SUEZ CANAL CRUISE WITH ISRAEL, EGYPT & DUBAI

November 2024





Cruise for 16 days on Norwegian Dawn from Tel Aviv to Dubai

The ancient lands of Israel, Egypt, Jordan, and the Middle East are a world of wonders — a window to a long past age of extravagance, massive wealth, and ample acts of tribute. This cruise from Tel Aviv to Dubai is a rare opportunity to see the amazing sights of this storied region from the convenience of a ship. Only a few cruises transit the Suez Canal, the engineering marvel of the 1860s that shortened the trip from Europe to the Indian Ocean by 8,900 km. Other highlights include the Biblical sites of Israel, Giza Pyramids, Grand Egyptian Museum, Valley of Kings, Luxor Temple, Petra, the Grand Mosques of Oman and Abu Dhabi, an Arabian Desert safari, and Burj Khalifa, world's tallest building. We fly to Tel Aviv and home from Dubai. So many renowned places on one tour!





▶ Fares per person

from \$13,190 double/twin, \$16,160 single* *pricing details for all departures provided on page 2

- **▶** Early Booking Bonus **\$250** discount on first 8 seats; **\$125** on next 4.
- **▶** Earn 235 Experience Points

Departure from:

BC Interior, Victoria & Lower Mainland



DEPARTURE POINTS & DATES

I) BC Interior: November 2, 2024 - 24 Days







Your specific departure point will be confirmed at time of booking.

Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:



BC Interior: We depart from the Okanagan, Kamloops, and Salmon Arm on Saturday, November 2 and travel by coach to New Westminster. We stay overnight at the Inn at the Quay and fly from Vancouver to Tel Aviv the following day. We return to Seattle from Dubai on Sunday, November 24 and travel home on Monday, November 25.

Note: While it may seem unnecessary to travel to the Lower Mainland the day before your flight, the Coquihalla can have long closures or flights can be cancelled by weather which would cause a missed international flight.



Vancouver Island: We depart on Saturday, November 2 and travel to New Westminster. We stay overnight at the Inn at the Quay and fly from Vancouver to Tel Aviv the following day. We return to Seattle from Dubai on Sunday, November 24 and travel home to Victoria on Monday, November 25. Transfers are provided to pickup points for passengers in the Greater Victoria area.

Note: While it may seem unnecessary to travel to New Westminster the day before your flight, transportation from Victoria can shut down unexpectedly which would cause a missed international flight. Home pickups may be offered in the Victoria area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.



Lower Mainland: We fly from Vancouver to Tel Aviv on Sunday, November 3. We fly to Seattle from Dubai on Sunday, November 24 and travel home to the Lower Mainland on Monday, November 25. Transfers are offered from your home in the Greater Vancouver area. Please arrange at time of booking.

FARES PER PERSON

	Departure Point	Inside Category IA	Oceanview Category OA	Balcony Category BA
O	BC Interior	\$13,370 double/twin \$16,420 single	\$13,940 double/twin \$17,560 single	\$14,895 double/twin \$19,470 single
	Vancouver Island	\$13,520 double/twin \$16,570 single	\$14,090 double/twin \$17,710 single	\$15,045 double/twin \$19,620 single
0	Lower Mainland	\$13,190 double/twin \$16,160 single	\$13,760 double/twin \$17,300 single	\$14,715 double/twin \$19,210 single

- Please add 0.2% GST
- Other categories are also available.

WHAT'S INCLUDED

Meals

1064 total: 22 breakfasts, 21 lunches & 21 dinners **1062 total:** 22 breakfasts, 19 lunches & 21 dinners **1060 total:** 21 breakfasts, 19 lunches & 20 dinners

Transportation

- Coach transportation to Vancouver airport
- Flight from Vancouver to Tel Aviv
- Current air transport taxes & fuel surcharges
- 1 checked bag
- Transfer from Tel Aviv Airport to hotel
- Coach transportation in Israel for 2 days
- Coach transportation in Egypt for 4 days
- Transportation in Dubai for 2 days
- Transfer from Dubai hotel to airport
- Flight from Dubai to Seattle
- Transportation from Seattle to pickup point

