

# MARITIMES & NEWFOUNDLAND

August 2024



## A comprehensive tour of all four Atlantic Provinces

2024 will be the 47th year that Wells Gray has offered Maritimes tours! No other company in British Columbia has organized this tour for so many years or knows Atlantic Canada better than we do. All our hotels, attractions, and restaurants are chosen carefully to ensure you have a memorable experience. Our 2024 tour stays 10 nights in Newfoundland because we strongly believe you should see this scenic province while you are touring eastern Canada. It has been a highlight of our Atlantic Canada tours since 1990. Many hotel stays are for 2 or 3 nights, so you do not have to put up with the inconvenience of repacking your suitcase every morning. A Wells Gray Maritimes tour is noted for its comprehensive itinerary, many included meals and attractions, and superb hotels in great locations. To reduce driving time, we fly to Halifax and return from St. John's, NL.



CANADIAN



GROUP SIZE



ACTIVITY LEVEL

### ► Fares per person

from **\$9,175** double/twin, **\$11,125** single\*

\*pricing details for all departures provided on page 2.

### ► Earn 206 Experience Points

### ► Departure from:

BC Interior, Vancouver Island & Lower Mainland



Providing Quality Packaged Travel Since 1972

# DEPARTURE POINTS & DATES

- I BC Interior:** August 26, 2024 - 24 Days
- V Vancouver Island:** August 26, 2024 - 24 Days
- L Lower Mainland:** August 26, 2024 - 24 Days



**Your specific departure point will be confirmed at time of booking.**  
**Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:**

- I BC Interior:** We fly from Kelowna to Halifax on Monday, August 26 and return to Kelowna from St. John's on Wednesday, September 18. Transportation is provided to Kelowna Airport from your pickup location on Aug 26 and back to your pickup location when we return.
- V Vancouver Island:** We fly from Victoria, Nanaimo or Comox to Halifax on Monday, August 26 and return to Vancouver Island from St. John's on Wednesday, September 18. For passengers in the Greater Victoria area, transportation is arranged from your pickup location to Victoria Airport on August 26 and back when we return. Transportation is not provided to Nanaimo or Comox Airports.  
**Note:** Depending on the number of people booked and coach size, home pickups may be offered in the Victoria area. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- L Lower Mainland:** We fly from Vancouver to Halifax on Monday, August 26 and return to Vancouver from St. John's on Wednesday, September 18. For passengers in the Greater Vancouver area, home pickup may be arranged at time of booking.

## FARES PER PERSON

	Departure Point	Fares per Person	Notes
<b>I</b>	<b>BC Interior</b>	<b>\$9,175</b> double/twin <b>\$11,125</b> single	
<b>V</b>	<b>Vancouver Island</b>	<b>\$9,275</b> double/twin <b>\$11,225</b> single	• Please add 5% GST
<b>L</b>	<b>Lower Mainland</b>	<b>\$9,215</b> double/twin <b>\$11,165</b> single	

# WHAT'S INCLUDED

## ► Meals

- **39 total:** 19 breakfasts, 12 lunches & 8 dinners

## ► Transportation

- ❶ Transfers to/from Kamloops, Salmon Arm and Okanagan cities to Kelowna airport
- ❷ Transfers to/from Victoria airport for passengers in the Greater Victoria Area
  - Flight from Kelowna, Victoria, Nanaimo, Comox, or Vancouver to Halifax
  - Current air taxes & security fees
  - Transfer from Halifax airport to hotel
  - Coach transportation for 22 days
  - Bay of Fundy ferry from Digby to Saint John
  - Ferry from P.E.I. to Nova Scotia
  - Ferry from Nova Scotia to Newfoundland
  - Transfer from St. John's hotel to airport
  - Flight from St. John's to Kelowna, Victoria, Nanaimo, Comox, or Vancouver

## ► Accommodation

- 23 nights of accommodation & hotel taxes
- Luggage handling at hotels

## ► Key Highlights

- Locally-guided sightseeing in Halifax
- Grafton Street Dinner Theatre
- Maritime Museum of the Atlantic with guides
- Alexander Keith's Brewery tour with sampling
- Halifax Citadel National Historic Site
- Fisheries Museum of Lunenburg
- Guided walking tour of Lunenburg
- Locally-guided sightseeing in Saint John
- Historic Algonquin Hotel with lunch

