

NEW ORLEANS & CAJUN COUNTRY

October 2024

WELLS GRAY TOURS
a world to experience

New Orleans

Fall in Love with New Orleans & Louisiana

New Orleans is one of the great cities of the western world, not a place you simply visit, but one you fall in love with during three nights staying in the vibrant French Quarter. Take a lunch cruise on the Mississippi River, experience Mardi Gras World, and experience the cuisine at New Orleans School of Cooking. History comes to life in Plantation Country as you travel back to the 1800s and the days of sprawling antebellum plantations. During two days exploring Cajun Country, experience the peaceful bayous where French Canadians settled, take a swamp boat trip, hear the Evangeline story, and tour the Tabasco Factory. A new addition to this long-time favourite tour is a stay in Alexandria and a tour of the remarkable architecture and historic mansions of Natchez.



INTERNATIONAL



ACTIVITY LEVEL

► Fares per person

from **\$4,830** double/twin, **\$5,820** single*

**pricing details for all departures provided on page 2*

► Early Booking Bonus

\$200 discount on first 12 seats; **\$100** on next 8.

► Earn 111 Experience Points

► Departure from:

BC Interior, Vancouver Island & Lower Mainland



Providing Quality Packaged Travel Since 1972

DEPARTURE POINTS & DATES

- I BC Interior:** October 14, 2024 - 11 Days
- V Vancouver Island:** October 14, 2024 - 11 Days
- L Lower Mainland:** October 14, 2024 - 11 Days



Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We travel to Seattle on Monday, October 14 and overnight at the Embassy Suites Hotel near the airport. We fly to New Orleans the following day. We return home from Seattle on Thursday, October 24. Transportation is provided from your pickup point to on the day of departure, and back again when we return.
- V Vancouver Island:** We travel to Seattle on Monday, October 14 and overnight at the Embassy Suites Hotel near the airport. We fly to New Orleans the following day. We return home from Seattle on Thursday, October 24. For passengers in the Greater Victoria Area, transportation is provided from your pickup point on the day of departure, and back when we return. **Up-island passengers** can easily join this tour. We can fly you from Nanaimo or Comox on the day of departure to meet up with the group in Seattle. There is an additional cost for the flights from/to Nanaimo or Comox. Transportation to/from Nanaimo or Comox Airport is not provided.
Note: Home pickup may be offered in the Greater Victoria Area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- L Lower Mainland:** We travel to Seattle on Monday, October 14 and overnight at the Embassy Suites Hotel near the airport. We fly to New Orleans the following day. We return home from Seattle on Thursday, October 24. For passengers in the Greater Vancouver Area, home pickup may be arranged at time of booking on the day of departure and back when we return.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$4,830 double/twin \$5,820 single \$4,565 triple	<ul style="list-style-type: none">• Tour is exempt from GST• There is an additional cost to up-island passengers for the flight from/to Nanaimo or Comox to Seattle.
V	Vancouver Island	\$4,980 double/twin \$5,970 single \$4,715 triple	
L	Lower Mainland	\$4,865 double/twin \$5,855 single \$4,600 triple	

WHAT'S INCLUDED

► Meals

- 🕒 **17 total:** 7 breakfasts, 5 lunches, 5 dinners
- 🚌 **16 total:** 7 breakfasts, 4 lunches, 5 dinners

► Transportation

- Transportation to Seattle airport & return
- Flight from Seattle to New Orleans & return
- Current air taxes and security fees
- 1 checked bag per person
- Transfer from New Orleans Airport to hotel
- Coach transportation in Louisiana for 8 days

► Accommodation

- 10 nights of accommodation & hotel taxes
- Luggage handling at hotels

► Key Highlights

- Locally-guided walking tour of French Quarter
- Coffee and beignet at Café du Monde
- Locally-guided driving tour of New Orleans
- Flooded House Museum
- Mississippi River cruise on Sternwheeler Natchez with lunch and music
- Mardi Gras World
- New Orleans School of Cooking class

- Historic tour of Laura Plantation
- Historic tour of Oak Alley Plantation
- Swamp and wildlife tour on pontoon boat
- Acadian Cultural Center
- Locally-guided tour for 2 days in Cajun Country
- Evangeline Mighty Oak
- Vermilionville Acadian Village
- Rip Van Winkle Gardens
- Tabasco Factory tour
- Jungle Gardens
- Martin Accordions
- Frogmore Cotton Plantation and Gin
- Tour of Glenfield House
- Locally-guided tour of Natchez
- Historic tour of a Natchez mansion
- Behind the scenes tour of Hotel Bentley
- Rural Life Museum

► Knowledgeable Wells Gray tour director

► Guides & Gratuities

- Gratuities for Louisiana guides & drivers

Activity Level 2



Moderate Activity: As a traveller you like a variety of activities and walking up to 2 km with breaks is very doable for you without assistance. You can stand for prolonged periods and participate in walking tours of the French Quarter. Coaches are not allowed in the French Quarter except for arrival and departure days with luggage, so there is a one block walk between hotel and coach. Touring the historic mansions usually requires some flights of stairs and standing. There can be longer walks in Seattle and New Orleans airports and you must be able to handle your own luggage. The coaches cannot carry a scooter or motorized wheelchair. The tour director, local guides and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



Tour Size 40

This tour is limited to 40 participants.



