

# VANCOUVER ISLAND FROM TOE TO TIP

May 2024



Vancouver Island

## Explore one of the world's great islands from end to end by land and 4 cruises!

Vancouver Island is the 11th largest island in Canada, stretching 460 km from the Strait of Juan de Fuca to Queen Charlotte Sound. Named for Captain George Vancouver who explored B.C.'s coast in 1792, the island has great diversity ranging from the capital city of Victoria to remote mountain peaks in Strathcona Park, and from the wild wind-lashed beaches of the west coast to the sandy expanse of Rath Trevor Beach. Only a handful of people have travelled from toe to tip and experienced both ends of Vancouver Island: Race Rocks off Victoria and Cape Sutil (not Cape Scott) north of Port Hardy. There are no roads to either place, so we have chartered vessels to get you there. Other boat excursions are on *MV Frances Barkley* on its scheduled sailing to Bamfield, and a cruise that weaves among the northern Gulf Islands. In between the toe and tip, there is so much to see and do on the Island that a month would not be long enough, but we have picked some highlights for this 10-day tour that are well-known and less-known. Come and explore wonderful Vancouver Island!



CANADIAN



GROUP SIZE



ACTIVITY LEVEL

### ► Fares per person

from **\$4,195** double/twin, **\$4,995** single\*

\*pricing details for all departures provided on Page 2

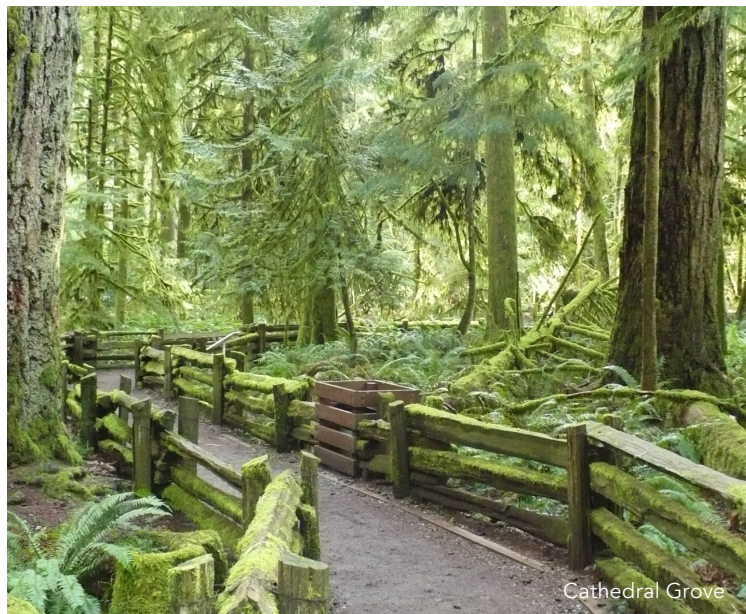
### ► Early Booking Bonus

**\$200** discount on first 10 seats; **\$100** on next 6.

### ► Earn 99 Experience Points

### ► Departure from:

BC Interior, Victoria & Lower Mainland



Cathedral Grove

Providing Quality Packaged Travel Since 1972



# DEPARTURE POINTS & DATES

- I BC Interior:** May 8, 2024 - 10 Days
- V Vancouver Island:** May 9, 2024 - 9 Days
- L Lower Mainland:** May 8, 2024 - 10 Days



**Your specific departure point will be confirmed at time of booking.**  
**Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:**

- I BC Interior:** We depart from the BC Interior on Wednesday, May 8 and drive to the Coast. We take the 5 pm ferry from Tsawwassen to Swartz Bay and check into the Chateau Victoria. We return home on Friday, May 17 after we take a morning ferry from Duke Point to Tsawwassen, and travel home to the Interior.
- V Vancouver Island:** We join the Interior and Lower Mainland group on Thursday, May 9 mid-morning at the Chateau Victoria. Transportation is arranged to the Chateau Victoria. We return home on Friday, May 17.  
**Note:** Depending on the number of people booked and coach size, home pickups may be offered. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time. **Up-island passengers** living between Victoria and Qualicum Beach will have transfers provided.
- L Lower Mainland:** We depart from the Lower Mainland on Wednesday, May 8, take the 5 pm ferry from Tsawwassen to Swartz Bay, and check into the Chateau Victoria. We return home on Friday, May 17 after we take a morning ferry from Duke Point to Tsawwassen.  
**Note:** Home pick up may be arranged at time of booking.