- King's Landing Historic Village with guides
- Hopewell Rocks
- Walking tour of Charlottetown historic district
- Jersey Boys at Confederation Centre
- Locally-guided Prince Edward Island tour
- Anne of Green Gables Cottage
- Prince Edward Island National Park
- Restored ship *Hector*
- Alexander Graham Bell National Historic Site
- Cape Breton Highlands National Park
- Fortress of Louisbourg with guided tour
- Cape Breton Miners Museum
- Sharecroppers show at Corner Brook
- Gros Morne National Park
- Bonne Bay boat tour with Screech-In
- St. Anthony entertainment by Wade Hillier
- Grenfell House
- L'Anse aux Meadows National Historic Site
- Insectarium
- Botwood Flying Boat Museum
- Beothuk Centre
- Prime Berth Fishing Museum
- Long Point Lighthouse
- Terra Nova National Park
- Cape Spear National Historic Site
- Locally-guided sightseeing in St. John's
- Signal Hill National Historic Site

## ► Guides & Gratuities

- Gratuities for local guides, museum docents, & boat crew

## ► Knowledgeable Wells Gray tour director



L'Anse aux Meadows



## ITINERARY

St. John's, Newfoundland

### Monday, August 26

We fly to **Halifax** known for its beautiful Maritime charm. There is a four-hour time zone change. We stay three nights downtown.

**Accommodation:** Cambridge Suites Hotel

### Tuesday, August 27

After a free morning, enjoy a tour with a local guide around this historic port city, including the waterfront, universities, St. Paul's Church, the Public Gardens, and residential areas. Tonight, prepare for fun and laughter at **Grafton Street Dinner Theatre** where a musical comedy is performed with dinner served by the actors.

**Meals included:** Breakfast, Dinner

**Accommodation:** Cambridge Suites Hotel

### Wednesday, August 28

This morning, we visit the **Maritime Museum of the Atlantic** which has an exhibit about Halifax's connection to the Titanic. Next, we take a lively tour at **Alexander Keith's Brewery** to learn about Nova Scotia's long brewing tradition since its heyday in the 19th century and to sample the local beer. This afternoon, we stop at **Halifax Citadel National Historic Site**, a fortress perched on the hill overlooking the city. The first citadel was built in 1749 and the current structure was completed in 1856. Although never attacked, the Halifax Citadel was long the keystone to defending the strategically important harbour and its Royal Navy Dockyard.

**Meals included:** Breakfast

**Accommodation:** Cambridge Suites Hotel

### Thursday, August 29

Famous **Peggy's Cove** is one of the most picturesque fishing villages along the Atlantic coast. We stroll along the harbour to a view of the iconic lighthouse. In **Lunenburg**, we visit the wonderful Fisheries Museum, housed in two historic vessels and five waterfront buildings, and take a guided walking tour. Afterwards, we travel across Nova Scotia to Wolfville for an overnight stay.

**Meals included:** Breakfast, Dinner

**Accommodation:** Old Orchard Inn

### Friday, August 30

We drive through the verdant **Annapolis Valley**. The shelter provided by low mountain ridges on each side has produced a micro-climate with mild temperatures, so the region grows abundant vegetable and fruit crops, and is particularly famous for its apple orchards. We ride the midday ferry from Digby across the **Bay of Fundy** to Saint John, New Brunswick. A local guide shows us around **Saint John** with a stop at Reversing Falls. Our overnight stay is at the Delta Hotel which has a great location in historic Market Square.

**Meals included:** Breakfast

**Accommodation:** Delta Brunswick Hotel

### Saturday, August 31

We travel along the Bay of Fundy to the quaint village of St. Andrews-by-the-Sea. An elegant lunch is served at the renowned **Algonquin Hotel** which dates to 1889 and established St. Andrews as Canada's first seaside resort. Later, we drive inland to the provincial capital, **Fredericton**, and stay two nights at the delightful Crowne Plaza

## ITINERARY continued

### Saturday, August 31 continued

Lord Beaverbrook Hotel in the downtown area. The opening of this grand hotel in 1948 was the social event of New Brunswick, attended by Lord Beaverbrook (Sir Max Aitken) himself.

