

# BC FJORDS

June 2024

**WELLS GRAY TOURS**  
a world to experience

Princess Louisa Fjord

## ***Knight Inlet, Nakwakto Tidal Rapids, Desolation Sound & Princess Louisa Fjord***

Some of the most thrilling sights along the BC coast cannot be reached by road, and the only access is by boat. This tour includes four boat excursions into these remote places. Knight Inlet is the longest fjord on our coastline, extending 113 km deep into the Coast Mountains. Nakwakto Rapids are the fastest tidal rapids in the world, according to Guinness, and during our visit the waters pouring out of Seymour Inlet and Belize Inlet will attain the incredible speed of nearly 13 knots. A third boat trip departs Campbell River, weaves among the Northern Gulf Islands, and cruises through the magical beauty of Desolation Sound to Lund on the Sunshine Coast. A fourth cruise explores amazing Princess Louisa Fjord where sheer cliffs rise a thousand metres out of the water and thundering Chatterbox Falls dominates its upper end. Come and join this unique tour, cruising some fabulous scenic waterways.



CANADIAN



GROUP SIZE



ACTIVITY LEVEL

### ► **Fares per person**

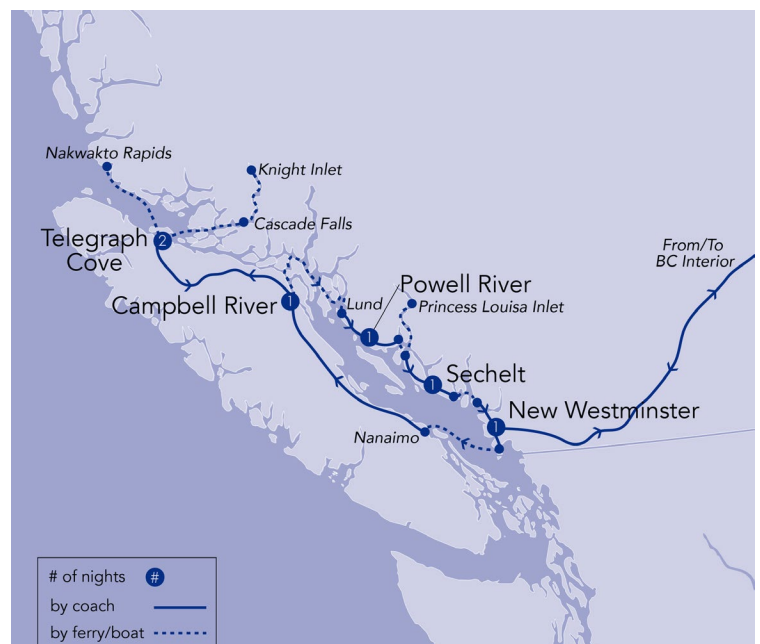
from **\$3,595** double/twin, **\$4,230** single\*

*\*pricing details for Lower Mainland provided on Page 2*

### ► **Earn 84 Experience Points**

### ► **Departure from:**

BC Interior & Lower Mainland



BC Interior Departure

Providing Quality Packaged Travel Since 1972

# DEPARTURE POINTS & DATES

- I BC Interior:** June 6, 2024 – 7 Days
- L Lower Mainland:** June 7, 2024 – 6 Days



**Your specific departure point will be confirmed at time of booking. Passengers travelling from the BC Interior & Lower Mainland regions will begin and end the tour as follows:**

- I BC Interior:** We depart from the BC Interior on Thursday, June 6 and travel to New Westminster and stay overnight at the Inn at the Quay. We travel home on Wednesday, June 12.
- L Lower Mainland:** We depart on Friday, June 7 and meet the BC Interior group for the ferry to Nanaimo. We travel home on Wednesday, June 12.  
**Note:** Home pickups may be arranged at time of booking for passengers in the Greater Vancouver area.

