

SURPRISING SASKATCHEWAN

June 2024


WELLS GRAY TOURS
a world to experience

Prairie sunset

Regina, Moose Jaw, Manitou Springs, Saskatoon

You will never think of Saskatchewan the same way again. There are so many highlights on this tour! Visit three major museums, one dedicated to dioramas of flora and fauna, one about prairie transportation, and one that recreates a 1910 prairie boomtown. Tour the RCMP Heritage Centre in Regina, go underground in the Tunnels of Moose Jaw, cruise the South Saskatchewan River on a paddle-wheeler, and learn about Indigenous culture at Wanuskewin Heritage Park. Some unique hotels are featured: Temple Gardens and Manitou Springs where you can soak in therapeutic, mineralized waters, and the Bessborough Hotel which has been Saskatoon's waterfront landmark for nearly a century. Come and be surprised by splendid Saskatchewan!



CANADIAN



GROUP SIZE



ACTIVITY LEVEL

► Fares per person

from **\$2,985** double/twin, **\$3,490** single*
**pricing details for all departures provided on Page 2*

► Early Booking Bonus

\$150 discount on first 15 seats; **\$75** on next 10.

► Earn 71 Experience Points

► Departure from:

BC Interior, Vancouver Island & Lower Mainland



Temple Gardens hot pool

Providing Quality Packaged Travel Since 1972

DEPARTURE POINTS & DATES

- I BC Interior:** June 24, 2024 – 7 Days
- V Vancouver Island:** June 24, 2024 – 7 Days
- L Lower Mainland:** June 24, 2024 – 7 Days



Your specific departure point will be confirmed at time of booking.
Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We fly from Kelowna to Regina on Monday, June 24 and return from Saskatoon on Sunday, June 30. Transportation is provided from your pickup location to Kelowna Airport on the day of departure and to your pickup location when we return.
- V Vancouver Island:** We fly from Victoria, Nanaimo, or Comox to Regina on Monday, June 24 and return to Vancouver Island from Saskatoon on Sunday, June 30. For passengers in the Greater Victoria area, transportation is arranged from your pickup location to Victoria Airport on the day of departure, and back when we return. Transportation to Nanaimo or Comox Airport is not provided.
Note: Home pickups may be offered in the Greater Victoria area, depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- L Lower Mainland:** We fly from Vancouver or Abbotsford to Regina on Monday, June 24 and return from Saskatoon on Sunday, June 30. For passengers in the Greater Vancouver area, home pickup and return may be arranged at time of booking. Transportation to Abbotsford Airport is not provided.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$2,985 double/twin \$3,490 single \$2,835 triple	
V	Vancouver Island	\$3,085 double/twin \$3,590 single \$2,935 triple	• Please add 5% GST
L	Lower Mainland	\$3,010 double/twin \$3,515 single \$2,860 triple	

WHAT'S INCLUDED

► Meals

- **13 total:** 6 breakfasts, 4 lunches, 3 dinners

► Transportation

- Transfers to/from Kelowna, Victoria, & Vancouver Airports
- Flight from Kelowna, Victoria, Nanaimo, Comox, Vancouver, or Abbotsford to Regina
- Air transportation taxes & security fees
- 1 checked bag per person
- Coach transportation for 7 days
- Flight from Saskatoon to Kelowna, Victoria, Nanaimo, Comox, Vancouver or Abbotsford

► Accommodation

- 6 nights accommodation & hotel taxes
- Luggage handling at hotels

► Knowledgeable Wells Gray tour director

► Highlights

- Royal Saskatchewan Museum
- Locally-guided tour of Regina
- RCMP Heritage Centre with trolley tour
- Government House and Gardens
- Western Development Museum in Moose Jaw
- Tunnels of Moose Jaw
- Guided walking tour of Moose Jaw murals
- Temple Gardens Hot Springs
- Danceland
- Manitou Springs hot pools
- Western Development Museum in Saskatoon
- Locally-guided tour of Saskatoon
- Wanuskewin Heritage Park with dance demo
- Choice of Remai Gallery OR Ukrainian Museum
- Dinner cruise on South Saskatchewan River

► Gratuities

- Gratuities for guides & drivers in Saskatchewan



Activity Level 2

Moderate Activity: As a traveller you like a variety of activities and walking up to 2 km with breaks such as a guided walking tour is very doable for you without assistance. You can stand for prolonged periods, negotiate a variety of terrain from cobblestone streets to moderate hills comfortably and can climb two flights of stairs without assistance. Please be aware that on tours with flights you will be required to handle your own luggage and walk longer distances in airports.

