

SHEN YUN IN VANCOUVER

March 2024

WELLS GRAY TOURS
a world to experience



Enjoy a spectacular performance and Vancouver's vibrant Chinatown

Shen Yun Performing Arts is a premier Chinese dance and music company that performs classical Chinese dance, ethnic and folk dance, and storybased dance, with elaborate costumes and orchestral accompaniment. We have excellent seats at the Queen Elizabeth Theatre for this spectacular show. With the benefit of a local guide, we take a walking tour around Vancouver's vibrant Chinatown. We also visit Dr. Sun Yat-Sen Classical Chinese Garden and enjoy a guided tour of this authentic representation of a Ming Dynasty Garden, learning about its structure, beauty, philosophy, and mythology. Accommodation for 2 nights is at the Blue Horizon Hotel on Robson Street.



SHOW TOUR



ACTIVITY LEVEL

► Fares per person

\$965 double/twin, **\$1,145** single*

**all pricing details provided on Page 2*

► Early Booking Bonus

\$50 discount on first 15 seats; **\$25** on next 10.

► Earn 23 Experience Points

► Departure from:

BC Interior



Dr. Sun Yat-Sen Chinese Garden

DEPARTURE POINT & DATE

I BC Interior: March 19, 2024 – 3 Days

Your specific departure point will be confirmed at time of booking.

I BC Interior: We depart from communities in the BC Interior on Tuesday, March 19 and travel to Vancouver. We return home on Thursday, March 21. Transportation is arranged to your pickup location.

FARES PER PERSON

Departure Point	Fares per Person	Notes
BC Interior	\$965 double/twin \$1,145 single \$925 triple	• Please add 5% GST

WHAT'S INCLUDED

▶ Meals

- 2 lunches

▶ Transportation

- Coach transportation for 3 days

▶ Accommodation

- 2 nights of accommodation & hotel taxes
- Luggage handling at hotel

▶ Knowledgeable Wells Gray tour director

▶ Key Highlights

- Chinatown walking tour with local expert guide
- Dr. Sun Yat-Sen Classical Chinese Garden
- Tea talk with a cup of Premium Jasmine tea
- Ticket to *Shen Yun* at Queen Elizabeth Theatre

▶ Gratuities

- Gratuity for Chinatown guide

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Activity Level 1

Light Activity: You're a relaxed and easy-going traveller that likes to discover new places and meet new people. You can climb a flight of stairs, board a coach, stand for short periods and walk at a leisurely pace with breaks during the day for up to 60 minutes without difficulty or assistance.

You may bring a walker or cane if needed. The coaches cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense.

ITINERARY

Tuesday, March 19

We drive the Coquihalla to **Vancouver** and stay two nights at the Blue Horizon Hotel. It has an excellent location on Robson Street, surrounded by dozens of interesting shops and restaurants, and a short walk to Pacific Centre Mall.

Meals included: Lunch

Accommodation: Blue Horizon Hotel

Wednesday, March 20

The morning is free time. This afternoon, a local expert conducts a historical **walking tour of Chinatown**, featuring bright facades, street markets, and unique architecture. The walking distance is about four blocks, at a very leisurely pace with many stops. This is one of the largest Chinatowns of its kind in North America. The walk finishes at **Dr. Sun Yat-Sen Classical Chinese Garden**, one of the top attractions in Vancouver. We are treated to a close look at this authentic representation of a Ming Dynasty Garden with a guided tour, learning about its structure, beauty, philosophy, and mythology. Listen to a talk about the cultural significance of tea, then enjoy a Premium Jasmine tea. Tonight at 7:30, the curtain rises at the Queen Elizabeth Theatre for the awesome performance by **Shen Yun**.

Accommodation: Blue Horizon Hotel

Thursday, March 21

We head for home with a lunch stop in Hope.

Meals included: Lunch

TOUR NOTES

SHEN YUN — REVIVING 5,000 YEARS OF CIVILIZATION

Shen Yun Performing Arts is a premier classical Chinese dance and music company established in New York in 2006. It performs classical Chinese dance, ethnic and folk dance, and story-based dance, and orchestral accompaniment. For 5,000 years, divine culture flourished in the land of China. Humanity's treasure was nearly lost in the 20th century, but through breathtaking music and dance, Shen Yun is reviving this glorious culture. Shen Yun can be translated as "the beauty of divine beings dancing." The 40 dancers perform wearing intricate costumes, often accompanied by a variety of props. Some costumes are intended to imitate the dress of various ethnicities, while others depict ancient Chinese court dancers, soldiers, or characters from classic stories. Props include colourful handkerchiefs,

drums, fans, chopsticks, or silk scarves. Each Shen Yun piece is set against a digitally projected backdrop, usually depicting landscapes such as Mongolian grasslands, imperial courts, ancient villages, temples, or mountains.

Shen Yun has five troupes that perform in about 100 cities and 20 countries each year. The Vancouver show is the only Canadian stop west of the Toronto area. We have excellent seats at the Queen Elizabeth Theatre in Centre Orchestra, Rows 17 to 19. Seats are assigned according to the order that you book for this tour. Don't miss this incredible performance!

The Chinatown walking tour is about 90 minutes and 4 blocks at a leisurely pace, but is not suitable for anybody with mobility challenges. This tour will proceed rain or shine. Please be prepared for all weather conditions.



TOUR POLICIES

Payments: A deposit of \$150 per person is requested at the time of booking and balance is due January 30, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level, and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard.

Early Booking Bonus: Receive a \$50 discount on the first 15 seats and \$25 on the next 10 seats for booking early with a deposit. The discount is not offered after January 30, 2024.

Cancellation Policy: Up to January 11, 2024, your tour payments will be refunded less an administrative charge of \$50 per person. From January 12 to January 30, the cancellation charge is \$100 per person. From January 31 to February 16, the cancellation charge is 50% of the tour fare. From February 17 to March 5, the cancellation charge is 80% of the tour fare. After March 5, there is no refund.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Show Cancellation: It rarely happens, but actors occasionally get sick, or some mishap causes the cancellation of a show. This can occur even an hour before the performance begins. We know that this would be extremely disappointing for our customers, but the only refund we would be able to obtain for you would be the actual ticket price of the show. The hotel, motorcoach, and other tour services are all prepaid and are non-refundable at short notice.

Food Allergies: You must notify us no later than at final payment if you have a food allergy.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Please contact us for details.

Photo Credits: Shen Yun Performing Arts (2 Shen Yun photos), Gardens BC (Sun Yat-Sen on cover), Adobe Stock (Dr. Sun Yat-Sen Chinese Garden on page 4).

Experience Points or E-points: This tour earns 23 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your points on tours longer than 3 days. You can accumulate enough points to earn a free tour (this tour eligible until January 30, 2024).

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com

1-800-667-9552



Our offices are open for walk-in traffic or by appointment

KAMLOOPS Head Office 250 Lansdowne St. Kamloops, BC V2C 1X7 250-374-0831	KELOWNA 2575 Richter St. Kelowna, BC V1Y 2R1 250-762-3435	VERNON 3206 35th St. Vernon, BC V1T 6B7 250-545-9197	PENTICTON 100 -159 Wade Ave East Penticton, BC V2A 8B6 250-493-1255	VICTORIA 102-736 Broughton St. Victoria, BC V8W 1E1 250-590-7889
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ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

LOST ITEMS: Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

CURRENCY: Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

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CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

COVID-19: Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.

Revised March 2023