Accommodation

- 7 nights of hotel accommodation & taxes
- 16 days on board Norwegian Dawn
- Port charges, cruise taxes, & Suez Canal fee
- Luggage handling at hotels and ship

▶ Key Highlights

- Locally-guided tour of Tel Aviv and Jaffa
- Guided tour to Galilee with many Biblical sites
- Boat excursion on Sea of Galilee
- Archaeological excavations at Capernaum
- Stella Maris Monastery
- \$100 per stateroom shipboard credit
- Entertainment and other services on the ship
- Beverage package on the ship
- 3 specialty meals on the ship
- \$50 per stateroom credit per shore excursion
- 300 minutes of free internet use

- Guided tour to Jerusalem and Bethlehem with many Biblical sites
- Locally-guided tour of Alexandria, Egypt
- Kom el Shugafa catacombs and tombs
- Quaitbay Citadel
- Locally-guided tour of Cairo
- Pyramids of Giza and The Sphinx
- Grand Egyptian Museum (if open)
- Transit of Suez Canal
- Two-day guided tour to Luxor, Egypt
- Excursion on the Nile in felucca sailing boats
- Temple of Karnak
- Evening tour of illuminated Luxor Temple
- Valley of Kings with entry to 3 tombs
- Deir el Medine Village of ancient tomb workers
- Guided tour to Petra, Jordan
- Electric cart ride from Treasury to coach
- Locally-guided tour of Muscat, Oman
- Locally-guided tour of Abu Dhabi, UAE
- Heritage Village
- Sheikh Zayed Grand Mosque
- Full-day guided tour of Dubai highlights
- Burj Khalifa observation deck
- Walking tour of Souk Madinat Jumeirah
- Guided tour of Burj al Arab Hotel
- 4-wheel drive dunes tour in Arabian Desert
- Barbecue & entertainment at Bedouin camp

Guides & Gratuities

- Cruise gratuities
- Gratuities to guides & drivers on 12 tours

Knowledgeable Wells Gray tour director





Saturday, November 2

Passengers from BC Interior and Vancouver Island travel by coach to New Westminster and overnight at the Inn at the Quay, overlooking the Fraser River. Meet your fellow travellers during a get-acquainted dinner.

V Dinner **Accommodation:** Inn at the Quay

Sunday, November 3

A transfer to YVR is provided. Our flight departs in early afternoon.

Meals included: **OV** Breakfast

Monday, November 4

We change planes in Europe and continue to Tel Aviv, arriving mid-afternoon. Welcome to Israel! The time is 10 hours ahead of Pacific Time. Our bilingual guide, driver, and coach meet us at the airport and take us to the Metropolitan Hotel for a two-night stay. It has a terrific location close to the sandy shores of the Mediterranean and the shops of the Dizengoff Center.

Meals included: Dinner

Accommodation: Metropolitan Hotel

Tuesday, November 5

The morning is free time to relax. Our afternoon tour visits the **old port city of Jaffa**, known for the Biblical stories of Jonah, Solomon, and Saint Peter. During a tour around **Tel Aviv**, we have time in the city centre and stroll along the Tayelet, the oceanfront promenade.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Metropolitan Hotel

Wednesday, November 6 We drive inland to Tiberias on the western shore of the Sea of Galilee, then take a boat excursion across to Capernaum. A walking tour visits the archaeological excavations at Capernaum, home of the apostles Peter, Andrew, James, and John, and tax collector Matthew. We continue to the Mount of Beatitudes where Jesus preached the "Sermon on the Mount". Then we return to the coast at **Haifa** to view the Bahai Temple and visit the Stella Maris Monastery which is said to contain the Cave of Elijah, associated with the Biblical prophet Elijah. The **Norwegian Dawn** is docked at the Port of Haifa, ready for embarkation. This evening is our first sumptuous dinner on board, followed by a lively "welcome" stage show in the theatre. The ship sails at 11 pm.

> Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Thursday, November 7

We arrive at **Ashdod** in Israel. A one-day tour is included which visits some famous Biblical sites. It is an hour's drive to **Jerusalem**, traversing the stony hills of Judea to reach this beautiful walled city. Stops include the Mount of Olives with panoramic views of the Old City; the Church of the Pater Noster where Jesus taught his disciples the Lord's Prayer; and the Garden of Gethsemane where Judas betrayed Jesus. Then we enter the Jewish Quarter to take in the wonder of the Western Wall or Wailing Wall which is the most sacred Jewish site in Jerusalem. We then drive to Mount Zion where we visit the Church of St. Peter in Gallicantu on the site

Thursday, November 7

continued

of Caiphas' House, the Room of the Last Supper and the Tomb of King David. We continue to **Bethlehem** to visit the Basilica of the Nativity, honoured as Jesus' birth site since the 2nd century. Returning to the ship, we sail at 7 pm.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Friday, November 8

Our next port is **Alexandria**, **Egypt**, which was founded in 331 BC by Alexander the Great and remained the capital of Egypt for a thousand years. A half-day tour visits the Kom el Shugafa catacombs and tombs dating to the 2nd century; Quaitbay Citadel, built in the 15th century as harbour fortifications.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Saturday, November 9

The Norwegian Dawn docks at Port Said, Egypt. Our coach and guide meet us for an all-day excursion to the wonders of Cairo. The city was founded in 969 and is now the largest in Africa with a metropolitan population of 16 million. Nicknamed "The City of a Thousand Minarets" for its preponderance of Islamic architecture, Cairo sprawls across the Nile River delta. Our first stop is at the Pyramids of Giza, the symbol of Egypt. The oldest and largest one, the Great Pyramid, was built about 2560 BC and towers 146 metres. For 3,800 years, it was the tallest man-made structure in the world. It is believed to have been built as a tomb for the fourth dynasty Egyptian pharaoh, Khufu. Adjacent is the equally-renowned **Sphinx**, built about 2500 BC by the pharaoh Khafra, which has a lion's body with a human head. If open to the public, our guide takes us to the highlights of the **Grand Egyptian Museum**, learning about the history of Egypt's pharaohs, from Narmer to Akhenaton and Ramses. One of the most impressive galleries is Treasures of Tutankhamen, notable because the tomb was discovered intact and not raided in 1922. It took 20 years to plan and build this new museum at a cost of a billion dollars. Back at Port Said, the ship departs at 11 pm. Note: It is a six-hour return drive to Cairo, so time limitations today mean we can only visit these best-known attractions of Cairo.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** *Norwegian Dawn*

Sunday, November 10

Port Said is the northern entrance to the amazing **Suez Canal**, certainly one of the highlights of this cruise. The canal connects the Mediterranean Sea with the Red Sea. Constructed by the Suez Canal Company between 1859 and 1869, it offers ships a more direct route between the North Atlantic and the Indian Ocean and reduces the journey around the Cape of Good Hope by about 8,900 km. The Suez Canal is 193 km long (including the north and south approaches), 24 metres deep, and 205 metres wide. There are no locks and seawater flows freely through it. The passage takes between 12 and 16 hours at a slow speed of around 8 knots (15 km/h) which helps prevent erosion of the banks by ships' wakes. In 2022, over 23,000 vessels traversed the canal, an average of 63 per day. Since the canal does not cater to unregulated two-way traffic, all ships transit in convoys on regular times. The *Dawn* should be in the southbound convoy which starts at 4 am. There are two passing sections where we see the ships in the northbound convoy. A cruise ship pays about US\$465,000 to go through the Suez Canal.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** *Norwegian Dawn*

Monday, November 11

After leaving the Suez Canal, the ship cruises through the Gulf of Suez into the Red Sea and arrives at **Safaga**, **Egypt**, at 6 am. Our shore excursion for two days goes to **Luxor** on the Nile River, so pack an overnight bag as we do not return to the ship until tomorrow afternoon. The city of Luxor, built on and around the ancient city Western Wall of Thebes, is known as the world's largest open-air museum and one of the world's most impressive tourism destinations. First, we board **felucca sailing**

Monday, November 11

continued

boats for a fun trip on the Nile. Next is the amazing Temple of Karnak, the Vatican of the Pharaonic era, built over a 2,000-year period. Here, everything is large: the monumental gates, the enormous halls of pillars, the statues, and the massive columns. This evening, join your Egyptian guide for a walk through the illuminated Luxor Temple to see elaborately decorated tombs with light colours.

