

YELLOWSTONE & CANYONLANDS

October 2024


WELLS GRAY TOURS
a world to experience



Grand Prismatic Pool at Yellowstone National Park

A Kaleidoscope of Colour

From the erupting geysers of Yellowstone to the soaring peaks of the Grand Tetons, from the colourful spires of Bryce Canyon to the extraordinary formations of Arches Park, this tour has an amazing variety of natural wonders. The fall foliage, the brilliant red and orange rocks of southern Utah, and the multitude of hues around the geyser basins all combine to create this kaleidoscope of colour. We visit eight famous national parks: Yellowstone, Grand Teton, Dinosaur, Colorado, Arches, Canyonlands, Bryce Canyon, and Zion. Later in the tour, a contrast from the natural attractions is found in Salt Lake City with the museums of Temple Square and the splendid music of the Tabernacle Choir. Join Wells Gray Tours for this amazing journey through the wonderlands of Montana, Wyoming, and Utah.



INTERNATIONAL



ACTIVITY LEVEL

► Fares per person

from **\$6,995** double/twin, **\$9,070** single*

*pricing details for all departures provided on page 2.

► Early Booking Bonus

\$300 discount on first 12 seats; **\$150** on next 8.

► Earn 166 Experience Points

► Departure from:

BC Interior, Vancouver Island & Lower Mainland



Providing Quality Packaged Travel Since 1972

DEPARTURE POINTS & DATES

- I BC Interior:** October 6, 2024 - 17 Days
- V Vancouver Island:** October 5, 2024 - 19 Days
- L Lower Mainland:** October 5, 2024 - 19 Days



Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We depart by coach from communities in the BC Interior on Sunday, October 6 and drive to Spokane. We return home on Tuesday, October 22. Transportation is provided from your pickup point on the day of departure and back when we return.
- V Vancouver Island:** We fly from Victoria, Nanaimo or Comox to Kelowna on Saturday, October 5 and overnight at the Hampton Inn and Suites near the airport before joining the BC Interior group on Sunday, October 6. We return to Kelowna by coach from Richland on Tuesday, October 22 and overnight once again at the Hampton Inn and Suites near the airport before flying home on Wednesday, October 23. For passengers in the Greater Victoria Area, transportation is provided from your pickup point on the day of departure to the airport and back when we return. Transportation to/from Nanaimo or Comox Airport is not provided.
Note: Home pickup may be offered in the Greater Victoria Area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- L Lower Mainland:** We fly from Vancouver to Kelowna on Saturday, October 5 and overnight at the Hampton Inn and Suites near the airport before joining the BC Interior group on Sunday, October 6. We return to Kelowna by coach from Richland on Tuesday, October 22 and overnight once again at the Hampton Inn and Suites near the airport before flying back to Vancouver on Wednesday, October 23. For passengers in the Greater Vancouver Area, home pickup may be arranged at the time of booking on the day of departure, and back when we return. Transportation is not provided from **Abbotsford or Chilliwack** to Vancouver Airport.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$6,995 double/twin \$9,070 single \$6,430 triple	
V	Vancouver Island	\$7,745 double/twin \$9,995 single \$7,130 triple	<ul style="list-style-type: none"> • Tour is exempt from GST.
L	Lower Mainland	\$7,710 double/twin \$9,965 single \$7,095 triple	

WHAT'S INCLUDED

► Meals

- **33 total:** 16 breakfasts, 12 lunches, 5 dinners
- **35 total:** 18 breakfasts, 12 lunches, 5 dinners

► Transportation (BC Interior)

- Coach transportation for 17 days

► Transportation (Vancouver Island & Lower Mainland)

- Transfers to/from Victoria & Vancouver Airports from the Greater Victoria & Greater Vancouver Areas
- Transfer from/to Kelowna Airport to Hampton Inn and Suites YLW
- Flights from Victoria, Nanaimo, Comox or Vancouver to Kelowna & return
- Current air transport taxes & security fees
- Coach transportation for 17 days

