

COME FROM AWAY & JERSEY BOYS IN VANCOUVER

September 2024

WELLS GRAY TOURS
a world to experience



View from Vancouver harbour

Enjoy this short get-away to the coast, featuring 2 shows at Vancouver theatres. The first show is *Jersey Boys* at the Stanley Theatre and the other is *Come From Away* at the Queen Elizabeth Theatre. Vancouver theatre tours are offered several times a year, so you probably don't want to see the same attractions each time. For this tour, we are offering a cruise around the Vancouver harbour on Sunday morning. Since rooms are very expensive in downtown Vancouver in September, we are staying 2 nights at the Inn at the Quay in New Westminister with a view of the Fraser River from every room and the Westminister Quay Market adjacent.



SHOW TOUR



ACTIVITY LEVEL

► **Fares per person**

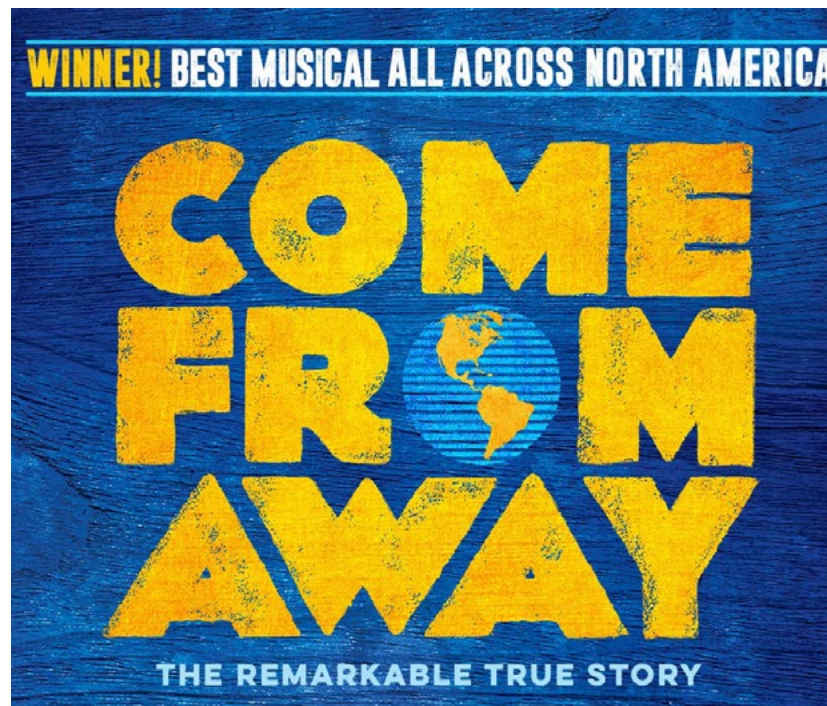
\$1,190 double/twin, **\$1,420** single*

**all pricing details provided on page 2*

► **Earn 28 Experience Points**

► **Departure from:**

BC Interior



Providing Quality Packaged Travel Since 1972

DEPARTURE POINT & DATE

I BC Interior: September 14, 2024 – 3 Days

**Your specific departure point will be confirmed at time of booking.
Passengers will begin and end the tour as follows:**

I BC Interior: We depart from communities in the BC Interior on Saturday, September 14 and travel to Vancouver. We return home on Monday, September 16. Transportation is arranged from your pickup location on the day of departure to your dropoff location when we return.

FARES PER PERSON

Departure Point	Fares per Person	Notes
BC Interior	\$1,190 double/twin \$1,420 single \$1,120 triple	• Please add 5% GST

WHAT'S INCLUDED

▶ Meals

- 2 lunches

▶ Transportation

- Coach transportation for 3 days

▶ Accommodation

- 2 nights of accommodation & hotel taxes
- Luggage handling at hotel

▶ Key Highlights

- *Jersey Boys* at Stanley Theatre
- Vancouver Harbour cruise
- *Come From Away* at Queen Elizabeth Theatre

▶ Knowledgeable Wells Gray tour director



Activity Level 1

Light Activity: You are a traveller who prefers to see places without a lot of physical activity. You can climb stairs (mainly to and from your theatre seats), board a coach, stand for short periods, and walk 1 block to/from the boat dock. You may bring a walker or cane if needed. The coach cannot carry a scooter or motorized wheelchair. Everybody participating in this tour is expected to be capable of handling Activity Level 1. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance.



Tour Size 46

This tour is limited to 46 participants.



Come From Away

ITINERARY

Saturday, September 14

We travel by coach to New Westminster with a lunch stop in Chilliwack. We stay two nights at the Inn at the Quay where every room overlooks the Fraser River. Tonight, we go to the Stanley Theatre to see **Jersey Boys**.

Note: Seeing *Jersey Boys* is an option included in your tour fare. If you would like to opt out, it is a fare reduction of \$100 per person.

Meals included: Lunch

Accommodation: Inn at the Quay

Sunday, September 15

This morning, we take an hour-long cruise through Burrard Inlet and Vancouver's busy harbour. The afternoon is leisure time. At 7:30 pm, we are at the Queen Elizabeth Theatre to see **Come From Away**.