Oak Alley Plantation

ITINERARY

Monday, October 14

We travel to Seattle and stay overnight at the Embassy Suites Hotel near the airport. Meet your fellow travellers during tonight's reception.

Meals included: ① Lunch

Accommodation: Embassy Suites Sea-Tac

Tuesday, October 15

We fly with Alaska Airlines to **New Orleans**, arriving in late afternoon. Welcome to Louisiana! Our coach meets us at the airport. We stay three nights at the Wyndham Hotel, located in the French Quarter on Royal Street and a block off Canal Street. It has a restaurant, indoor pool, and fitness centre.

Accommodation: Wyndham Hotel

Wednesday, October 16

This morning, a local guide takes us on a walking tour of the **French Quarter** where we hear the fascinating 300-year history of characters who built this city. Some highlights are the Spanish Quarter, St. Louis Cathedral in Jackson Square (where the original Louisiana Purchase is housed), Louis Armstrong Park, and **Bourbon Street**. After this walk, everyone gets a voucher to enjoy, at your leisure, a New Orleans tradition of coffee and beignets at Café Du Monde. There is free time for lunch at the Historic French Market. Then we board the coach for a driving tour of the city: Audubon Park; **St. Louis Cemetery**, an above-ground cemetery known for its voodoo history; elegant **St. Charles Avenue**, lined with gracious mansions and trees; Tulane and Loyola Universities; Flooded House Museum which shows the devastating effect of Hurricane Katrina; and the central business district beside the Mississippi River. Dinner is at **Court of Two Sisters** in the French Quarter. The two sisters, Emma and Bertha Camors, born in 1858 and 1860, belonged to a proud and aristocratic Creole family. Their "rabais" or notions outfitted many of the city's elite women with formal gowns, lace, and perfumes imported from Paris.

Meals included: Breakfast, Dinner

Accommodation: Wyndham Hotel

Thursday, October 17

At 11 am, we board the **Natchez Riverboat**, one of the few sternwheeler vessels left on the Mississippi River. There is a jazz band on board, calliope music, and a buffet lunch. During the two-hour cruise, we pass downtown highrises, the Domino Sugar Refinery, and the site of the Battle of New Orleans during the War of 1812. The mighty Mississippi rises in northern Minnesota and flows generally south for 3,730 km to the Gulf of Mexico. With its many tributaries, the Mississippi's watershed drains all or parts of 32 states and two provinces, and is the second longest river in North America. Next, we visit **Mardi Gras World**, the famous float-making studio where 90% of the floats used in New Orleans' Mardi Gras parades are built. We tour the many carnival dens and observe artists and sculptors as they create the world's largest fleet of floats. Tonight, we attend the New Orleans School of Cooking for a demonstration of the taste of Louisiana, Cajun and Creole, and recipes are provided. Our host entertains us with history, tall tales, and trivia.

Meals included: Lunch, Dinner

Accommodation: Wyndham Hotel

ITINERARY continued

Friday, October 18

Today is devoted to learning about life in rural Louisiana, from the perspectives of both the wealthy and the workers. Step back in time as we enter **Plantation Country** which borders the Mississippi River and features splendid plantation homes and sugar cane fields at every turn. Our first stop is **Laura Plantation**, once owned by one of the early Creole settlers. The house was built in 1805 and is surrounded by 12 Historic Register buildings. West African folktales of Br'er Rabbit were first recorded in the slave cabins. **Oak Alley Plantation**, the Grand Dame of the River Road, is next. A 400-metre-long canopy of giant live oak trees, believed to be 300 years old, forms an impressive avenue leading to the classic Greek-revival style antebellum home. Lunch is included on the grounds, followed by the house tour. We stay in Thibodaux in the Bayou Lafourche area.

Meals included: Lunch

Accommodation: Hampton Inn

Saturday, October 19

We take a pontoon boat trip through a **cypress swamp**. Floating among trees draped with Spanish Moss, we watch for alligators, turtles, egrets, and many other native bird and animal species. We learn more about the Cajuns at the **Acadian Cultural Center**. They settled in Louisiana after their deportation from Nova Scotia and retain a unique dialect of the French language. Here they joined exiled French aristocrats fleeing the French Revolution and their Louisiana born, called Creoles. We stay two nights in **Lafayette**.