Meals included: Breakfast, Lunch, Dinner Accommodation: Sonesta St. George

Tuesday, November 12

This morning, we enter the **Valley of Kings**, resting place of the Pharaohs. The texts and pictures on the walls describe the transformation from life to death and are still being deciphered. There are 60 tombs here, and we descend into three of the ten that are open to the public. Another fascinating stop is **Deir el Medine**, the village of the workers of Pharaoh, with its preserved narrow lanes and tombs with vivid colours. We also visit Howard Carter's house, the man who discovered the intact tomb of Tutankhamun in 1922. Then we journey back to the Red Sea and the *Dawn* departs Safaga at 7 pm.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Wednesday, November 13 The Dawn docks at Aqaba, Jordan, for the day. This attractive city of 150,000 people is Jordan's only seaport. Our shore excursion today travels north to Petra, probably the most renowned icon of Jordan. The legacy of the Nabateans, an industrious Arab people who lived 2,000 years ago, Petra is known as the pink city and is one of the new seven wonders of the world. Our guide takes us through the Sig, a cool, narrow, 1 km long gorge which suddenly opens into a natural square, dominated by Petra's most famous monument shining in the dazzling sun, The Treasury. There are over 800 individual monuments here, and our visit focuses on the most impressive: the coloured tombs, baths, funerary halls, colonnaded streets, and the theatre. During the walk, there are frequent stops for commentary. An electric cart is booked for the uphill trip from The Treasury through the Sig to the coach.

> Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Thursday, November 14

During the next six days at sea, the Dawn cruises in the Red Sea which divides Africa and Asia. It is 2,250 km long and up to 355 km wide with a remarkable maximum depth of 3,040 metres. The Red Sea also has extensive shallow shelves, noted for their marine life and corals, and it is the habitat of over 1,000 invertebrate species. The Red Sea was formed by the Arabian Peninsula being split from the Horn of Africa by movement of the Red Sea Rift, starting about 50 million years ago. At the south end of the Red Sea, we travel through the Strait of Bab-al-Mandab which is only 26 km wide and marks the entrance to the **Gulf of Aden**. Then Dawn turns east and cruises along the coast of the Arabian Peninsula and Oman.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Friday, November 15

Enjoy facilities, entertainment and dining aboard the Norwegian Dawn.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Saturday, November 16 Enjoy facilities, entertainment and dining aboard the Norwegian Dawn.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Sunday, November 17 Enjoy facilities, entertainment and dining aboard the *Norwegian Dawn*.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Monday, November 18 Enjoy facilities, entertainment and dining aboard the *Norwegian Dawn*.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Tuesday, November 19 Enjoy facilities, entertainment and dining aboard the *Norwegian Dawn*.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** *Norwegian Dawn*

Wednesday, November 20

We arrive at **Muscat, Oman**, at 7 am and stay until 2 pm. This is the capital and largest city of Oman. Known since the early 1st century AD as an important trading port between the west and the east, Muscat was ruled by various indigenous tribes as well as foreign powers such as the Persians, the Portuguese Empire, and the Ottoman Empire at various times. Since the ascension of Qaboos bin Said as Sultan of Oman in 1970, Muscat has experienced rapid infrastructure development that has led to the growth of a vibrant economy and a multi-ethnic society. During our four-hour tour, there are stops at the impressive Grand Mosque, Muttrah souk (market), Sultan's Palace, and Bait Al Zubair Museum.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** *Norwegian Dawn*

Thursday, November 21

During the morning, we cruise through the Persian Gulf and arrive at 11 at **Abu Dhabi**. Located on an island in the Persian Gulf, it has boomed with oil production and has over 1.7 million residents. During our six-hour tour, we visit Yas Island, site of the iconic Ferrari World, and Heritage Village which is a reconstruction of a traditional oasis village. We drive by the grandiose Emirates Palace and explore the majesty of the **Sheikh Zayed Grand Mosque**, a palatial architectural wonder that is one of the world's largest mosques.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Norwegian Dawn