## FARES PER PERSON

	Departure Point	Fares per Person	Notes
<b>I</b>	<b>BC Interior</b>	<b>\$4,195</b> double/twin \$4,995 single	<ul style="list-style-type: none"><li>• Please add 5% GST</li><li>• Triple fares also available</li></ul>
<b>V</b>	<b>Vancouver Island</b>	<b>\$4,045</b> double/twin \$4,725 single	
<b>L</b>	<b>Lower Mainland</b>	<b>\$4,220</b> double/twin \$5,020 single	

MV Frances Barkley

# WHAT'S INCLUDED

## ► Meals

**I 19 total:** 9 breakfasts, 8 lunches, 2 dinners

**V 17 total:** 8 breakfasts, 7 lunches, 2 dinners

**L 18 total:** 9 breakfasts, 7 lunches, 2 dinners

## ► Transportation

**I L** • Coach transportation for 10 days and 2 Strait of Georgia ferry crossings

**V** • Coach transportation for 9 days

## ► Accommodation

**I L** • 9 nights of accommodation & hotel taxes

**V** • 8 nights of accommodation & hotel taxes

• Luggage handling at hotels

## ► Knowledgeable Wells Gray tour director

## ► Key Highlights

- Whale watching excursion with Orca Spirit to Race Rocks (south end of Vancouver Island)
- Abkhazi Garden
- Rath Trevor Beach
- Local guide in Port Alberni
- McLean Mill National Historic Site
- Excursion on *MV Frances Barkley* through Alberni Inlet to Bamfield
- Cathedral Grove
- Private charter excursion on *MV Naiad Explorer* to Cape Sutil (north end of Vancouver Island)
- Locally-guided tour of Strathcona Park
- 6-hour cruise around northern Gulf Islands
- Campbell River Museum
- Chemainus Theatre (show TBA)



ACTIVITY LEVEL

## Activity Level 2

**Moderate Activity:** As a traveller you like a variety of activities and walking up to 2 km over the course of a day with breaks such as a guided walking tour is very doable for you without assistance. Moderate activity on some days including short distances to walk

and some stairs or gangways getting on and off the four vessels. There are optional walks at Little Qualicum Falls, Cathedral Grove, and Englishman River Falls, all fairly level. The ramps to the boat docks may be steep at low tide. There is no elevator to the upper floor at Haida Way Motor Inn. If the Haida Way restaurant is closed in 2024, there is a 10-minute walk to restaurants in Port McNeill. Seeing everything mentioned in this itinerary requires participation at Activity Level 2. There are many stops during this tour and you must be able to get on and off the coach by yourself without delaying your fellow travellers. The coach cannot carry a scooter or motorized wheelchair. You may bring a cane if needed. **Everybody** participating in this tour is expected to be capable of handling Activity Level 2. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some tour days.



GROUP SIZE

## Tour Size 30

This tour is limited to 30 participants, making it a more intimate travel experience.



Naiad Explorer



# ITINERARY

## Wednesday, May 8

**BC Interior and Lower Mainland** passengers take the 5 pm ferry from Tsawwassen to Swartz Bay. We stay two nights at Chateau Victoria which has a fine location downtown close to the Inner Harbour.

