# **STORM WATCHING AT WICKANINNISH INN** November 2024





### Featuring Long Beach & Tofino

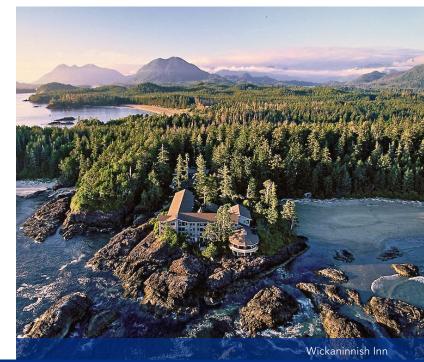
Perched on the edge of the wild, West Coast of Vancouver Island, the Wickaninnish Inn near Tofino combines heritage and elegance with untamed natural beauty. Framed by ancient rainforest and the Pacific Ocean, each room at the Wickaninnish Inn is designed to charm with its attention to detail and connection with nature. Perhaps your visit will coincide with watching an awesome West Coast storm. There is plenty of time for strolling the beaches and a visit to nearby Tofino is included. Come and experience ocean, beach, and surf at the Wickaninnish Inn with Wells Gray Tours!







- Fares per person from \$2,295 double/twin, \$3,180 single\* \*pricing details provided on page 2
- Early Booking Bonus
  \$80 discount on first 10 seats; \$40 on next 6.
- **Earn 54 Experience Points**
- Departure from: Vancouver Island



Providing Quality Packaged Travel Since 1972

## **DEPARTURE POINTS & DATES**

V Vancouver Island: November 12, 2024 – 4 Days



### Your specific departure point will be confirmed at the time of booking. Passengers travelling from Vancouver Island will begin and end the tour as follows:



**Vancouver Island:** We depart from Victoria and up-island communities on Tuesday, November 12 and drive to the Wickaninnish Inn in Tofino. A return transfer to Victoria and up-island communities is provided on the last day of the tour, Friday, November 15.

**Note for up-island passengers:** Passengers north of Parksville will have separate transportation to meet the group in Parksville on November 12, and back on November 15. Clients south of Parksville will be picked up by the main coach on November 12 and dropped off on November 15.

**Note for Victoria passengers:** Home pickups may be offered in the Greater Victoria Area to the first 10 passengers for an additional cost.

### FARES PER PERSON

Departure Point	First Floor	Second Floor	Third Floor
	\$2,295 double/twin	\$2,430 double/twin	\$2,560 double/twin
Vancouver Island	<b>\$3,180</b> single	<b>\$3,415</b> single	\$3,850 single
	<b>\$2,125</b> triple	<b>\$2,225</b> triple	<b>\$2,325</b> triple

## WHAT'S INCLUDED

### Meals

• 7 total: 3 breakfasts, 2 lunches, 2 dinners

### Transportation

• Coach transportation for 4 days

### Accommodation

- 3 nights of accommodation & hotel taxes
- Luggage handling at hotel

### Highlights

- Pacific Rim National Park
- Gratuities
  - Housekeeping gratuities at Wickaninnish

### Knowledgeable Wells Gray tour director

## ITINERARY

Tuesday, November 12	We stop for lunch in Parksville, then drive to the West Coast of Vancouver Island. We stay three nights at the awesome <b>Wickaninnish Inn</b> near Tofino. Perched on a rocky point above Chesterman Beach, every room has a splendid ocean view. Maybe you will experience a thrilling storm where the spray lashes the windows while you are cuddled comfortably by the fireplace. Dinner is included at the hotel's renowned restaurant, The Pointe, with a limited choice menu. <b>Note:</b> Please make optional spa appointments for Wednesday or Thursday by calling the hotel in advance. Ancient Cedars Spa: 1-250-725-3113 <b>Meals included:</b> Lunch, Dinner <b>Accommodation:</b> Wickaninnish Inn
Wednesday, November 13	Breakfast is included at The Wick each day. High tide today is at 10:03 am and low tide is at 4:39 pm. We drive into <b>Tofino</b> in late morning for some shopping and lunch time. This afternoon, we visit Long Beach, the best known feature of <b>Pacific Rim National</b> <b>Park</b> . Take a stroll on the sandy beach and peer into some tidal pools. The best beachcombing occurs during the dropping tide. Dinner is on your own so you can enjoy another tasty experience at the hotel, or the coach provides a transfer into Tofino. <b>Meals included:</b> Breakfast <b>Accommodation:</b> Wickaninnish Inn
Thursday, November 14	Some tidal extremes occur today with high tide of 12.7 feet at 10:43 am and low tide of 0.8 feet at 5:26 pm. In the morning, we drive to <b>Wickaninnish Beach</b> , the south section of Long Beach, and search for any treasures brought in by the high tide. The afternoon is free time at the Wickaninnish Inn. Maybe you have an appointment at the Ancient Cedars Spa. Otherwise, enjoy the fitness centre or a stroll on the beach. Dinner is served in The Pointe. <b>Meals included:</b> Breakfast, Dinner <b>Accommodation:</b> Wickaninnish Inn
Friday, November 15	After our last relaxed morning at the Wickaninnish Inn, we make our way to Port Alberni and have lunch. We then head home to your pickup point. <b>Meals included:</b> Breakfast, Lunch