**Meals included:** Lunch

**Accommodation:** Lord Beaverbrook Hotel

### Sunday, September 1

At **King's Landing** on the Saint John River, we visit a restored village of the 19th century, complete with costumed actors and homes, school, store, gristmill, printer, and theatre. Lunch is in the 1855 King's Head Inn. The afternoon is at leisure in Fredericton.

**Meals included:** Breakfast, Lunch

**Accommodation:** Lord Beaverbrook Hotel

### Monday, September 2

One of the best-known scenes of the Maritimes is the **Hopewell Rocks** near Moncton where the powerful Fundy tides have eroded towering rocks like flowerpots. The huge tidal range is impressive to witness – today, it will vary from 2 to 12 metres. We drive across Northumberland Strait to Prince Edward Island on the remarkable **Confederation Bridge**. It was completed in 1997 and is 13 km long, consisting of 43 spans. The bridge replaced one of the two ferries crossing the strait. The next three nights are at the Delta Prince Edward, Charlottetown's finest hotel, located downtown on the waterfront.

**Meals included:** Breakfast, Lunch

**Accommodation:** Delta Prince Edward Hotel

### Tuesday, September 3

A local guide is with us all day today to enhance our visit to **Prince Edward Island**. After a tour of Charlottetown, we stroll along beautiful Cavendish Beach in PEI National Park, visit the Covehead Lighthouse, and walk the grounds of Dalvay by the Sea, a 30-room summer "cottage" built in 1895 by a wealthy American. No visit to PEI can be complete without touring the **Anne of Green Gables cottage**. In North Rustico, we savour a traditional **dinner of fresh lobster** served at Fisherman's Wharf!

**Meals included:** Lunch, Dinner

**Accommodation:** Delta Prince Edward Hotel

### Wednesday, September 4

There is lots of free time today in **Charlottetown**. The waterfront beside the hotel is an appealing stroll and downtown shops are just along Queen Street. A **walking tour** is led by a local guide who has lots of stories to relate about the historic buildings near the hotel. This evening, we attend **Jersey Boys** at the Confederation Centre of the Arts. *Jersey Boys* tells the rags-to-riches story of the 1960s rock and roll group Frankie Valli and The Four Seasons. As they rise to stardom, the lifelong friends celebrate the highs and endure the lows that come with fame. The musical features several hit songs from the group, including "Sherry", "Beggin'", and "December, 1963 (Oh, What a Night)".

**Accommodation:** Delta Prince Edward Hotel

### Thursday, September 5

We ride the ferry from Prince Edward Island to Nova Scotia across the eastern end of Northumberland Strait. In Pictou, we see the restored ship *Hector* which carried Scottish immigrants to Nova Scotia in 1773. After crossing Canso Causeway to **Cape Breton Island**, the road winds along the western shore of lovely Lake Bras D'Or. In Baddeck, the **Alexander Graham Bell Museum** houses his remarkable collection of early inventions, including the telephone and hydrofoil. We stay three nights in Sydney.

**Accommodation:** Simon Hotel

### Friday, September 6

The day is devoted to driving the **Cabot Trail** through Cape Breton Highlands National Park, one of Canada's most awesome coastal highways. Along this rugged shoreline, there are several stops such as Ingonish Beach.