**Meals included:** ① Lunch

**Accommodation:** Chateau Victoria

## Thursday, May 9

Breakfast is served today and tomorrow in Vista 18 atop the hotel with a wonderful view. We meet the **Wells Gray** travellers from **Victoria**, then take a boat excursion with Orca Spirit Adventures looking for whales off the coast of Victoria. Another reason is to cruise past the southernmost point of Vancouver Island (the toe) at **Race Rocks**. This protected area is home to plenty of marine wildlife and birds, and is dominated by a lighthouse built in 1860. Later, we visit one of Victoria's lesser-known beauty spots, **Abkhazi Garden**. This was the home of Prince Nicholas Abkhazi and his wife Peggy who came to Canada from Georgia (Russia) in 1946 and created these gardens with majestic trees and a dramatic location. Our lunch is served in their modest home.

**Meals included:** ①① Breakfast, Lunch ⑤ Lunch

**Accommodation:** Chateau Victoria

## Friday, May 10

We start our journey up Vancouver Island and, during the next week, enjoy unique experiences along the entire 460-kilometre length of one of the world's great islands. We follow the scenic Malahat Drive north, passing through Nanaimo. Take a stroll on the broad, sandy **Rath Trevor Beach** at Parksville. In **Port Alberni**, a local guide leads a driving and walking tour featuring the McLean Mill National Historic Site.

**Meals included:** Breakfast, Lunch

**Accommodation:** Best Western Barclay Inn

## Saturday, May 11

On board the **MV Frances Barkley**, we cruise 40-km long Alberni Inlet, the longest fjord on Vancouver Island. After it widens into Barkley Sound, the ship weaves through a maze of little islands, some protected by Pacific Rim National Park. We dock at **Bamfield** for an hour, giving time to explore the historic buildings. The cable station, designed by Francis Rattenbury, opened in 1902 when Bamfield became the terminus for the trans-Pacific telegraph cable. **Frances Barkley** is a heritage vessel, built in Norway in 1958, then she sailed through the Panama Canal in 1990 to her new home. There she joined the famous Lady Rose (now retired) providing service to Bamfield, Ucluelet, and Barkley Sound. Today's cruise leaves Port Alberni at 8 am and returns at 5 pm.

**Meals included:** Breakfast, Lunch

**Accommodation:** Best Western Barclay Inn

## Sunday, May 12

We return to the east coast of Vancouver Island, stopping at Cathedral Grove for a stroll among towering trees and at English River Falls. We continue north on the Island Highway and stay two nights in Port McNeill.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Haida Way Motor Inn





## ITINERARY continued

### Monday, May 13

We board the ***Naiad Explorer*** at Port McNeill for a five-hour private charter looking for orca and minke whales, Pacific white-sided dolphins, Dall's porpoises, Steller sea lions, and a great variety of sea birds. The vessel is equipped with a hydrophone (an underwater microphone), so we can listen to the whales' vocalizations. The trip is hosted by the Mackay family who are pioneers in the whale-watching industry. With a cruising speed of 30 knots, the ***Naiad*** is a very fast vessel and capable of travelling great distances in a day. The voyage goes past Port Hardy at the end of the Island Highway, then through Goletas Channel to **Cape Sutil**. This is the northernmost tip of Vancouver Island where the Pacific Ocean meets Queen Charlotte Strait. Although less known than Cape Scott (the northwest point of the island), Cape Sutil is the appropriate destination for a tour like this that travels Vancouver Island from toe to tip. Cape Sutil was first mapped in 1792 by the Spanish captains Galiano and Valdes, and named for their ship. The ***Naiad*** also explores the shores of Hope Island and Nigel Island before returning to Port McNeill.

**Meals included:** Breakfast, Lunch

**Accommodation:** Haida Way Motor Inn

### Tuesday, May 14

Having reached the north tip of Vancouver Island, we start heading south. In Campbell River, we meet our guide and historian, Catherine Gilbert, who provides interpretive talks and walks during an afternoon tour of **Strathcona Park**. This was British Columbia's first provincial park, established in 1911, and it protects the rugged peaks of central Vancouver Island. We take a short walk in the forest to see Lupin Falls and stroll a beach on Buttle Lake. Lunch is at Strathcona Park Lodge.