Friday, November 22

Welcome to Dubai, United Arab Emirates! We say goodbye to the *Norwegian Dawn*. **Dubai** is a stunning city, sometimes compared to the Emerald City in Wizard of Oz because of its spectacular modern architecture and incredible sky-scrapers. Its economic boom can be traced to oil in 1969, but currently trade and oil are important. The city has a population of 3.6 million and is one of the world's fastest growing cities. Today, we experience this remarkable city with a tour including Dubai Marina, **Palm Jumeirah**, world's largest man-made island; the architectural wonder of the Atlantis Palm Hotel; and the **Souk Madinat Jumeirah**, a colourful and vibrant market. Later, we ride the high-speed elevators to level 124 of the **Burj Khalifa**, the world's tallest building at 828 metres (the CN Tower is only 553 metres). The panoramic view of city, desert, and ocean from the observation deck is amazing.

Meals included: Breakfast, Lunch, Dinner **Accommodation:** Aloft Deira City Center Hotel

Saturday, November 23

In the morning, the tour of Dubai continues, highlighted by a visit to **Burj Al Arab**, the spectacular hotel that looks like curved sails and has become Dubai's symbol. This afternoon, we experience the desert outside Dubai and board 4-wheel drive vehicles for a thrilling ride across the **Arabian Desert sand dunes**. We watch a

continued

Saturday, November 23 splendid sunset from the highest dune, then continue to a Bedouin campsite for refreshments, camel rides, a belly dancing performance with Arabic music, and a barbecue buffet dinner.

> Meals included: Breakfast, Lunch, Dinner **Accommodation:** Aloft Deira City Center Hotel

Sunday, November 24 We fly from Dubai to Seattle.

Meals included: Breakfast

Accommodation: Embassy Suites Lynnwood

Monday, November 25 We travel home from Seattle to departure cities.

♥ Breakfast

Activity Level 2

Moderate activity: As a traveller you like a variety of activities and walking up to 2 km over the course of a day with breaks such as a guided walking tour is very doable for you without assistance. You can stand for prolonged periods, negotiate a variety of terrain from cobblestone streets to moderate hills comfortably and can climb two flights of stairs without assistance. Some days on this tour are long or have early departures. The walk to the end of Petra is 4 km on paved or gravel walkways, but an electric cart is arranged for the last 2 km of the return walk uphill. The sand dune excursion at Dubai could be bumpy. Please be aware that on tours with flights and cruises you will be required to handle your own luggage and walk longer distances in airports and cruise terminals.

Many shore excursions on this tour are not appropriate for people who require the use of a walker. There are many stops during the land tours and you must be able to get on and off the coach by yourself without delaying your fellow travellers. The coaches cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.





NORWEGIAN DAWN: Norwegian Dawn was launched in 2002 and was completely refurbished in 2021. Carrying 2,340 passengers, she is one of the smaller vessels in the Norwegian fleet of 17 ships. Dawn's gross tonnage is 92,000 and she is 294 metres long with 11 public decks and 12 elevators. Facilities include the Stardust Theatre for live entertainment, 12 bars and lounges, casino, duty-free shops, beauty shop, library, games room, internet access, spa, fitness centre, 2 pools, and 5 hot tubs.

Dawn offers 15 places to eat. The complimentary dining rooms include Venetian, Aqua, Bamboo, and O'Sheehan's Pub, and Garden Café is the buffet. The four specialty restaurants are Le Bistro (French), La Cucina (Italian), Teppanyaki (Asian), and Los Lobos Cantina (Mexican), each with gourmet menus. Three dinners are included in these specialty restaurants. You can also dine in the privacy of your stateroom by ordering from the room service menu (extra fee). You should reserve in advance for specialty restaurants and you can show up when you are ready for the main restaurants.

Staterooms have television, music, telephone, safe, and bathroom with toilet, sink, and shower or bathtub. A great variety of stage shows is presented in the Stardust Theatre and Norwegian is known for its extravagant entertainment. Every day has a full schedule of optional activities: dance class, bridge, bingo, shuffleboard, table-tennis, karaoke, board games, and fitness classes.