Accommodation: Inn at the Quay

Monday, September 16

We travel home with a lunch stop in Hope.

Meals included: Lunch

TWO GREAT SHOWS IN A LONG WEEKEND

Come From Away is a Canadian musical with a book, music and lyrics written by Irene Sankoff and David Hein. It is set in the week following the September 11, 2001 attacks and tells the true story of what transpired when 38 planes were ordered to land unexpectedly in the small town of Gander, Newfoundland. The characters in the musical are based on (and in most cases share the names of) real Gander residents as well as some of the 7,000 stranded travellers they housed and fed. The musical has been received by audiences and critics as a cathartic reminder of the capacity for human kindness in even the darkest of times and the triumph of humanity over hate. **Come From Away** had modest beginnings in 2013 at a college theatre in Ontario, then had record-breaking runs in 2015 at La Jolla Playhouse and Seattle Repertory Theatre, and in 2016 at Ford's Theatre in Washington and Royal Alexandra Theatre in Toronto. **Come From Away** opened on Broadway in March 2017 and became a phenomenal box office success, routinely playing to sold-out audiences. At the 71st Tony Awards, **Come From Away** was nominated for seven awards including Best Musical and Best Score, ultimately winning for Best Direction of a Musical. The show has also won five Outer Critics Circle awards, three Drama Desk awards, and four Helen Hayes awards. This show is at the Queen Elizabeth Theatre.

Jersey Boys – We have been waiting since 2020 for the return of **Jersey Boys** to the west! The show is about The Four Seasons: Frankie Valli, Bob Gaudio, Tommy DeVito, and Nick Massi. This is the story of how a group of blue-collar boys from the wrong side of the tracks became one of the biggest American pop music sensations of all time during the 1960s. They wrote their own songs, invented their own sound, and sold 175 million records worldwide - all before they were 30. The musical **Jersey Boys** opened on Broadway to critical acclaim in 2005 and finally closed in January 2017 after 4,642 performances. The show won four Tony Awards including Best Musical in 2006, two Drama Desk Awards, the Laurence Olivier Award for Best New Musical, and a Grammy Award. In the past 14 years, productions have toured the USA and seven other countries, and box office records are still being broken. In 2018, the musical began playing on board the cruise ship, *Norwegian Bliss*. As of 2024, over 30 million people have seen **Jersey Boys**. The show features their hit songs *Sherry*, *Big Girls Don't Cry*, *Rag Doll*, *Oh What a Night*, *My Eyes Adored You*, *Who Loves You*, *Working My Way Back to You*, and *Can't Take My Eyes Off You*. The performance is at the Stanley Theatre.

TOUR POLICIES

Payments: A deposit of \$150 per person is requested at the time of booking and balance is due July 30, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level, and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard.

Cancellation Policy: Up to June 28, 2024, your tour payments will be refunded less an administrative charge of \$50 per person. From June 29 to July 30, the cancellation charge is \$150 per person (your deposit). From July 31 to August 13, the cancellation charge is 60% of the tour fare. After August 13, there is no refund.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Show cancellation: It rarely happens, but actors occasionally get sick, or some mishap causes the cancellation of a show. This can occur even shortly before the performance begins. We know that this would be extremely disappointing for our customers, but the only refund we would be able to obtain for you would be the actual ticket price of the show. The hotel, motorcoach, and other tour services are all prepaid and are non-refundable at short notice.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. Some restaurants may not be able to satisfy all food allergies (an allergy causes medical distress, a preference does not). For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. This tour stays in British Columbia, so you are protected with your BC CareCard for a medical issue that arises during the tour. Remember that travel insurance typically provides cancellation coverage if you get sick the day before at home or you are in an accident. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for cancellation, interruption, and luggage.

Photo Credits: Adobe Stock (Vancouver skyline), Broadway Across Canada (Come From Away).

Experience Points or E-points: This tour earns 28 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your points on tours longer than 3 days. You can accumulate enough points to earn a free tour (this tour eligible until July 30, 2024).

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com

1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us.

KAMLOOPS	KELOWNA	VERNON	PENTICTON	VICTORIA
Head Office				
250 Lansdowne St.	2575 Richter St.	3206 35th St.	159 Wade Ave East	102-736 Broughton St.
Kamloops, BC	Kelowna, BC	Vernon, BC	Penticton, BC	Victoria, BC
V2C 1X7	V1Y 2R1	V1T 6B7	V2A 8B6	V8W 1E1
250-374-0831	250-762-3435	250-545-9197	250-493-1255	250-590-7889

ACCOMMODATIONS: The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

- **Hotel Lists:** Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

- **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

- **Class of Room:** Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually ♦♦♦ or better.

ROOM PARTNERS: Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

SINGLES: Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

BOARDING PASS: Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

ITINERARY NOTES: Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

DEPARTURE TIMES: We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

- **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

- **Meals:** In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

- **Housekeeping staff:** \$2 per person per night local currency.

- **Luggage handling:** \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

- **Transfer driver with luggage handling:** \$2 per person.

LOST ITEMS: Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

CURRENCY: Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

LUGGAGE: The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.

Terms & Conditions

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

BORDER CROSSING: For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

ITINERARY: Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

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CHANGES TO FARES: Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes.

COVID-19: Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.

Revised March 2023