Meals included: Breakfast, Dinner

Accommodation: Comfort Suites

Sunday, October 20

A local guide joins us for the next two days while we tour **Cajun Country**. The meeting of Acadian and Creole cultures was made famous by Henry Wadsworth Longfellow's poem *Evangeline*. Some of the sites visited are Rip Van Winkle Gardens, St. John's Cathedral with its beautiful stained-glass windows, and 500-year old Evangeline Mighty Oak. At **Vermilionville**, we explore an Acadian village of living history with seven restored buildings dating to 1765. A traditional Cajun dinner is held at Bon Temps.

Meals included: Breakfast, Dinner

Accommodation: Comfort Suites

Monday, October 21

Today's focus is on the New Iberia area. We visit the **Tabasco Factory** which makes the famous hot sauce. When Ned McIlhenny took over his father's Tabasco company in 1898, he was an Arctic explorer, naturalist, and conservationist, and he set aside a bird sanctuary on Avery Island to protect the endangered snowy egret. He created **Jungle Gardens** in 1935 and today we can marvel at a vast collection of 400 varieties of camellias, 100 types of azaleas, 50 kinds of juniper, and 1,000 varieties of iris. Later, we visit Martin Accordions, noted for their Cajun squeeze boxes. Afterwards, we travel north to Alexandria, located on the Red River in central Louisiana. We stay two nights at the Hotel Bentley, built by the timber baron Joseph Bentley in 1908 because he had been refused dinner service at another local hotel for not being properly attired. Admire the grand lobby, which was once the place to be seen in central Louisiana.

Meals included: Breakfast, Lunch

Accommodation: Hotel Bentley

Tuesday, October 22

Our first stop is the **Frogmore Cotton Plantation and Gin** which showcases a cotton processing gin and a manor house dating to 1843. After crossing the Mississippi River, we enter the extraordinary heritage town of **Natchez**. Two hundred years ago, Natchez became a major river port and cotton was shipped downstream to New Orleans and overseas. Wealthy plantation owners and boat operators built incredible mansions which have been restored to their splendour and recall this era of fortunes and high society, supported by slaves. Lunch is included at Glenfield House which

ITINERARY continued

Tuesday, October 22 continued

dates to 1817 and is hosted by a 4th generation owner. This afternoon, a local guide conducts a tour of Natchez heritage sites with one of the grand mansions featured. Back at Hotel Bentley, the manager leads a fascinating tour behind the scenes of this beautifully restored hotel with tales of the eccentric Mr. Bentley who lived here until 1938 and still makes occasional appearances...

Meals included: Breakfast, Lunch, Dinner

Accommodation: Hotel Bentley

Wednesday, October 23

Baton Rouge is the capital city of Louisiana, dominated by the 34-storey State Capitol. We visit the **Rural Life Museum** which has 24 buildings displaying folk architecture, tools, furniture, and farming equipment of the diverse cultures that settled and farmed pre-industrial Louisiana. Afterwards, it is an hour's drive to New Orleans Airport, then we fly in late afternoon to Seattle.

Meals included: Breakfast

Accommodation: Embassy Suites Sea-Tac

Thursday, October 24

We travel home. Those travelling by coach will make stops at Bellis Fair Mall and the Duty Free store, then will cross the border at Sumas.

Meals included: Breakfast

TOUR NOTES & POLICIES

Payments: A deposit of \$300 per person is requested at the time of booking and the balance is due August 8, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early booking bonus: Receive a \$200 discount on the first 12 seats and \$100 on the next 8 seats for booking early with deposit. The discount is not offered after August 8, 2024.

Cancellation Policy: Up to July 8, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From July 9 to August 8, the cancellation charge is \$300 per person (your deposit). From August 9 to September 6, the cancellation charge is 80% of the tour fare. After September 6, there is no refund.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a

tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Flight seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$460 and book your own flight which allows seat selection.

Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to some places where restaurants may not be able to satisfy all food allergies. Louisiana offers a lot of seafood and shellfish cuisine. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

TOUR POLICIES continued

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

Photo Credits: Adobe Stock (New Orleans, pages 1 and 4; Oak Alley, page 4), tour director Pat (Avery Island Jungle Garden, page 2), Wikimedia Commons (Natchez, page 7).

Experience Points or E-points: This tour earns 111 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until August 8, 2024.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842



Natchez sternwheeler

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Our offices are open for walk-in traffic or by appointment

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VERNON
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Vernon, BC
V1T 6B7
250-545-9197

PENTICTON
100 -159 Wade Ave East
Penticton, BC
V2A 8B6
250-493-1255

VICTORIA
102-736 Broughton St.
Victoria, BC
V8W 1E1
250-590-7889

Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

LOST ITEMS: Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

CURRENCY: Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

COVID-19: Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.