

# OREGON COAST & ASTORIA DAY CRUISE

October 2024



Cannon Beach

## With 5 nights at ocean and bayside hotels

Oregon's nearly 550 km of pristine, public coastline is made up of diverse terrain that boasts of rugged cliffs, lush evergreen forests, Sahara-like sand dunes, and gorgeous beaches. Enjoy the sights along the storied Columbia River during a daylong cruise from Portland to Astoria which operates only twice a year. As we follow the Pacific Coast Scenic Byway between Astoria and Florence, stroll the beaches and look for treasures washed up by the constant waves. Explore a world-class aquarium. Get close to a myriad of marine life during a Yaquina Bay cruise. Yell out loud as you ride the sands in a dune buggy. Watch waves crashing into the narrow slot of Devil's Churn. There are so many awesome sights along Oregon's splendid coastline, so come on this great fall tour and enjoy all these experiences.



INTERNATIONAL



ACTIVITY LEVEL

### ► Fares per person

from **\$3,755** double/twin, **\$4,785** single\*  
*\*pricing details for all departures provided on page 2*

### ► Early Booking Bonus

**\$160** discount on first 12 seats; **\$80** on next 8.

### ► Earn 85 Experience Points

### ► Departure from:

BC Interior, Vancouver Island & Lower Mainland



BC Interior departure

# DEPARTURE POINTS & DATES

- I BC Interior:** October 7, 2024 - 9 Days
- V Vancouver Island:** October 6, 2024 - 10 Days
- L Lower Mainland:** October 6, 2024 - 10 Days



**Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:**

- I BC Interior:** We travel by coach to Yakima on Monday, October 7 and return home on Tuesday, October 15. Transportation is provided from your pickup point on the day of departure and back again when we return.

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- V Vancouver Island:** We fly from Victoria, Nanaimo, or Comox to Kelowna on Sunday, October 6 and overnight at the Hampton Inn and Suites YLW before joining the tour on October 7. We return home on Tuesday, October 15. For passengers in the Greater Victoria Area, transportation is provided from your pickup point on the day of departure, and back when we return. Transportation is not provided to Nanaimo or Comox Airport. There is an additional cost to fly back to Nanaimo or Comox at the end of this tour.  
**Note:** Home pickup may be offered in the Greater Victoria Area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.

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- L Lower Mainland:** We fly from Vancouver to Kelowna on Sunday, October 6 and overnight at the Hampton Inn and Suites YLW before joining the tour on October 7. We return home on Tuesday, October 15. For passengers in the Greater Vancouver Area, home pickup may be arranged at time of booking for transportation to Vancouver Airport and back when we return. Transportation is not provided from Abbotsford or Chilliwack to Vancouver Airport on the day of departure. Transportation is provided to drop-off points in Abbotsford and Chilliwack when we return.

## FARES PER PERSON

	Departure Point	Fares per Person	Notes
<b>I</b>	<b>BC Interior</b>	<b>\$3,755</b> double/twin <b>\$4,785</b> single <b>\$3,480</b> triple	<ul style="list-style-type: none"> <li>• Tour is exempt from GST</li> <li>• There is an additional cost to up-island passengers for the return flight to Nanaimo or Comox.</li> </ul>
<b>V</b>	<b>Vancouver Island</b>	<b>\$4,130</b> double/twin <b>\$5,340</b> single <b>\$3,840</b> triple	
<b>L</b>	<b>Lower Mainland</b>	<b>\$4,095</b> double/twin <b>\$5,205</b> single <b>\$3,805</b> triple	



# WHAT'S INCLUDED

## ▶ Meals

- ① **17 total:** 8 breakfasts, 4 lunches, 5 dinners
- ② **18 total:** 9 breakfasts, 4 lunches, 5 dinners

## ▶ Transportation (Interior)

- Coach transportation for 9 days

## ▶ Transportation (Vancouver Island & Lower Mainland)

- Transportation to/from Victoria or Vancouver Airport
- Flight from Victoria or Vancouver to Kelowna & return, or
- Flight from Nanaimo or Comox to Kelowna
- Current air taxes & security fees
- Coach transportation for 9 days

## ▶ Accommodation

- ① 8 nights of hotel accommodation & taxes
- ② 9 nights of hotel accommodation & taxes
- Luggage handling at hotels

## ▶ Key Highlights

- Maryhill Museum
- Stonehenge replica
- Columbia Gorge Discovery Center
- Multnomah Falls
- All-day cruise on *Portland Spirit* from Portland to Astoria
- Columbia River Maritime Museum
- Astoria Column
- Flavel Mansion
- Astoria Riverfront Trolley
- Tillamook Cheese Factory tour & tasting
- Cape Perpetua Visitor Center
- Devil's Churn
- Sea Lion Caves
- Oregon Sand Dunes buggy ride
- Yaquina Head Lighthouse
- *MV Discovery* cruise in Newport Harbor
- Oregon Coast Aquarium
- Evergreen Aviation Museum & Spruce Goose

## ▶ Knowledgeable Wells Gray tour director

### Activity Level 2

This activity rating uses the new scale of 1 to 4 introduced in November 2023.