#### **Activity Level 1**

This activity rating uses the new scale of 1 to 4 introduced in November 2023

**Light Activity:** You are a relaxed and easy-going traveller who likes to discover new places without a lot of physical activity, and meet new people. You can climb a flight of stairs, board a coach, stand for short periods and walk at a leisurely pace with breaks for up to 30 minutes without difficulty or assistance. You may bring a walker or cane if needed. The coach cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour.



#### Tour Size 35

This tour is limited to 35 participants, making it a more intimate travel experience.

Long Beach

## **TOUR POLICIES**

**Payments:** A deposit of \$200 per person is requested at the time of booking and balance is due September 5, 2024. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard.

**Early Booking Bonus:** Receive an \$80 discount on the first 10 seats and \$40 on the next 6 seats for booking early with deposit. The discount is not offered after September 5, 2024.

**Cancellation Policy:** Up to August 6, 2024, your tour payments will be refunded less an administrative charge of \$100 per person. From August 7 to September 5, the cancellation charge is \$200 per person (your deposit). From September 6 to October 4, the cancellation charge is 70% of the tour fare. After October 4, there is no refund.

**Itinerary and Fare Changes:** Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

**Food Allergies:** You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be

able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**Travel Insurance:** A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. This tour stays in British Columbia, so you are protected with your BC CareCard for a medical issue that arises during the tour. Remember that travel insurance typically provides cancellation coverage if you get sick the day before at home or you are in an accident. Medical questionnaire is not needed. Please contact us for details.

**Photo Credits:** Roland Neave (Wickaninnish and Chesterman Beach), Wickaninnish Inn, Sylvia Nicholson (Tofino waves, Long Beach).

**Experience Points or E-points:** This tour earns 54 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until September 5, 2024.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

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www.wellsgraytours.com 1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us.

#### KAMLOOPS

Head Office

250 Lansdowne St. Kamloops, BC V2C 1X7 **250-374-0831**  KELOWNA 2575 Richter St. Kelowna, BC V1Y 2R1 250-762-3435

#### VERNON

3206 35th St. Vernon, BC V1T 6B7 **250-545-9197** 

#### PENTICTON

159 Wade Ave East Penticton, BC V2A 8B6 **250-493-1255** 

### VICTORIA

102-736 Broughton St. Victoria, BC V8W 1E1 **250-590-7889** 

WELLS GRAY TOURS - STORMWATCHING AT WICKANINNISH INN



# Your Tour Experience

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

**ACCOMMODATIONS:** The hotels named in the tour descriptions are confirmed at the time the brochure is printed. It is very unusual for changes to occur, but clients will be notified whenever possible.

• Hotel Lists: Your ticket package contains a hotel list, which gives the hotel name, address, and phone number. You can leave this list with family/friends so you can be contacted while on your tour.

• **Special rooming requests:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed.

• Class of Room: Our choice of accommodation is in the deluxe to first class range. We try to strike a happy medium by maintaining a high standard of hotels while keeping a close eye on costs. Most hotels we use are members of the National Tour Association or approved by the Canadian or American Automobile Association. AAA rating is usually **\*\*** or better.

**ROOM PARTNERS:** Our reservation system tracks partner requests, and you can add your name to our partner request list, or we can provide you with the name and phone number of a possible partner. Together you can decide if you are compatible and would like to travel together.

**SINGLES:** Some hotels limit the number of single rooms assigned to each group, so people travelling alone should make reservations early. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together.

**SEAT ROTATION:** This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. For fairness to other clients, exceptions will not be made.

**BOARDING PASS:** Your ticket package contains a boarding pass which we request you fill out and give to the tour director upon departure. This contains essential information that the tour director would require in case of an emergency. Note that these are shredded after the tour returns to protect your privacy.