## FARES PER PERSON

	Departure Point	Fares Per person	Notes
<b>I</b>	<b>BC Interior</b>	<b>\$3,595</b> double/twin <b>\$4,230</b> single <b>\$3,415</b> triple	<ul style="list-style-type: none"><li>• Please add 5% GST</li><li>• BC Seniors (65 &amp; over): \$12 off with BC Services Card</li></ul>
<b>L</b>	<b>Lower Mainland</b>	<b>\$3,445</b> double/twin <b>\$3,955</b> single <b>\$3,295</b> triple	

## WHAT'S INCLUDED

### ► Meals

- I 16 total:** 6 breakfasts, 6 lunches, 4 dinners
- L 13 total:** 5 breakfasts, 4 lunches & 4 dinners

### ► Transportation

- I** Coach transportation for 7 days
- L** Coach transportation for 6 days
  - Ferry from Tsawwassen to Duke Point
  - Ferry from Saltery Bay to Earls Cove
  - Ferry from Langdale to Horseshoe Bay

### ► Accommodation

- I** 6 nights of accommodation & hotel taxes
- L** 5 nights of accommodation & hotel taxes
  - Luggage handling at Inn at the Quay only

### ► Highlights

- Day cruise to Cascade Falls in Knight Inlet
- Day cruise to Nakwakto Tidal Rapids
- Day cruise from Campbell River to Lund in the Northern Gulf Islands and Desolation Sound
- Day cruise to Princess Louisa Fjord

### ► Gratuities

- Gratuities for crew on all boat tours

### ► Knowledgeable Wells Gray tour director



## ITINERARY

### Thursday, June 6

We drive on the Coquihalla from the BC Interior to the Fraser Valley. In New Westminster, we stay at the Inn at the Quay where every room has a view of the Fraser River. You may want to take a stroll along Westminister Quay this evening.

**Meals included:** ① Lunch

**Accommodation:** Inn at the Quay

### Friday, June 7

After riding the ferry to Nanaimo, we drive through Campbell River and stay two nights in **Telegraph Cove**. Dinner is served in the Whale Café overlooking the harbour.

**Meals included:** ① Breakfast, Dinner      ② Dinner

**Accommodation:** Telegraph Cove Resort

### Saturday, June 8

We board the **Naiad Explorer** in Port McNeill for the first of four exciting ocean experiences, heading to **Knight Inlet**, British Columbia's longest fjord at 113 km. Captain George Vancouver, during his 1792 expedition, was impressed with "the high stupendous mountains rising perpendicularly from the water's edge" and named the fjord for John Knight, a British naval officer. The route goes past Village Island (an old First Nations village), then through Beware Pass to see the pictographs on Turnour Island. After Minstrel Island and Clio Channel, we pause at Cutler Cove estuary for possible sightings of **grizzly bears**. The *Naiad's* powerful engines make short work of the journey up Knight Inlet to **Cascade Falls** which plunges directly into the ocean. During the return ride to Port McNeill, we stop at the Glendale River estuary for another chance to see grizzly bears, then we weave through the Broughton Archipelago looking for Steller sea lions.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Telegraph Cove Resort

### Sunday, June 9

Back on the *Naiad*, we cruise north across Queen Charlotte Strait and Labouchere Passage to the mainland. Today's timing is important so we can experience the thrilling tidal rush through the **Nakwakto Rapids**. Here, the waters of Seymour Inlet (58 km long) and Belize Inlet (40 km long) surge through the 300-metre wide gap. With the benefit of the *Naiad's* big engines, we cruise right into the tidal flow and have a sensational vantage point as the usually calm ocean comes to life like a giant rushing river. The spectacle happens twice a day, but a combination of factors makes June 9 one of the best days in 2024 to experience the Nakwakto Rapids as the tide is ebbing (flowing out of the fjords) and predicted to reach the awesome speed of 12.8 knots at 9:35 am. These are the fastest tidal rapids in the world, according to Guinness! The rapids were discovered by explorers under the command of Captain Pender in 1865 and named for the local First Nations band. After returning to Port McNeill, we drive south to Campbell River.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Comfort Inn & Suites