**Moderate Activity:** As a traveller you like a variety of activities and walking up to 2 km with breaks such as a guided walking tour is very doable for you without assistance.

Walks such as Yaquina Head Lighthouse and Devil's Churn are optional, but you would miss these attractions if you cannot participate. The dune buggy ride can be rough and bumpy which may be hard for delicate backs and necks; consider opting out or taking motion sickness medication. You may bring a cane or walking poles if needed. The coach cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour.



### Tour Size 40

This tour is limited to 40 participants.





## ITINERARY

### Sunday, October 6

Passengers from Vancouver Island and the Lower Mainland fly to Kelowna and stay overnight at the Hampton Inn and Suites YLW.

**Accommodation:** **V** **L** Hampton Inn and Suites YLW

### Monday, October 7

We cross the border at Osoyoos and drive across the volcanic tablelands of central Washington and the Columbia Basin to Yakima.

**Meals included:** **I** Dinner **V** **L** Breakfast, Dinner

**Accommodation:** Oxford Suites

### Tuesday, October 8

Beyond Satus Pass, we stop at **Maryhill Museum**. In 1914, a wealthy entrepreneur, Samuel Hill, started construction of a fabulous mansion high above the Columbia River, but later converted it to this museum and filled it with American and European art, Rodin sculptures and indigenous artifacts. Nearby is Hill's World War I Memorial, built as a full-scale replica of England's Stonehenge. We drive through the scenic Columbia Gorge with a stop at the Discovery Center in The Dalles. Later, there are views of several waterfalls such as impressive 188-metre high Multnomah Falls.

**Meals included:** Breakfast, Lunch

**Accommodation:** Embassy Suites Portland

### Wednesday, October 9

We board *Portland Spirit* and sail away down the Willamette River to the Columbia River. This is an all-day leisurely cruise along the last 200 km of the Columbia River to **Astoria**. There is a lot of history here, including the arrival of Lewis and Clark in 1805, the founding of Fort Astoria in 1811, and the fascinating architecture of the 19th century. You may want to be on deck while we pass under the lofty Lewis and Clark Bridge at Longview. A second breakfast, a lunch, and late afternoon snacks are served along the way. Many miles of the Columbia shoreline are natural, as highways are further away, so there are good opportunities for bird and wildlife watching. Our coach meets us in Astoria and we stay two nights.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Lloyd Hotel Astoria Bayfront

### Thursday, October 10

We spend the day in Astoria. At the **Columbia River Maritime Museum**, we learn about all the shipwrecks at the mouth and the maritime heritage. From the Astoria Column, admire a panoramic view of the city and the river's mouth. Then tour the elegant **Flavel Mansion**, built by a sea captain in 1885. Ride the Astoria Riverfront Trolley and stroll the lovely Riverwalk.

**Meals included:** Breakfast, Dinner

**Accommodation:** Lloyd Hotel Astoria Bayfront

### Friday, October 11

Highway 101 is the scenic byway that meanders along the west coast. **Welcome to the Oregon Coast!** We drive from Astoria to Newport with a walk on Cannon Beach and a view of towering Haystack Rock. At **Tillamook Cheese**, we watch the cheese making process and have an opportunity to sample the product. We stay for three nights at **Elizabeth Oceanfront Suites** in Newport which has wonderful ocean views from every room. A bonfire with s'mores is planned tonight!

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Elizabeth Oceanfront Suites



## ITINERARY continued

### Saturday, October 12

During the drive down the coast to Florence, we enjoy a terrific view at Cape Perpetua Visitor Center and admire the crashing surf at Devil's Churn. Next, we ride an elevator down into the **Sea Lion Caves**, the world's largest sea cave which is home to hundreds of Steller sea lions during winter and spring (some stay year round). Get ready for an exciting adventure on the Giant Dune Buggy Tour at the **Oregon Dunes** National Recreation Area. This is the largest expanse of coastal sand dunes in North America, stretching 60 km along the coast. This hour-long tour may be some of the most fun you have had on sand!