The Tunnels of Moose Jaw are well-lit, but there are uneven floors and stairs. You can opt out of the walking tour of Moose Jaw murals. There is a walk of 700 metres in Saskatoon from your chosen attraction to the hotel. You may bring a cane if needed. The coaches cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



Tour Size 45

This tour is limited to 45 participants.



ITINERARY

Saskatoon

Monday, June 24

We fly from Kelowna, Victoria, Nanaimo, Comox, Vancouver, or Abbotsford Airport via Calgary to **Regina**, and our coach and driver meet us at the airport. First, we go to the **Royal Saskatchewan Museum** which exhibits detailed dioramas of the province's landscapes with typical animals and plants.

Meals included: Dinner

Accommodation: Delta Regina Hotel

Tuesday, June 25

A local guide takes us for a drive around Regina featuring the Legislative Buildings and Wascana Park. Next, we go to the **RCMP Heritage Centre** where new police officers are trained. An orientation movie, a tour by trolley around the training facilities, a visit to the Chapel, and a viewing of the Sergeant Major's Parade are all included. Afterwards, we tour **Government House** which was built in 1891 as the residence of the Lieutenant Governor of the Northwest Territories, and we take a stroll through the colourful gardens.

Meals included: Breakfast, Lunch

Accommodation: Delta Regina Hotel

Wednesday, June 26

Leaving Regina, it is only an hour's drive west to **Moose Jaw**. We go first to the Western Development Museum, one of four in Saskatchewan. This one focuses on transportation with an amazing collection of cars, trains, boats, and airplanes. Next, we go underground on a walk through the **Tunnels of Moose Jaw**, built in 1908 to connect downtown buildings. They were used for rum running, prostitution, and gambling to avoid interference by the corrupt police chief. Moose Jaw is also known for its murals and a local guide shows us some of the most unique ones. At Temple Gardens Hotel, relax in soothing **hot springs pools** fed by geothermal mineral water.

Meals included: Breakfast

Accommodation: Temple Gardens Hotel

Thursday, June 27

We drive north to **Manitou Beach**, a resort community on the shore of Little Manitou Lake. The highly mineralized waters have a salinity about 10 times that of regular lake water, making it easy for you to float. Slip on your dancing shoes (or enjoy watching others) because this afternoon we go to **Danceland** which opened in 1928 and boasts a 5,000 square foot dance floor built on horse hair. We stay overnight at **Manitou Springs Resort** where you are sure to enjoy the indoor hot pools filled with therapeutic mineralized water pumped from the nearby lake.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Manitou Springs Resort

Friday, June 28

It is a short drive into Saskatoon where we visit another **Western Development Museum**. This one is themed around Saskatchewan a century ago and features a remarkable recreation of a 1910 city street with exhibits inside each of the buildings, all indoors under one roof. A local guide meets us this afternoon to show us around

ITINERARY continued

Friday, June 28 continued

Saskatoon including its beautiful parks, the South Saskatchewan River, and the University of Saskatchewan. We stay two nights at the **Delta Bessborough Hotel** which was built by the Canadian National Railway in 1928 and is a historic waterfront landmark for Saskatoon.

Meals included: Breakfast, Lunch

Accommodation: Delta Bessborough Hotel

Saturday, June 29

We go to **Wanuskewin Heritage Park** which showcases 6,000 years of aboriginal history including 19 archeological sites and a buffalo jump. A demonstration of traditional Indigenous dances is featured. You can choose one of two activities this afternoon, depending on whether you admire art or Ukrainian culture. Transportation is provided to each location and you walk back to the hotel at your leisure via the riverfront walkway, about 700 metres.

