferry crossing
- Cliffs of Moher
- Kylemore Abbey & Gardens
- Killary Fjord catamaran cruise
- Sheepdog demonstration at Glengowla Farm
- Belleek Pottery & Fine China
- Lough Eske Castle
- Tour of Donegal
- Derry City Walls walking tour with local guide
- Bushmills Distillery and tasting
- Visit with a local farmer
- Giant's Causeway
- Black Taxis tour of Belfast
- Titanic Belfast Exhibition
- Hillsborough Castle & Gardens
- Monasterboice High Crosses
- Locally guided tour of Dublin
- Trinity College & the Book of Kells
- Christ Church Cathedral
- Guinness Brewery tour & tasting
- Powerscourt House & Gardens
- Glendalough
- Merry Ploughboys Pub Traditional Irish Night

► Knowledgeable Wells Gray tour director



Activity Level 2

Moderate Activity: As a traveller you like a variety of activities and walking up to 2 km over the course of a day with breaks such as a guided walking tour is very doable for you without assistance. You can stand for prolonged periods, negotiate a variety of terrain from cobblestone streets to moderate hills comfortably and can climb two flights of stairs without assistance. Please be aware that on tours with flights you will be required to handle your own luggage and walk longer distances in airports.

You may bring a cane if needed. The coaches cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



Tour Size 25

This tour is limited to 25 participants, making it a more intimate travel experience.



Cliffs of Moher

ITINERARY

Tuesday, June 11

We fly to Calgary and connect to an evening flight to Dublin.

Wednesday, June 12

We arrive in Dublin in late morning and local time is 8 hours ahead of Pacific Time. **Céad Míle Fáilte (Welcome to Ireland)!** Our driver-guide from Discover Ireland Tours meets us at the airport and we head to Kilkenny, about two hours away. Our first lodging is the unique Lyrath Estate Hotel, celebrated for its gorgeous grounds spread across 170 acres of Irish countryside, complete with picturesque lakes, gardens, and woodlands.

The name Lyrath is thought to date back to Norman times when “Strongbow” settled in Ireland during the Norman invasion. Today’s Estate House was built in the 17th century and sits along-side its modern-day extension where hotel rooms are located.

Meals included: Dinner

Accommodation: Lyrath Estate Hotel, Kilkenny

Thursday, June 13

Stroll the hotel’s park-like grounds or relax this morning. We visit **Kilkenny Castle** in the afternoon. It has been an important site since William the Earl Marshall built the first stone castle in 1260. A walking tour of Kilkenny town is offered by a local guide.

Meals included: Breakfast

Accommodation: Lyrath Estate Hotel, Kilkenny

Friday, June 14

At the **Rock of Cashel**, we see an impressive group of medieval buildings set on an outcrop of limestone. These include the 12th century round tower, Romanesque Chapel, 13th century Gothic cathedral, and the restored Hall of the Vicars Choral. Then we head to the south coast and enjoy a tour and whiskey tasting at **Old Jameson Distillery**. We finish the day in Cork.

Meals included: Breakfast, Dinner

Accommodation: Clayton Hotel, Cork

Saturday, June 15

Our first stop is the **Cobh Heritage Centre** to learn about life in Ireland through the 18th and 19th centuries, mass emigration, the Great Famine, and the sinking of the RMS Lusitania. Cobh was also the last port of call for the Titanic. **Blarney Castle** is one of the most famous of Ireland’s icons. Climb to the castle ramparts where you can kiss the **Blarney Stone** and become endowed with the Gift of the Gab. There is also a shopping opportunity at Blarney Woollen Mills. This afternoon, we drive over the Cork and Kerry Mountains, and through the Irish-speaking villages of Ballymakeery and Ballyvourney. We pass the ruins of Macroom Castle, once the home of Sir William Penn whose son founded Pennsylvania.

Meals included: Breakfast, Dinner

Accommodation: Randles Hotel, Killarney

The **Ring of Kerry** is one of the most awesome drives in Ireland and is full of magical

ITINERARY continued

Sunday, June 16

and mystical places and sites. We travel through Killorglin, Glenbeigh, Cahersiveen, and the Coomakesta Pass with magnificent views over Derrynane. The afternoon takes us through Sneem, Moll's Gap, and Ladies View into **Killarney National Park**. We return to the hotel riding on horse-drawn carts, locally known as jaunting carts. Tonight, we go to **Kate Kearney's Cottage** at the Gap of Dunloe to enjoy dinner along with traditional entertainment with musicians playing the guitar, fiddle, mandola, Irish bouzouki, banjo, bodhrán, uilleann pipes, and tin whistles. Costumed Irish dancers perform reels, jigs and the almost forgotten 'Brush Dance'.

Meals included: Breakfast, Dinner

Accommodation: Randles Hotel, Killarney

Monday, June 17

After crossing the estuary of the Shannon River by ferry, a highlight is the **Cliffs of Moher**, an eight-km stretch of cliffs that plunge 212 metres into the Atlantic Ocean — one of the most photographed sites in Ireland. Today's spectacular drive hugs the coast, then takes us across **The Burren**, an extensive limestone plateau that is bleak and devoid of water, trees, and soil, yet it holds a unique beauty. A stop is made at the Poul nabrone Dolmen, a portal tomb with three standing stones that may be 6,000 years old. Then we follow the south coast of Galway Bay and stay two nights in **Galway**.