**Meals included:** Breakfast, Lunch

**Accommodation:** Comfort Inn, Campbell River

### Wednesday, May 15

We board two covered vessels in Campbell River for a six-hour excursion weaving among the northern Gulf Islands of **Quadra, Cortes, Maurelle, and Read**. These waterways are great for whale watching and we keep an eye open for humpbacks, orcas, and dolphins. The route should include the tidal rapids of Surge Narrows and Seymour Narrows where Ripple Rock used to menace ships until it was blasted away in 1958.

**Meals included:** Breakfast, Lunch

**Accommodation:** Comfort Inn, Campbell River

### Thursday, May 16

We visit the Campbell River Museum which offers an interesting film about Ripple Rock. Enjoy a shopping opportunity at unique **Coombs Market**, known for its goats grazing on the roof, then take a delightful forest walk to the bridge overlooking Englishman River Falls. On arrival in Chemainus, browse the shops and admire the colourful murals. Dinner and a show are planned at **Chemainus Theatre**. The 2024 show schedule will be announced in December.

**Meals included:** Breakfast, Dinner

**Accommodation:** Best Western Chemainus Inn

### Friday, May 17

We head home today. Transportation is provided to Victoria clients to their pickup point. Interior and Lower Mainland passengers take a morning ferry from Duke Point to Tsawwassen, and travel home.

**Meals included:** Breakfast

# TOUR NOTES & POLICIES

**Payments:** A deposit of \$200 per person is requested at the time of booking and the balance is due March 8, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

**Early Booking Bonus:** Receive \$200 discount on first 10 seats and \$100 on next 6 seats for booking early with deposit. The discount is not offered after March 8, 2024.

**Cancellation Policy:** Up to February 8, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From February 9 to March 8, the cancellation charge is \$200 per person (your deposit). From March 9 to April 5, the cancellation charge is 50% of the tour fare. After April 5, there is no refund.

**Itinerary and Fare Changes:** Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

**Food Allergies:** You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies (an allergy causes medical distress, a preference does not). For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**Travel Insurance:** A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Please contact us for details.

**Photo credits:** Adobe (Vancouver Island), MacKay Whale Watching (*Naiad*), Wikimedia Commons (Cathedral Grove, Coombs Market), Orca Spirit Adventures (whales), Lady Rose Marine Services (*Frances Barkley*).

**Experience Points or E-points:** This tour earns 99 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until March 8, 2024.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.  
YOU PACK.  
NO WORRIES!

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Our offices are open for walk-in traffic or by appointment

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# Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

**ACCOMMODATIONS:** The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

**ROOM PARTNERS:** Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

**SINGLES:** Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

**SEAT ROTATION:** This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

**BOARDING PASS:** Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

**SMOKING POLICY:** All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

**FOOD ALLERGIES:** You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**ITINERARY NOTES:** Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

**SPECIAL NEEDS:** If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

**DEPARTURE TIMES:** We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

**TRAVEL INSURANCE:** Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

**GRATUITIES:** Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

**LOST ITEMS:** Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

**CURRENCY:** Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

**LUGGAGE:** The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

**COMMENT SHEETS:** We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

**TOUR PACKAGE:** Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

# Terms & Conditions

**PAYMENTS:** A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

**CANCELLATIONS:** The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

**CONSUMER PROTECTION:** In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

**BORDER CROSSING:** For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

**ROOM PARTNERS:** Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

**LUGGAGE & LOST ITEMS:** Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

**ITINERARY:** Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

**EXPERIENCE POINTS:** Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

**PHOTOGRAPHY:** Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

**CHANGES TO FARES:** Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

**COVID-19:** Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

**FACE MASK REQUIREMENTS:** Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

**TRAVEL RESTRICTIONS:** Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at [travel.gc.ca](http://travel.gc.ca). For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or [bccdc.ca](http://bccdc.ca). The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

**PRIVACY:** Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

**FORCE MAJEURE:** In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

## RESPONSIBILITY

*Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*