1. **Remai Modern** is a spectacular art gallery which opened in late 2017. Local philanthropist Ellen Remai gave \$30 million towards the construction and also donated her \$20 million collection of Picasso linocuts.

2. **Ukrainian Museum of Canada** offers a diverse collection of Ukrainian artifacts including linens, tools, books, photographs, documents, and other treasures collected from the first, second and third waves of Ukrainian immigrants to Canada. The museum houses one of the largest collections of ethnic textiles in North America.

Tonight, we board the **Prairie Lily sternwheeler** for a dinner cruise on the South Saskatchewan River, viewing landmarks and passing under several bridges.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Delta Bessborough Hotel

Sunday, June 30

The morning is free time, then we go to Saskatoon Airport for a mid-afternoon flight via Calgary to departure cities.

Meals included: Breakfast





TOUR NOTES

RCMP Parade

A SURPRISING PRAIRIE PROVINCE: Saskatchewan is sometimes viewed as a prairie province with few attractions if you don't enjoy wide open spaces and big skies. The reality is far different as 30 travellers discovered on our Mystery Tour in 2015 and 48 more in 2019. By the end of those tours, many people declared that they had no idea there was so much to see in Saskatchewan, even people who had lived and worked there and retired to British Columbia. In short, it was a "surprising" province. This tour features three cities and one village, and you can experience a variety of unique sights, not found elsewhere in Canada. Tour the RCMP Heritage Centre in Regina where police officers are rigorously trained and watch the Sergeant Major's Parade. Explore three provincial museums, one

dedicated to dioramas of flora and fauna, one about prairie transportation, and one that recreates a 1910 prairie village with streets and shops, all indoors. Go underground in the Tunnels of Moose Jaw where rum running and gambling were rampant 100 years ago. Soak in the therapeutic, mineralized waters of Temple Gardens and Manitou Springs. Stay at the historic Bessborough Hotel. Learn about Indigenous history at Wanuskewin Heritage Park and watch traditional dancing. Cruise the South Saskatchewan River on a paddlewheeler. You can choose an option in Saskatoon — admire incredible pieces of art at the Rемаi Modern Gallery or North America's finest collection of ethnic textiles at the Ukrainian Museum. You will never think of "Surprising Saskatchewan" the same way again.

TOUR POLICIES

Payments: A deposit of \$300 per person is requested at the time of booking and the balance is due March 22, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard.

Early Booking Bonus: Receive a \$150 discount on the first 15 seats and \$75 on the next 10 seats for booking early with deposit. The discount is not offered after March 22, 2024.

Cancellation Policy: Up to February 22, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From February 23 to March 22, the cancellation charge is \$200 per person. From March 23 to April 22, the cancellation charge is 40% of the tour fare. From April 23 to May 22, the cancellation charge is 80% of the tour fare. After May 22, there is no refund.

Itinerary & Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Flight Seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$560 and book your own flight which allows seat selection.

TOUR POLICIES continued

Flight Delays due to Weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

Photo Credits: Adobe Stock (sunset, prairie farmland, RCMP, Bessborough Hotel), Temple Gardens Hotel, and Tourism Saskatchewan (*Prairie Lily* sternwheeler).

Experience Points or E-points: This tour earns 71 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until March 22, 2024.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842



Prairie Lily sternwheeler

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Our offices are open for walk-in traffic or by appointment

KAMLOOPS
Head Office
250 Lansdowne St.
Kamloops, BC
V2C 1X7
250-374-0831

KELOWNA
2575 Richter St.
Kelowna, BC
V1Y 2R1
250-762-3435

VERNON
3206 35th St.
Vernon, BC
V1T 6B7
250-545-9197

PENTICTON
100 -159 Wade Ave East
Penticton, BC
V2A 8B6
250-493-1255

VICTORIA
102-736 Broughton St.
Victoria, BC
V8W 1E1
250-590-7889

Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

LOST ITEMS: Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

CURRENCY: Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

COVID-19: Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.