► Accommodation

- 16 nights of accommodation & hotel taxes
- 18 nights of accommodation & hotel taxes
- Luggage handling at hotels

► Knowledgeable Wells Gray tour director

► Key Highlights

- Cataldo Mission
- Film *Yellowstone* at Giant Screen Theatre
- Grizzly Discovery Center
- Yellowstone National Park fee
- Tour of Yellowstone National Park
- Old Faithful Inn
- Grand Teton National Park fee
- Flaming Gorge Dam
- Dinosaur National Monument fee
- Museum of the West
- Colorado National Monument fee
- Canyonlands by Night boat excursion
- Arches National Park fee
- Jetboat tour of Colorado River canyons
- Canyonlands National Park fee
- Bryce Canyon Wranglers at Ebenezer's Barn
- Bryce Canyon National Park fee
- Zion National Park fee
- Fees for Zion Tunnel and Zion Canyon shuttle
- Locally-guided tour of Salt Lake City
- Tabernacle Choir Sunday broadcast
- Oregon Trail Interpretive Center

► Guides & Gratuities

- Gratuities for local guides & boat crew



Activity Level 2

This activity rating uses the new scale of 1 to 4 introduced in November 2023.

Moderate Activity: As a traveller you like a variety of activities and walking up to 2 km with breaks such as a guided walking tour is very doable for you without assistance. You can stand for prolonged periods, negotiate a variety of terrain from stony trails to moderate hills comfortably, and can climb two flights of stairs without assistance. The maximum altitude is about 2,500 metres. Please be aware that you may need to handle your own luggage at some hotels if luggage handling is not available.

You may bring a cane if needed. There are many stops during this tour and you must be able to get on and off the coach by yourself without delaying your fellow travellers. The coaches cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



Tour Size 40

This tour is limited to 40 participants.



Bryce Canyon National Park

ITINERARY

Saturday, October 5

Passengers from Vancouver Island and Lower Mainland fly to Kelowna and overnight at the Hampton Inn and Suites near the airport.

Accommodations: VL Hampton Inn and Suites YLW

Sunday, October 6

We have lunch in Grand Forks, then cross the border and drive into **Spokane**. A get-acquainted dinner is arranged at the unique Steam Plant Grill. Built in 1915 to provide steam heat and power for downtown Spokane, it closed in 1986 and was converted to a collection of shops and restaurants with an interesting ambience.

Meals included: VL Breakfast I VL Lunch, Dinner

Accommodations: Oxford Suites

Monday, October 7

During the short drive across the panhandle of Idaho, we see its extensive gold and silver mines, the quaint town of Wallace, and **Cataldo Mission**, Idaho's oldest building. After entering Montana, we follow the Clark Fork River through Missoula and stay overnight in Butte. We watch the film about Our Lady of the Rockies statue on a nearby mountaintop.

Meals included: Breakfast, Lunch

Accommodations: Best Western Butte Plaza Inn

Tuesday, October 8

Butte is nicknamed "richest hill on earth" for its vast mine workings. We drive through the historic district and see the abandoned Berkley Open Pit. Then we continue over the Continental Divide and follow the Madison River to West Yellowstone for a two-night stay. After arrival, we watch the thrilling Imax film Yellowstone on a giant screen, then visit the **Grizzly Discovery Center**, home to bears and wolves.

Meals included: Breakfast

Accommodations: Yellowstone Park Hotel

Wednesday, October 9

Our sightseeing drive around **Yellowstone Park**, the United States' oldest national park, stops first at famous **Old Faithful Geyser** which erupts about every hour. Lunch is included at the iconic Old Faithful Inn, built in 1904 and noted for its amazing log craftsmanship. This afternoon, we visit Norris Geyser Basin with many erupting geysers and bubbling mud pots; Mammoth Hot Springs with its extraordinary travertine terraces; and mighty **Yellowstone Falls** which plunges 94 metres into the rugged Grand Canyon of the Yellowstone.