The following five amenities are included:

- Beverage package a variety of alcoholic and non-alcoholic drinks up to \$15 each with gratuities included. You can opt out of this amenity, but both people in a stateroom must opt out (fare reduction of C\$450 each).
- Three dinners in specialty restaurants if you book a Balcony stateroom or better (2 dinners for Oceanview and Inside staterooms). Gratuities are included.
- Shore excursion credit of US\$50 per stateroom per tour. Every port has a Wells Gray arranged tour, but

you can use this for a Norwegian-arranged tour during free time.

- 300 minutes of free internet use.
- US\$100 shipboard credit per stateroom.

If you book an Inside stateroom, you can choose two of the above plus shipboard credit.

Shore Excursions Included: On many cruises, shore excursions are a significant additional expense. During this cruise, seven shore excursions are included and arranged by Wells Gray Tours in Galilee, Jerusalem and Bethlehem, Alexandria, Cairo, Aqaba to Petra, Muscat, and Abu Dhabi, plus a 2-day overnight excursion to Luxor. Before and after the cruise, tours are provided in Tel Aviv and Dubai. Many significant attractions are included and six longer tours have lunch included. Some tours are a half-day and you can reserve other tours arranged by Norwegian on the ncl.com website or on board. Your \$100 shipboard credit (per stateroom) can be used to purchase these tours and you get a \$50 discount (per stateroom) on each Norwegian shore excursion.

Importance of Booking Early: Cruises are incredibly popular nowadays. Ships are filling up faster and earlier than they once did, so waiting too long to book usually means "Sorry, wait till next year." Norwegian Cruise Line has confirmed a block of staterooms for this cruise and they are normally held until 4 months before sailing (early July 2024). However, any unsold staterooms can be taken away from us at any time if the ship or even a category fills. This occurs on most of our group cruises, then we must turn away disappointed customers, even though seats are available on the connecting motorcoach. This cruise is especially popular as few cruise ships transit the Suez Canal. Please book early.

Documentation: A passport is required, valid 6 months after return date. Tourist visas for Israel and United Arab Emirates are not needed as of September 2023, but this could change. Visas are not currently needed for Egypt, Jordan and Oman as you are travelling on a cruise ship.

TOUR POLICIES

Payments: A deposit of \$1,000 per person is requested at the time of booking and balance is due July 2, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Early bookers receive a \$250 discount on the first 8 seats and \$125 on the next 4 seats for booking early with deposit. The discount is not offered after July 2, 2024.

Cancellation Policy: Up to June 3, 2024, the cancellation charge is \$100 per person. From June 4 to July 2, the cancellation charge is \$300 per person. From July 3 to August 2, the cancellation charge is 30% of the tour fare. From August 3 to September 3, the cancellation charge is 70% of the tour fare. After September 3, there is no refund.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a component of an extensive tour due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure. As this tour has been released for bookings 14 months before departure, the flights cannot be confirmed until January 2024, so you will be notified of the increase or decrease.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include

a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

Flight seating: We are unable to take requests for window or aisle seating on the planes. The airlines will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$2,300 and book your own flight which allows seat selection.

Flight upgrades: Please enquire about current prices for upgrades on the flights from Vancouver to Tel Aviv and Dubai to Seattle. Premium economy and business class may be available.

Flight Delays due to Weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. The ship should be able to satisfy most food allergies, but restaurants on land may not be able to (an allergy causes medical distress, a preference does not). For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Photo Credits: Adobe Stock (all photos).

Experience Points or E-points: This tour earns 235 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until July 2, 2024

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com 1-800-667-9552



Our offices are open for walk-in traffic or by appointment

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VICTORIA

102-736 Broughton St. Victoria, BC V8W 1E1 **250-590-7889**



Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.
- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be quaranteed.
- Class of Room: Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ••• or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- Tour director and coach driver: \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.
- **Meals**: In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.
- Housekeeping staff: \$2 per person per night local currency.
- Luggage handling: \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.
- Transfer driver with luggage handling: \$2 per person. LOST ITEMS: Clients disembarking at the end of a tour are urged to

check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices. **CURRENCY:** Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the

meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.



Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'nonsufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. **COVID-19:** Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.