Meals included: Breakfast, Dinner

Accommodation: Park House Hotel, Galway

Tuesday, June 18

We skirt Lough Corrib, the second largest lake in Ireland with 365 islands. St. Patrick spent 40 days and 40 nights fasting on top of **Croagh Patrick** and praying for the conversion of Pagan Ireland to Catholicism. In **Connemara National Park**, we admire the bleak bog landscape and rugged ocean cliffs. We visit **Kylemore Abbey** where the Benedictine nuns have run a school for girls since 1920. There is time to wander through the gardens, abbey, and shops. Next, we take a cruise past the dramatic scenery of **Killary Fjord** and have a close view of some mussel farms. A demonstration of **sheepdog skills** is offered at Glengowla Mines and Farm.

Meals included: Breakfast

Accommodation: Park House Hotel, Galway

Wednesday, June 19

After driving along Lough Mask, we visit the lovely **Belleek Fine China Factory** whose unique pottery and porcelain have been renowned since the 1860s. (They will ship items home for you, so you don't have to carry them for the rest of the tour.) Continuing along the North Mayo Coast, our accommodation for two nights is a truly memorable experience – **Lough Eske Castle**. It is located on a secluded lakeside estate just outside Donegal Town. Its history, associated with the O'Donnell Clan, the founding fathers of Donegal, dates to the 15th century. A manor was built in 1621, then rebuilt in 1868 and named Lough Eske Castle. It was in ruins by the mid-20th century, then restored in 2007 to be a 5-star hotel.

Meals included: Breakfast, Dinner

Accommodation: Lough Eske Castle

Thursday, June 20

The morning is spent touring in the **Donegal** area with lunch arranged in a traditional pub. The afternoon is at leisure at Lough Eske to enjoy the castle's beautiful setting or stroll in Donegal.

Meals included: Breakfast, Lunch

Accommodation: Lough Eske Castle

Friday, June 21

We cross the border into **Northern Ireland** which requires a stop for a passport check since Brexit. Soon we are in **Londonderry**, the only completely walled city in the United Kingdom. A local guide takes us on a walking tour of the **Walls of Derry** and shares the unique version of the history of the once infamous Bogside area. We

ITINERARY continued

Friday, June 21 continued

continue to Belfast, the capital of Northern Ireland, where we stay three nights. Once a haven from storms, Belfast developed a boat building industry and now is known for its vibrant nightlife and arts scene.

Meals included: Breakfast, Dinner

Accommodation: Europa Hotel, Belfast

Saturday, June 22

Our first stop is at **Bushmills Distillery** for a tour and to sample its famous whiskey. Lunch is at a local farmhouse with a chance to chat to the farmer. Then we drive along the **North Antrim Coast** through quaint villages that hug the shoreline such as Carnlough, Cushendun, and Cushendall. Next, we explore **Giant's Causeway**, the subject of many legends. A unique geological structure, some 37,000 basalt columns extend from the cliffs into the sea.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Europa Hotel, Belfast

Sunday, June 23

During the morning, we ride in a **Black Taxi** with a local guide for a Belfast highlights tour. This is no ordinary taxi ride, it is a tour of the sites where the troubles in Belfast occurred between the late 1960s and 1990s. Your guide is a taxi driver and entrepreneur who lived through the conflicts and now makes a living educating his passengers about those distant dark times in Northern Ireland's history. See the peace wall and the Republican and Loyalist murals, and hear a unique perspective on those challenging decades. The small taxis allow us to enter some narrow streets where a coach cannot go. Later, we visit **Titanic Belfast** where nine galleries explain the conception and building of RMS Titanic in Belfast, the discovery of the wreck, and modern exploration. There are special effects, dark rides, full-scale reconstructions, and innovative interactive features to explore the Titanic story.

Meals included: Breakfast

Accommodation: Europa Hotel, Belfast

Monday, June 24

Leaving Belfast, we visit **Hillsborough Castle and Gardens**, best known as the official residence of the Royal Family in Northern Ireland. Later, we stop at Monasterboice High Crosses, an important centre of religion and learning. The site houses two 14th century churches and an earlier round tower, but is most famous for its 10th century high crosses. Then, we drive through the beautiful Boyne Valley where the Battle of the Boyne took place in 1690 between the deposed King James II and King William III. Arriving in Dublin, we settle into the Riu Plaza Hotel for a four-night stay in the centre of the city on re-nowned O'Connell Street.