## ITINERARY continued

### Monday, June 10

Our next boat excursion leaves from Campbell River and weaves among the Northern Gulf Islands such as Quadra, Cortes, Read, and Redonda. These waterways are great for **whale watching** and we keep an eye open for humpbacks, orcas, and dolphins. **Desolation Sound** is British Columbia's largest marine park, established in 1973. It attracts recreational boaters from around the world because of its magnificent scenery, pleasant summer climate, unusually warm waters, numerous sheltered harbours, and the snow-capped peaks of the Coast Mountains which rise over 2,400 metres from the water. Captain Vancouver saw it differently two centuries ago when he described these waters as "forlorn" and "desolate". Our six-hour cruise visits sights such as Squirrel Cove, Roscoe Bay, and Copeland Islands. Our coach meets the boats in Lund and we drive into **Powell River**. Stroll the hotel's waterfront this evening and enjoy the appealing views.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Beach Gardens Resort

### Tuesday, June 11

We ride a ferry across Jervis Inlet to Earls Cove. This is another day of dramatic sights as we explore one of British Columbia's best-known fjords. We cruise for two hours up **Jervis Inlet** past soaring peaks and waterfalls that cascade directly into the ocean. Malibu Narrows is the location of historic **Malibu Lodge**, an impressive log structure that was an exclusive retreat for Hollywood celebrities in the 1940s and is now a popular church camp. The narrows mark the entrance to **Princess Louisa Fjord** and, from here on, the sheer cliffs rise a thousand metres out of the water. The vessels dock at the upper end of the fjord and we have time ashore to admire the thundering cascade of **Chatterbox Falls**. A picnic lunch is provided at the falls. Back on our coach, we drive south along the **Sunshine Coast** to Sechelt.

**Meals included:** Breakfast, Lunch

**Accommodation:** Driftwood Inn, Sechelt

### Wednesday, June 12

We board a mid-morning ferry at Langdale for the 40-minute crossing of Howe Sound to Horseshoe Bay, then we travel home.

**Meals included:** **B** Breakfast, Lunch

**L** Breakfast



### Activity Level 2

**Moderate Activity:** As a traveller you like a variety of activities and walking up to 2 km over the course of a day with breaks such as a guided walking tour is very doable for you without assistance. You can stand for prolonged periods, negotiate a variety of terrain from cobblestone streets to moderate hills comfortably and can climb two flights of stairs without assistance.

On this tour, there are short distances to walk, such as on docks to and from the vessels and the short trail to Chatterbox Falls. Ramps onto docks can be steep at low tide. This tour is not suitable for people who depend on walkers. There are some stairs, mainly getting in and out of the vessels. Telegraph Cove is a compact village with a boardwalk that accesses businesses, and the coach cannot drive there. Inn at the Quay is the only hotel on this tour that offers luggage handling service; your room could be up one flight of stairs in Telegraph Cove and Sechelt. The coaches cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



### Tour Size 25

This tour is limited to 25 participants, making it a more intimate travel experience.



## OUR CRUISE VESSELS

Naiad Explorer

**Knight Inlet & Nakwakto Rapids** — MV *Naiad Explorer* was built in 1999 and is 17 metres long. She is powered by twin Volvo-Penta D12 engines with 615 horsepower each which were designed to minimize underwater noise for whales. The lower deck has ample enclosed seating with washroom and there is an outdoor rear deck and an upper deck for excellent viewing. With a cruising speed of 30 knots, *Naiad Explorer* can travel great distances in a day, including the full length of Knight Inlet. Another benefit of her powerful engines is that she can hold a position in Nakwakto Tidal Rapids, allowing a thrilling view of this amazing phenomenon.