**Meals included:** Breakfast, Lunch

**Accommodation:** Simon Hotel

## ITINERARY continued

- Saturday, September 7** The **Fortress of Louisbourg** was the formidable French stronghold, built between 1720 and 1740. It was seized by the British in 1745, returned to the French by the 1748 treaty, then taken by the British again in 1758 during the Seven Years War. It was carefully reconstructed in the 1960s, and still ranks as the largest restoration project in North America. We walk around the Fortress with the benefit of a Parks Canada docent, then have lunch in a historic building. This afternoon, we visit the **Cape Breton Miners Museum** in Glace Bay and take an underground tour of the vast coal mines. There were once dozens of collieries near the town, and the last one closed in 1984.  
**Meals included:** Breakfast, Lunch  
**Accommodation:** Simon Hotel
- Sunday, September 8** We board a ferry at North Sydney for the six-hour crossing of Cabot Strait to **Port-aux-Basques** at the southwestern tip of Newfoundland. We drive north to **Corner Brook** and stay two nights at the quaint Glynmill Inn. Built in 1924 as a VIP guest-house for Newfoundland Pulp and Paper Company, it is now a Registered Heritage Structure.  
**Meals included:** Breakfast  
**Accommodation:** Glynmill Inn
- Monday, September 9** This is a free day. Take a stroll around Glynmill Pond or into downtown Corner Brook. After dinner, we are entertained by **The Sharecroppers**, a Newfoundland folk trio who sing and tell stories about the province's wonderful culture.  
**Meals included:** Breakfast, Dinner  
**Accommodation:** Glynmill Inn
- Tuesday, September 10** The remote **Viking Trail** also ranks among the most scenic highways in Eastern Canada because it is bounded by the Gulf of St. Lawrence to the west and the barren Long Range Mountains to the east. **Gros Morne National Park**, now a UNESCO World Heritage Site, protects a wilderness of deep fjords and coastal beaches. Our first experience in this area is the **Bonne Bay boat tour** which provides views of the tablelands of Gros Morne. Newfoundland's traditional welcome is arranged on board with a **Screech-in Ceremony** (will you kiss the cod?). Near Rocky Harbour, we visit Lobster Cove Head Lighthouse, built in 1897 and still flashing its warning light across the Gulf of St. Lawrence.  
**Meals included:** Breakfast, Lunch, Dinner  
**Accommodation:** Shallow Bay Motel, Cow Head
- Wednesday, September 11** We continue along the Viking Trail, admiring more splendid coastal scenery. We stay two nights in **St. Anthony**, near the tip of the Northern Peninsula. After dinner, there is musical entertainment and storytelling by Wade Hillier.  
**Meals included:** Breakfast, Dinner  
**Accommodation:** Hotel North
- Thursday, September 12** We tour the home of Sir Wilfred Grenfell, founder of the **Grenfell Mission** in 1892. The team of doctors and nurses provided medical services to remote communities in northern Newfoundland and Labrador, travelling by boats and dog sleds, and later by airplanes. Dr. Grenfell died in 1940, but the work of his Mission continued for another 41 years when the province took over responsibility. We also view the Jordi Bonet Murals at the hospital. The afternoon is devoted to **L'Anse aux Meadows** where we explore the reconstructed sod houses and artifacts from Leif Eriksson's Viking expedition to "Vinland" about the year 1000.  
**Meals included:** Breakfast, Lunch  
**Accommodation:** Hotel North

## ITINERARY continued

### Friday, September 13

We retrace our route along the Viking Trail, stopping at the Arches to see the waves eroding the seashore and Broom Point (if open in 2024) to learn about the Newfoundland fisherman's lifestyle.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Holiday Inn Express, Deer Lake

### Saturday, September 14

In Deer Lake, we visit the **Insectarium** which displays thousands of insect species (mounted and live) along with a butterfly conservatory and beehive. Then we head east on the Trans-Canada Highway to **Botwood**, site of the amazing Flying Boat Museum. It commemorates the years between 1937 and 1945 when the giant Pan American clippers stopped here during their transatlantic flights. Arriving in **Gander**, we stop at the Aviation Museum. We stay for two nights in Gander.

**Meals included:** Breakfast, Lunch

**Accommodation:** Comfort Inn, Gander

### Sunday, September 15

Gander was once the largest airport in the world and, throughout the 'Jet Age' of the 1950s and 1960s, transatlantic flights required a refueling stop here. A local person meets us to talk about Gander's role as host to thousands of air travellers who were grounded on September 11, 2001. This story is told in the musical Come From Away, one of Broadway's and Toronto's most popular stage shows. Today's circle drive goes to the north coast and the village of **Twillingate** where we may get glimpses of icebergs that have floated from Greenland. Other stops are the Prime Berth Fishing Museum where we experience the gregarious personalities and lifestyles of the Newfoundland fishermen; the **Beothuk Centre** which interprets these vanished native people and their culture; and the Long Point Lighthouse, built in 1876 on a high bluff above the sea.