**SMOKING POLICY:** All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

**FOOD ALLERGIES:** You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. Please do not tell us about your food preferences, as restaurants ignore these requests. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**ITINERARY NOTES:** Some tours have choices for attractions or accommodation, and sometimes there are attractions that are at an additional cost and listed as optional. Please choose these options when you book your tour as some are limited in space. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

**SPECIAL NEEDS:** If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note that coaches cannot carry a scooter or motorized wheelchair.

**DEPARTURE TIMES:** We suggest that you arrive at your departure point no later than 15 minutes prior to the time shown on your ticket. The first day of a tour usually has many stops for client pick up. Please turn on your cell phone so the tour director can notify you if the coach is late.

**TRAVEL INSURANCE:** Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada. Policy must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause as relates to cancellation, upgrade, or trip interruption. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice.

**GRATUITIES:** Gratuities are at your discretion; however, they are a significant portion of income for these professionals. Please use local currency. The following are guidelines:

• **Tour director and coach driver:** \$7 CAD per person per day to the tour director and \$5 per person per day to the driver. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on her/his seat.

• **Meals**: In Canada and the USA, 15-20% of the pre-tax bill; note: For included meals, gratuities have been included.

• Housekeeping staff: \$2 per person per night local currency.

• **Luggage handling**: \$2 per bag. Note: Tip for one piece of luggage at hotel is usually included.

• **Transfer driver with luggage handling**: \$2 per person. **LOST ITEMS:** Clients disembarking at the end of a tour are urged to check that they have all their personal belongings with them. Lost items are usually held in Kamloops or Victoria Wells Gray offices.

**CURRENCY:** Your credit card is a convenient way to pay for many meals and purchases. ATMs are easily accessible in Canada and the USA but may be difficult to find in other countries. You should also carry some cash with you in the currency of that country for gratuities and in case credit cards cannot be used.

**LUGGAGE:** The limit per person is one large suitcase, weighing no more than 50 lbs., and a small carry-on bag. A luggage tag is included in your ticket package. The Wells Gray tag is essential for the efficient handling of bags at hotels. Please attach the completed tag to your suitcase before arriving at your departure point. If you are on a cruise, please do not attach your cruise luggage tag until the morning of embarkation. Airlines charge a fee for checked luggage on Canada and USA flights. This is included in your tour fare if the airline allows Wells Gray to prepay this fee, but if payment is required at the airport, you must pay this directly to the airline at check-in.

**COMMENT SHEETS:** We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour (with a confidential envelope if desired), so you can tell us what you think. To maintain a high standard of service, Wells Gray management reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.

**TOUR PACKAGE:** Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra.



**PAYMENTS:** A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

**CANCELLATIONS:** The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid.

**CONSUMER PROTECTION:** In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance.

**BORDER CROSSING:** For any travel outside of Canada, a valid passport is required. Passport numbers and expiry dates are required in advance for many tours, and this information will be collected before final payment. Clients are responsible for ensuring that they have valid documentation for all border crossings. Clients without valid documents may be detained by Customs Officers and therefore miss their tour. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

**ROOM PARTNERS:** Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

**LUGGAGE & LOST ITEMS:** Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents.

**ITINERARY:** Expect the unexpected. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours control, (or by customer choice) there may be extra costs involved that may be passed onto you, the client, after the trip returns. There is no guarantee of refunds or reimbursements.

**EXPERIENCE POINTS:** Each time you travel with Wells Gray Tours, you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

**PHOTOGRAPHY:** Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., you agree to allow your likeness to be used by Wells Gray Tours Ltd. without compensation to you. If you prefer that your likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

## **Terms & Conditions**

**CHANGES TO FARES:** Due to the uncertainties of inflation, fuel surcharges, taxes and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. **COVID-19:** Some countries we are visiting may require all tour participants to be tested for Covid-19 prior to departure and/or be fully vaccinated against COVID-19 at least 14 days prior to departure. You are responsible for ensuring you meet the requirements for the countries they you are visiting. **Expect changes to the itinerary.** It may not be possible to communicate changes ahead of departure.

**FACE MASK REQUIREMENTS:** Although it is not mandatory, Wells Gray Tours strongly encourages everyone to wear a face mask at airports, in public places, and onboard motor coaches, ships and airplanes. If you unfortunately become ill with Covid-19, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

**PRIVACY:** Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

**FORCE MAJEURE:** In the circumstances amounting to force majeure, Wells Gray Tours will not be required to refund any money to you, although if Wells Gray Tours can recover any monies from our suppliers, we will refund these to you. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours is not responsible for a supplier's failure to pay a refund.

#### RESPONSIBILITY

Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.