**Northern Gulf Islands & Desolation Sound** — Two covered boats carrying 12 people each are used for this one-way cruise from Campbell River to Lund. Both are equipped with a washroom. The small size, maneuverability, and minimal draft allow the boats to get close to shore and view the marine life.

**Princess Louisa Fjord** — Two vessels with indoor seating are used for the voyage up Jervis Inlet, through the narrows of Malibu Rapids, and into Princess Louisa Fjord. There is no washroom on either boat. The trip is two hours each way plus 1½ hours on shore at Chatterbox Falls.

All vessels are operated by long-time captains with lots of experience on the BC coast.

Wells Gray Tours has previously offered other small ship excursions that have circled Quadra and Cortes Islands, explored fjords and narrow channels as far north as Kelsey Bay, and cruised in the Gulf Islands and San Juan Islands. This will be our 21st cruise to spectacular Princess Louisa Fjord, our 19th trip along the full length of Knight Inlet, and our 17th cruise to experience the wild rush of the Nakwakto Tidal Rapids. Of the seven days on this tour, four days are devoted to cruising sheltered waters near Vancouver Island.

## TOUR POLICIES

**Payments:** A deposit of \$200 per person is requested at the time of booking and the balance is due April 4, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard.

**Seniors Discount:** BC seniors (65 & over) receive \$12 discount extended by BC Ferries, so you must bring your BC Services Card.

**Cancellation Policy:** Up to March 4, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From March 5 to April 4, the cancellation charge is \$200 per person. From April 5 to April 18, the cancellation charge is 50% of tour fare. From April 19 to May 3, the cancellation charge is 80% of tour fare. After May 3, there is no refund.

**Itinerary & Fare Changes:** Due to continuing after-effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

**Food Allergies:** You must notify us no later than at final payment if you have a food allergy. This tour goes to a remote destination where restaurants may not be able to satisfy all food allergies. Please do not tell us about your

## TOUR POLICIES continued

food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

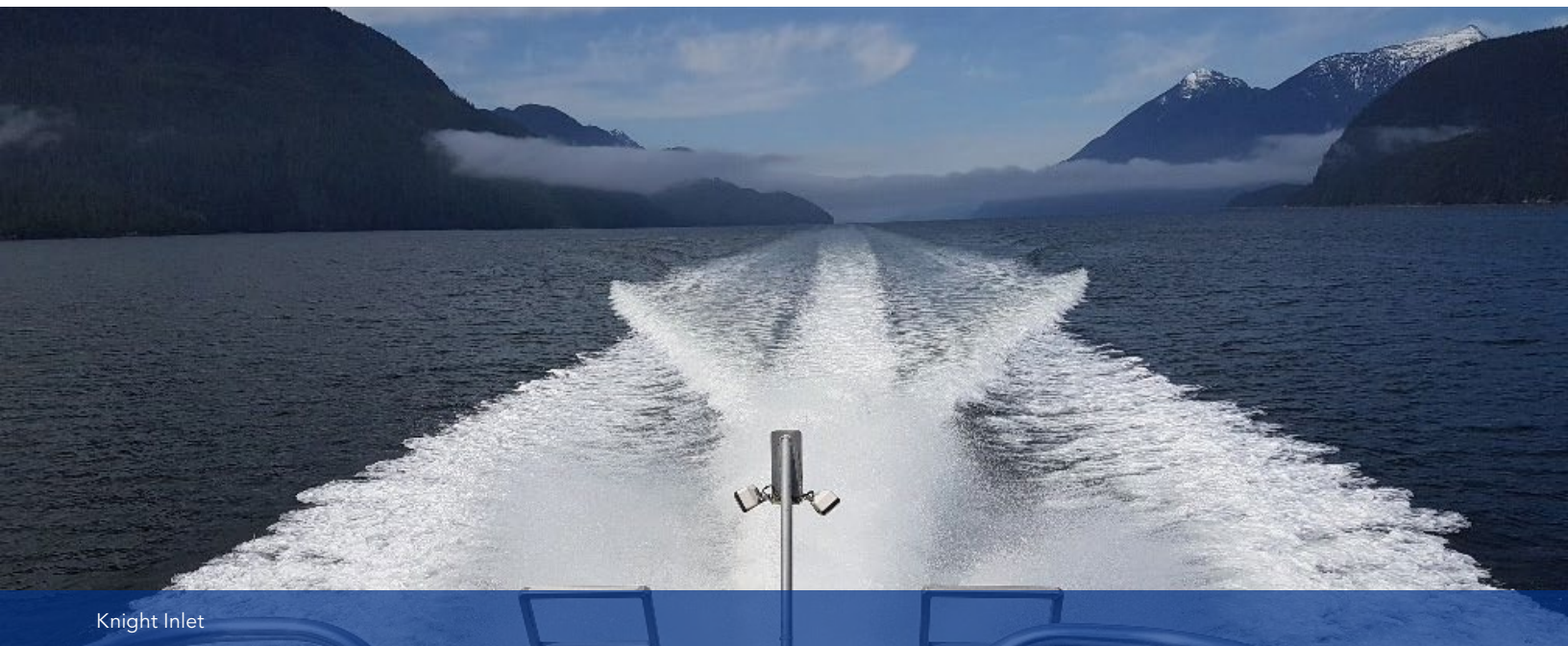
**Travel Insurance:** A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