**Meals included:** Breakfast, Lunch

**Accommodation:** Comfort Inn, Gander

### Monday, September 16

Our drive passes through **Terra Nova National Park** and the farmlands of the Avalon Peninsula. An exciting experience is standing at the most easterly point in North America, **Cape Spear**, and learning about the remarkable lifestyle of the lighthouse keepers. **St. John's** is our last destination and we stay two nights at the Delta Hotel in the city centre. Tonight is our farewell gathering, an opportunity to reminisce about our journey across the Atlantic Provinces.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Delta St. John's Hotel

### Tuesday, September 17

A morning tour with a local guide visits St. John's highlights such as the **Cabot Tower** atop Signal Hill, Confederation Building, the colourful Jelly-bean Row Houses, and Quidi Vidi Battery. The afternoon is at leisure.

**Meals included:** Breakfast

**Accommodation:** Delta St. John's Hotel

### Wednesday, September 18

We fly home to departure cities from St. John's.

**Meals included:** Breakfast





Cape Spear Lighthouse

## TOUR NOTES & POLICIES

**Only 40 travellers:** In past years, we have accepted up to 48 passengers on this tour. Many customers have asked for smaller groups, so we have decided to limit this tour to only 40 travellers in 2024. Early booking is recommended, as there is always a waiting list.

**Payments:** A deposit of \$800 per person is requested at the time of booking and the balance is due May 23, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

**Cancellation Policy:** Up to April 17, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From April 18 to May 23, the cancellation charge is \$400 per person. From May 24 to June 21, the cancellation charge is 50% of the tour fare. From June 22 to July 23, the cancellation charge is 80% of the tour fare. After July 23, there is no refund.

**Itinerary and Fare Changes:** Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

**Travel Insurance:** A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

**Food Allergies:** You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**Flight seating:** We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$1,050 and book your own flight which allows seat selection. You can also use this option if you want to redeem airline points.

**Flight delays due to weather:** In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

**Photo Credits:** Adobe Stock (Peggy's Cove, L'Anse aux Meadows, St. John's, and Cape Spear Lighthouse), Pixabay (Confederation Bridge), and Roland Neave (Fortress of Louisbourg).

**Experience Points or E-points:** This tour earns 206 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until May 23, 2024.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

# ACTIVITY LEVEL & TOUR SIZE



## Activity Level 3

This activity rating uses the new scale of 1 to 4 introduced in November 2023.

**High Activity:** You are an active traveller that wants to explore wherever you go. You don't mind a mix of full days, early morning starts and some late nights. You can walk longer distances (up to and occasionally exceeding 4 km), which may be over uneven ground, beaches/shorelines, or at higher elevations; climb in and out of zodiacs or small boats without any assistance; walk on docks which may have steep ramps at low tide; stand for prolonged periods; and handle your own luggage. You can climb three flights of stairs easily and unassisted.

On this tour, there is lots of walking at the Halifax Citadel, Peggy's Cove, Lunenburg, King's Landing, Fortress of Louisbourg, and the historic district of Charlottetown. There is a multi-storey flight of stairs down to the beach at Hopewell Rocks, but you can see the Rocks from the top. Expect walks of 3 blocks (15 mins each way) to and from the Grafton Street Dinner Theatre in Halifax and Confederation Centre in Charlottetown. You can decline to go on the Glace Bay underground mine tour. You will miss some attractions if you are unable to do this amount of activity. A few hotels do not have elevators. There can be long walks in the airports. There are many stops during this tour and you must be able to get on and off the coach by yourself without delaying your fellow travellers.

This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you. **Please note:** Prior to accepting your booking, you will be required to sign a declaration that you are capable of travelling on an Activity Level 3 tour.



## Tour Size 40

This tour is limited to 40 participants.

WE PLAN.  
YOU PACK.  
NO WORRIES!