Meals included: Breakfast, Lunch

Accommodations: Yellowstone Park Hotel

Thursday, October 10

We stop at West Thumb Geyser Basin and walk along the shore of huge Yellowstone Lake. Soon we enter **Grand Teton National Park** and drive along the base of the towering Grand Teton Range where peaks soar to 4,200 metres. Numerous films have been shot in the valley called **Jackson Hole** and one of the popular locations is the Oxbow Bend of the Snake River. Our hotel in Jackson is two blocks from the Town Square and there is free time during the afternoon to explore the quaint shops and galleries.

Meals included: Breakfast, Lunch

Accommodations: The Lexington at Jackson Hole

ITINERARY continued

Friday, October 11

The morning is free time in Jackson. We head south across Wyoming, winding through the “Grand Canyon” of the Snake River. We stay tonight in the town of **Little America**.

Meals included: Breakfast

Accommodations: Little America Hotel

Saturday, October 12

After visiting 150-metre high Flaming Gorge Dam on the Green River, we enter Utah. Our next park is **Dinosaur National Monument** where the fossil bones of 14 species of dinosaurs have been unearthed. We stay overnight in **Grand Junction**, Colorado.

Meals included: Breakfast, Lunch

Accommodations: Grand Vista Hotel

Sunday, October 13

The morning is devoted to Grand Junction’s Museum of the West and a wonderful downtown art display called Art on the Corner. Then we admire the red rocks of **Colorado National Monument** with a picnic lunch at a viewpoint. Entering Utah again, we follow a rural road along the Colorado River with red cliffs towering above. Our accommodation for two nights is beside the Colorado River near Moab. Tonight is a unique experience — a spectacular multi-media show called **Canyonlands by Night**. The audience is seated in a large boat cruising slowly up the Colorado, the stage is the night sky above illuminated 150-metre high canyon walls, and the script includes indigenous legends, Moab pioneers, and geological wonders.

Meals included: Breakfast, Lunch, Dinner

Accommodations: Fairfield Inn Moab

Monday, October 14

In **Arches National Park**, we marvel at the world’s finest collection of natural rock arches. Stops include fantastic monoliths such as Double Arch, “Parade of Elephants”, Balancing Rock, and Park Avenue. In the afternoon, we board jetboats to explore the labyrinth of canyons and mesas in **Canyonlands National Park**. The three-hour cruise downstream from the hotel visits some of the Colorado River’s awe-inspiring gorges with rock walls that rise 700 metres from the river (there is no white water). The trip includes a short walk into a petrified forest, a fossilized sea bed, and views of petroglyphs. Enjoy Canadian Thanksgiving with new friends at dinner this evening.

Meals included: Breakfast, Dinner

Accommodations: Fairfield Inn Moab

Tuesday, October 15

We follow one of the West’s most spectacular drives, the **Escalante Highway** through Grand Staircase-Escalante National Monument. We admire the spires and arches of Kodachrome Basin and the petrified trees of Escalante Park. The road wiggles through narrow canyons hemmed by vivid red rocks, then climbs to the lofty Hogsback, a ridge no wider than the highway with sheer drops on either side. We stay two nights at Best Western Ruby’s Inn next to **Bryce Canyon National Park**. In 1916, Ruby Syrett established a cattle ranch here and discovered the wonders of Bryce Canyon. Realizing that tourists would need a place to stay, he built a modest lodge which is now a 360-room hotel, still in the Syrett family. Tonight, we go to Ebenezer’s Barn and Grill for a barbeque dinner and live country music performed by the Bryce Canyon Wranglers.

Meals included: Breakfast, Lunch, Dinner

Accommodations: Best Western Ruby’s Inn

Wednesday, October 16

During the drive along the rim of Bryce Canyon, we explore a fairyland of colourful pinnacles, spires, and natural bridges with fanciful names such as Temple of Osiris, Thor’s Hammer, and Queen’s Garden. Lunch is included at historic Bryce Canyon Lodge.