**Photo credits:** West Coast Wilderness Lodge (Princess Louisa, p1), tour director Lisa (whale watching, p2; and

*Naiad Explorer, p5), Pat Manthey (Knight Inlet), Wiki Commons (Princess Louisa, p4 ).*

**Experience Points or E-points:** This tour earns 84 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until April 4, 2024.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842



Knight Inlet

WE PLAN.  
YOU PACK.  
NO WORRIES!

[www.wellsgraytours.com](http://www.wellsgraytours.com)  
1-800-667-9552



Our offices are open for walk-in traffic or by appointment

KAMLOOPS	KELOWNA	VERNON	PENTICTON	VICTORIA
Head Office				
250 Lansdowne St.	2575 Richter St.	3206 35th St.	100 -159 Wade Ave East	102-736 Broughton St.
Kamloops, BC	Kelowna, BC	Vernon, BC	Penticton, BC	Victoria, BC
V2C 1X7	V1Y 2R1	V1T 6B7	V2A 8B6	V8W 1E1
<b>250-374-0831</b>	<b>250-762-3435</b>	<b>250-545-9197</b>	<b>250-493-1255</b>	<b>250-590-7889</b>

# Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

**ACCOMMODATIONS:** The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

**ROOM PARTNERS:** Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

**SINGLES:** Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

**SEAT ROTATION:** This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

**BOARDING PASS:** Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

**SMOKING POLICY:** All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

**FOOD ALLERGIES:** You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**ITINERARY NOTES:** Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

**SPECIAL NEEDS:** If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

**DEPARTURE TIMES:** We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

**TRAVEL INSURANCE:** Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

**GRATUITIES:** Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

**LOST ITEMS:** Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

**CURRENCY:** Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

**LUGGAGE:** The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

**COMMENT SHEETS:** We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

**TOUR PACKAGE:** Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

# Terms & Conditions

**PAYMENTS:** A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

**CANCELLATIONS:** The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

**CONSUMER PROTECTION:** In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

**BORDER CROSSING:** For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

**ROOM PARTNERS:** Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

**LUGGAGE & LOST ITEMS:** Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

**ITINERARY:** Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

**EXPERIENCE POINTS:** Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

**PHOTOGRAPHY:** Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

**CHANGES TO FARES:** Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

**COVID-19:** Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

**FACE MASK REQUIREMENTS:** Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

**TRAVEL RESTRICTIONS:** Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at [travel.gc.ca](http://travel.gc.ca). For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or [bccdc.ca](http://bccdc.ca). The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

**PRIVACY:** Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

**FORCE MAJEURE:** In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

## RESPONSIBILITY

*Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*