**Meals included:** Breakfast

**Accommodation:** Elizabeth Oceanfront Suites

### Sunday, October 13

There are many lighthouses along this coastline, and we tour one at Newport, **Yaquina Head Lighthouse**. Opened in 1873 and still active, it has recently undergone restoration to preserve its important history. We board *MV Discovery* for a two-hour **sea-life cruise** around Yaquina Bay featuring sea lions, seals, marine birds, and maybe some whales. Later, we explore the fabulous **Oregon Coast Aquarium**. Happy Canadian Thanksgiving – a traditional dinner is served.

**Meals included:** Breakfast, Dinner

**Accommodation:** Elizabeth Oceanfront Suites

### Monday, October 14

We leave the Oregon Coast at Lincoln City and head inland. The **Evergreen Aviation Museum** is home to 50 historic aircraft and Howard Hughes' incredible plane, the giant **Spruce Goose**. In the afternoon, our drive continues through Portland and Olympia. Our last night is in Lynnwood at the lovely Embassy Suites which features an indoor pool, a huge atrium, and an evening reception with drinks.

**Meals included:** Breakfast, Lunch

**Accommodation:** Embassy Suites Lynnwood

### Tuesday, October 15

We travel home. Before we cross the border, there are shopping stops at Bellis Fair Mall and the Duty-Free Store for passengers traveling to the BC Interior.

**Meals included:** Breakfast



Yaquina Head Lighthouse

# TOUR NOTES & POLICIES

**Payments:** A deposit of \$200 per person is requested at the time of booking and the balance is due August 6, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard.

**Early Booking Bonus:** Receive a \$160 discount on the first 12 seats and \$80 on the next 8 seats for booking early with deposit. The discount is not offered after August 6, 2024.

**Cancellation Policy:** Up to July 5, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From July 6 to August 6, the cancellation charge is \$200 per person (your deposit). From August 7 to September 6, the cancellation charge is 50% of the tour fare. After September 6, there is no refund.

**Itinerary and Fare Changes:** Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

**Flight delays due to weather:** In the event flights are delayed or cancelled by airlines due to weather, there

may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

**Food Allergies:** You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Unfortunately, restaurants cannot accommodate food preferences.

**Travel Insurance:** A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details.

**Photo Credits:** AdobeStock (Cannon Beach, Astoria), tour director Lisa (Dune Buggy), Portland Spirit, and tour director Marion (Yaquina Head Lighthouse).

**Experience Points or E-points:** This tour earns 85 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until August 6, 2024.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.  
YOU PACK.  
NO WORRIES!

[www.wellsgraytours.com](http://www.wellsgraytours.com)

1-800-667-9552



Our offices are open for walk-in traffic or by appointment

## KAMLOOPS

Head Office  
250 Lansdowne St.  
Kamloops, BC  
V2C 1X7  
**250-374-0831**

## KELOWNA

2575 Richter St.  
Kelowna, BC  
V1Y 2R1  
**250-762-3435**

## VERNON

3206 35th St.  
Vernon, BC  
V1T 6B7  
**250-545-9197**

## PENTICTON

159 Wade Ave East  
Penticton, BC  
V2A 8B6  
**250-493-1255**

## VICTORIA

102-736 Broughton St.  
Victoria, BC  
V8W 1E1  
**250-590-7889**



**ACCOMMODATIONS:** The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

**ROOM PARTNERS:** Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

**SINGLES:** Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

**SEAT ROTATION:** This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

**BOARDING PASS:** Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

**SMOKING POLICY:** All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

**FOOD ALLERGIES:** You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**ITINERARY NOTES:** Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

**SPECIAL NEEDS:** If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

**DEPARTURE TIMES:** We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

**TRAVEL INSURANCE:** Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

**GRATUITIES:** Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

**LOST ITEMS:** Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

**CURRENCY:** Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

**LUGGAGE:** The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

**COMMENT SHEETS:** We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

**TOUR PACKAGE:** Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

# Terms & Conditions

**PAYMENTS:** A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

**CANCELLATIONS:** The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

**CONSUMER PROTECTION:** In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

**BORDER CROSSING:** For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

**ROOM PARTNERS:** Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

**LUGGAGE & LOST ITEMS:** Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

**ITINERARY:** Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

**EXPERIENCE POINTS:** Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

**PHOTOGRAPHY:** Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

**CHANGES TO FARES:** Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

**COVID-19:** Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

**FACE MASK REQUIREMENTS:** Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

**TRAVEL RESTRICTIONS:** Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at [travel.gc.ca](http://travel.gc.ca). For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or [bccdc.ca](http://bccdc.ca). The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

**PRIVACY:** Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

**FORCE MAJEURE:** In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

## RESPONSIBILITY

*Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

Revised March 2023