Meals included: Breakfast, Lunch

Accommodations: Best Western Ruby’s Inn

ITINERARY continued

Thursday, October 17

Leaving Bryce, we travel through rugged canyons and colourful rocks with a dramatic entrance to **Zion National Park** via the Zion-Mount Carmel Tunnel. This afternoon, we board the Zion Shuttle for the drive along the floor of 1,000-metre deep **Zion Canyon**. There is scarcely space for both river and road which are hemmed by soaring buttes such as Three Patriarchs, Angels Landing, and the Great White Throne. We stay overnight in Springdale, just outside Zion Park.

Meals included: Breakfast, Lunch

Accommodations: Holiday Inn Express

Friday, October 18

We travel north along I-15 through the fertile Provo Valley and arrive in **Salt Lake City**. We stay two nights close to historic Temple Square.

Meals included: Breakfast, Lunch

Accommodations: Little America Hotel

Saturday, October 19

A morning tour with a local guide goes to Salt Lake's most noted sights such as Beehive House, the State Capitol, and This is the Place Monument. The afternoon is free time to visit the museums in Temple Square, browse the shops in City Creek Center, or research your roots in the world's largest family history library.

Meals included: Breakfast

Accommodations: Little America Hotel

Sunday, October 20

First, we attend the weekly radio broadcast of the world-famous **Tabernacle Choir** at **Temple Square**. The choir has 360 members and is accompanied by an organ with 11,600 pipes. Leaving Salt Lake, we head northwest on I-84 into Idaho. There is an impressive view of the Snake River Canyon from lofty Perrine Bridge at Twin Falls. We stay overnight in Boise, capital of Idaho.

Meals included: Breakfast, Lunch

Accommodations: Hyatt Place Boise

Monday, October 21

At Baker City in eastern Oregon, we visit the inspiring **Oregon Trail Interpretive Center** which commemorates the migration of thousands of settlers to the American west during the 19th century. Our last night is in Richland in southern Washington. A farewell dinner is a chance to reminisce with fellow travellers about all the natural wonders we have experienced in Yellowstone Park and Utah's Canyonlands.


Meals included: Breakfast, Lunch, Dinner

Accommodations: Holiday Inn Richland

Tuesday, October 22

On our last day, we drive north through the Columbia Basin. After shopping at the Duty-Free Store, we cross the border at Osoyoos. Transportation is provided to your pickup point in the BC Interior. Passengers from Vancouver Island and Lower Mainland will overnight in Kelowna.

Meals included: Breakfast

Accommodations:  Hampton Inn and Suites YLW

Wednesday, October 23

Passengers from Vancouver Island and Lower Mainland fly to departure cities.

Meals included:  Breakfast



Colorado National Monument

TOUR NOTES & POLICIES

Payments: A deposit of \$400 per person is requested at the time of booking and balance is due August 1, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Receive a \$300 discount on the first 12 seats and \$150 on the next 8 seats for booking early with deposit. The discount is not offered after August 1, 2024.

Cancellation Policy: Up to June 28, 2024, the cancellation charge is \$100 per person. From June 29 to August 1, the cancellation charge is \$300 per person. From August 2 to August 29, the cancellation charge is 80% of the tour fare. After August 29, there is no refund.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

Photo Credits: All photos from Adobe Stock.

Experience Points or E-points: This tour earns 166 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until August 1, 2024.

Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Our offices are open for walk-in traffic or by appointment

KAMLOOPS	KELOWNA	VERNON	PENTICTON	VICTORIA
Head Office				
250 Lansdowne St.	2575 Richter St.	3206 35th St.	100 -159 Wade Ave East	102-736 Broughton St.
Kamloops, BC	Kelowna, BC	Vernon, BC	Penticton, BC	Victoria, BC
V2C 1X7	V1Y 2R1	V1T 6B7	V2A 8B6	V8W 1E1
250-374-0831	250-762-3435	250-545-9197	250-493-1255	250-590-7889

Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

LOST ITEMS: Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

CURRENCY: Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

COVID-19: Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.