Meals included: Breakfast, Dinner

Accommodation: Riu Plaza The Gresham Hotel

Tuesday, June 25

Dublin is Ireland's largest city, a historical and contemporary cultural centre. A local guide takes us on a city tour. We visit Trinity College, founded by Queen Elizabeth I in 1592 and home of the **Book of Kells**, the most richly decorated of Ireland's medieval illuminated manuscripts of the four gospels. (Note: Trinity Library is expected to close sometime in 2024 for a major renovation, so this visit may be cancelled.) Another stop is the imposing Christ Church Cathedral, founded in 1163. We round out the day at famous **Guinness Brewery** for a tour and to sample its iconic beer.

Meals included: Breakfast, Dinner

Accommodation: Riu Plaza The Gresham Hotel

Wednesday, June 26

The day is at leisure and your guide can assist you with ideas, since there is lots to do in Dublin.

Meals included: Breakfast

Accommodation: Riu Plaza The Gresham Hotel

ITINERARY continued

Thursday, June 27

We drive out of Dublin to **Powerscourt House & Gardens**. Situated in the foothills of the Wicklow Mountains, it is a sublime blend of formal gardens, sweeping terraces, and ornamental lakes with secret hollows, rambling walks, walled gardens, and over 200 variations of trees and shrubs. Next, we go to **Glendalough**, a centre for pilgrims and visitors since the 6th century when its monastery was founded by St. Kevin. The surviving buildings are probably about 1,200 years old, the most notable being a superb round-tower, cathedral, stone churches, and decorated crosses. Tonight, we celebrate our tour around Ireland at the **Merry Ploughboys Pub** with a traditional Irish dinner and cabaret. Don't expect an early night!

Meals included: Breakfast, Dinner

Accommodation: Riu Plaza The Gresham Hotel

Friday, June 28

A transfer is provided to Dublin Airport in late morning and we fly home. Transportation is provided to your pickup point.

Meals included: Breakfast



Rock of Cashel



TOUR NOTES

THE EMERALD ISLE: With the known history of Ireland dating back over 6,000 years, the past has truly paved the way for the island's buoyant present and future. The culture is vibrant, evolving, and global, for there are an estimated 80 million people who claim Irish ancestry. The island of almost 6 million has two political entities — the Republic of Ireland which is a sovereign nation with Dublin as its capital, and Northern Ireland which is part of the United Kingdom with the capital at Belfast. The people take pride in their Celtic, Norse, and Anglo heritages. Irish is the first official language, with signs posted in Gaelic in places where the language is dominant, and English is the second official language, of course accented by a lyrical lilt that changes throughout the island. But to keep it interesting, in Northern Ireland, Ulster is spoken, a beautiful form of Scots/Irish, and in the Republic of Ireland, mid-Ulster English and Hiberno-English is common. The Irish are fond of folklore and traditions, particularly expressed through music and dance. In fact, the pub lies at the heart of the cultural life of Ireland, a place where friends gather to philosophize on life and politics, listen to stories and poems, enjoy traditional music, and share a feast.

Currency & Expenses: The Euro is used in Ireland and, as of August 2023, one Euro costs C\$1.48. The British Pound is used in Northern Ireland and costs C\$1.73. You should order Pounds and Euros from your bank 1-2 weeks before departure, or plan to use ATMs. Credit cards are accepted almost everywhere. Gratuities are included for all group meals, Irish drivers, and guides.

Documentation: A valid passport is required with expiry after you leave Ireland. A visa is not required.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a component of an extensive tour due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Flight seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$1,500 and book your own flight which allows seat selection.

Rooms for singles are often a different style or smaller size than twin rooms. Many hotels limit the number of single rooms allocated to a group. Please book early if you prefer to travel single. The price quoted for single on page 2 is available for the first 3 bookings, then a higher rate is in effect.

Triples are not available on this tour.

Beverages: Although most dinners are included, it is not common practice to include beverages with meals. Bottled water is served, but any other beverage is probably at your expense.



Lough Eske Castle

TOUR POLICIES

Payments: A deposit of \$800 per person is requested at time of booking and balance is due March 7, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Cancellation Policy: Up to February 7, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From February 8 to March 7, the cancellation charge is \$400 per person. From March 8 to April 5, the cancellation charge is 40% of the tour fare. From April 6 to May 7, the cancellation charge is 80% of the tour fare. After May 7, there is no refund.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies (an allergy causes medical distress, a preference does not). For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is

provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. Please contact us for details.

Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

Photo Credits: Adobe Stock (Coast of Northern Ireland, Londonderry, Cliffs of Moher, Rock of Cashel, sheep in green pastures) and Lough Este Castle.

Experience Points or E-points: This tour earns 177 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until March 7, 2024.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Our offices are open for walk-in traffic or by appointment

KAMLOOPS	KELOWNA	VERNON	PENTICTON	VICTORIA
Head Office				
250 Lansdowne St.	2575 Richter St.	3206 35th St.	100 -159 Wade Ave East	102-736 Broughton St.
Kamloops, BC	Kelowna, BC	Vernon, BC	Penticton, BC	Victoria, BC
V2C 1X7	V1Y 2R1	V1T 6B7	V2A 8B6	V8W 1E1
250-374-0831	250-762-3435	250-545-9197	250-493-1255	250-590-7889

Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

LOST ITEMS: Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

CURRENCY: Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

COVID-19: Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.