[www.wellsgraytours.com](http://www.wellsgraytours.com)  
1-800-667-9552



Our offices are open for walk-in traffic or by appointment

KAMLOOPS	KELOWNA	VERNON	PENTICTON	VICTORIA
Head Office				
250 Lansdowne St.	2575 Richter St.	3206 35th St.	100 -159 Wade Ave East	102-736 Broughton St.
Kamloops, BC	Kelowna, BC	Vernon, BC	Penticton, BC	Victoria, BC
V2C 1X7	V1Y 2R1	V1T 6B7	V2A 8B6	V8W 1E1
<b>250-374-0831</b>	<b>250-762-3435</b>	<b>250-545-9197</b>	<b>250-493-1255</b>	<b>250-590-7889</b>

## MARITIMES & NEWFOUNDLAND — August 26, 2024

This tour is rated “**Activity Level 3**” by the tour planners at Wells Gray Tours. There is a lot of activity which could include one or more of, but is not limited to, the following:

- You can walk 3 km in 1 hour and can walk longer distances (up to and occasionally exceeding 4 km).
- You can walk on uneven sidewalks or trails, beaches with sand or rock, wet or slippery boardwalks, and boat docks with steep ramps.
- You can climb three flights of stairs easily and unassisted.
- You can carry your own luggage in airports.

Since a few people who are not capable of doing the above activities can hold up the entire group, Wells Gray Tours expects everybody booking a tour with “Activity Level 3” to be reasonably fit. You must be able to participate in activities without the assistance of the tour director, driver, or other travellers. Please read the following and sign acknowledging that these statements are true. The tour deposit will be due after you have signed this statement.

I want to travel on a Wells Gray tour with a rating of “Activity Level 3”.

I have read the brochure with the full itinerary and description of the activities that are typical on this tour.

I understand that this is one of the highest activity levels that a Wells Gray tour can be rated.

I am confident that I can participate in tour activities at this level and I will not hold up or delay the other members of the tour.

I do not require the use of a wheelchair or a walker.

If my physical condition changes between booking and departure date such that I can no longer do this level of activity, I will notify the Wells Gray office or agent. The specified penalties will apply for cancelling and travel insurance may cover this.

If I am not capable of keeping up with the group or I require ongoing assistance, I understand that the Wells Gray tour director has the right to not allow me to participate in some activities or some days of the tour. **In extreme situations, I acknowledge that I may be required to leave the tour and travel home at my own expense, and that travel insurance will probably not cover me.**

This statement has been implemented by Wells Gray Tours to maintain high quality itineraries, accurate timing, and the enjoyment of all tour participants. Each person booking this tour must sign this statement. Thank you for your understanding.

Signature\_\_\_\_\_ Name \_\_\_\_\_ Date\_\_\_\_\_

# Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

**ACCOMMODATIONS:** The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

**ROOM PARTNERS:** Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

**SINGLES:** Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

**SEAT ROTATION:** This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

**BOARDING PASS:** Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

**SMOKING POLICY:** All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

**FOOD ALLERGIES:** You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**ITINERARY NOTES:** Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

**SPECIAL NEEDS:** If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

**DEPARTURE TIMES:** We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

**TRAVEL INSURANCE:** Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

**GRATUITIES:** Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

**LOST ITEMS:** Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

**CURRENCY:** Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

**LUGGAGE:** The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

**COMMENT SHEETS:** We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

**TOUR PACKAGE:** Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

# Terms & Conditions

**PAYMENTS:** A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

**CANCELLATIONS:** The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

**CONSUMER PROTECTION:** In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

**BORDER CROSSING:** For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

**ROOM PARTNERS:** Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

**LUGGAGE & LOST ITEMS:** Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

**ITINERARY:** Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

**EXPERIENCE POINTS:** Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

**PHOTOGRAPHY:** Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

**CHANGES TO FARES:** Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

**COVID-19:** Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

**FACE MASK REQUIREMENTS:** Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

**TRAVEL RESTRICTIONS:** Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at [travel.gc.ca](http://travel.gc.ca). For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or [bccdc.ca](http://bccdc.ca). The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

**PRIVACY:** Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

**FORCE MAJEURE:** In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

## RESPONSIBILITY

*Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*