

HIGHLIGHTS OF SCANDINAVIA

August 2025

WELLS GRAY TOURS
a world to experience



Featuring Denmark, Sweden and Norway

Experience the wonders of three of the five Scandinavian nations during this amazing itinerary. Not only do these countries have some of the most amazing natural wonders in the world, but their history is full of dynamic and dramatic stories. The cities of Copenhagen, Stockholm and Oslo are included with locally-guided driving and walking tours of each. We visit memorable palaces and museums such as IKEA Museum, Kingdom of Chrystal, Vasa Warship Museum, Drottningholms Slott Palace, Uppsala Cathedral, Vigeland Sculpture Park, Munch Museum, and Edvard Grieg's home. Thrill to the awesome rides on Bergensbanen and Flåmsbanen Railways, and the funicular up Mount Fløyen. Cruise Oslo's harbour and 3 fjords in western Norway: Nærøfjorden, Aurlandsfjorden, and Sognefjorden.

It's an incredible journey and Wells Gray will show you some of the highlights of Denmark, Sweden, and Norway.



INTERNATIONAL



GROUP SIZE



ACTIVITY LEVEL

► Fares per person

from **\$17,410** double/twin, **\$20,710** single*

*pricing details for all departures provided on page 2.

► Early Booking Bonus

\$300 discount on first 10 seats; **\$150** on next 6.

► Earn 277 Experience Points

► Departure from:

BC Interior, Vancouver Island & Lower Mainland



Providing Quality Packaged Travel Since 1972

DEPARTURE POINTS & DATES

- I BC Interior:** August 2, 2025 - 19 Days
- V Vancouver Island:** August 2, 2025 - 19 Days
- L Lower Mainland:** August 3, 2025 - 17 Days



Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We depart on Saturday, August 2 and drive to New Westminster for an overnight stay at the Inn at the Quay. We fly to Copenhagen, Denmark the following day, Sunday, August 3, from Vancouver Airport. We fly to Vancouver from Bergen, Norway on Tuesday, August 19 and overnight at the Inn at the Quay. We drive home on Wednesday, August 20.

- V Vancouver Island:** We depart on Saturday, August 2 and stay overnight at the Inn at the Quay in New Westminster. We fly to Copenhagen, Denmark the following day, Sunday, August 3, from Vancouver Airport. We fly to Vancouver from Bergen, Norway on Tuesday, August 19 and overnight at the Inn at the Quay. We return home on Wednesday, August 20.
Departure from Victoria: For passengers in the Greater Victoria Area, transportation is provided from your pickup point on the day of departure and back when we return. Home pickup may be offered in the Greater Victoria Area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
Departure from Up-island: There is an additional cost for clients who wish to fly from/to Nanaimo or Comox Airport on this tour. Transportation to/from Nanaimo or Comox Airport is not provided. Please note that while we always prioritize convenient connections for our clients, sometimes it is not possible given the airline schedule and availability. You will be contacted regarding your schedule after final payment. Please request departure from Nanaimo or Comox Airport at the time of booking.

- L Lower Mainland:** We depart on Sunday, August 3 and fly to Copenhagen, Denmark from Vancouver Airport. We fly to Vancouver from Bergen, Norway on Tuesday, August 19. Home pickup for clients in the Greater Vancouver Area may be arranged at the time of booking.
Departure from Abbotsford or Chilliwack: Pickup and drop off is by the main coach. Please refer to the BC Interior pricing.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$17,730 double/twin \$21,270 single	<ul style="list-style-type: none"> • Please add 0.2% GST. • There is an additional cost to fly from/to Nanaimo or Comox Airport on this tour.
V	Vancouver Island	\$17,905 double/twin \$21,545 single	
L	Lower Mainland	\$17,410 double/twin \$20,710 single	

WHAT'S INCLUDED

▶ Meals

- I 33 total:** 15 breakfasts, 9 lunches, 9 dinners
- V 31 total:** 15 breakfasts, 7 lunches, 9 dinners
- L 30 total:** 15 breakfasts, 7 lunches, 8 dinners

▶ Transportation

- Transportation to/from Vancouver Airport from the BC Interior, Greater Victoria, & Greater Vancouver Areas
- Flight from Vancouver to Copenhagen, Denmark
- Transfer from Copenhagen Airport to hotel
- Coach transportation for 13 days
- Transfer from Bergen hotel to airport
- Flight from Bergen, Norway to Vancouver
- Current air taxes, fees & fuel surcharges

▶ Accommodation

- I V** 17 nights accommodation & hotel taxes
- L** 15 nights accommodation & hotel taxes
- I V** Luggage handling at Inn at the Quay only

▶ Guides & Gratuities

- Multilingual tour guide for 16 days
- Gratuities to European guide, local guides, & coach drivers

▶ Knowledgeable Wells Gray tour director

▶ Key Highlights

- Locally-guided tour of Copenhagen
- IKEA Museum with guided tour
- Kingdom of Chrystal with guided tour
- Vasa Warship Museum
- Guided walking tour of Old Town Stockholm
- Drottningholm Palace
- Uppsala Cathedral
- Wadköping Museum
- Tour of Mårbacka & home of Selma Lagerlöf
- Guided tour of Oslo
- Vigeland Park sculptures
- Fram Museum of Polar Exploration
- Holmenkollen ski jump & museum
- Munch Museum
- Catamaran cruise of Oslo Harbour
- Bergensbanen train from Sandvika to Myrdal
- Flåmsbanen train from Myrdal to Flåm
- Ægir Brew Pub with presentation & sampling
- Breheim Glacier Centre
- Jostedalsgreen National Park
- Cruise from Kaupanger to Gudvangen through Nærøyfjorden, Aurlandsfjorden & Sognefjorden
- Hardanger Juice & Cider Factory
- Akvasenter exhibit for Norwegian fish farming
- Guided driving & walking tour of Bergen
- Guided tour of Fish Market
- Funicular ride up Mount Fløyen
- Edvard Grieg's home Trolldaugen





Drottningholm Palace

ITINERARY

Saturday, August 2

Passengers from Vancouver Island and the BC Interior travel to New Westminster. We stay overnight at the Inn at the Quay, built on a pier jutting into the Fraser River. Every room has a view of the river and you can watch all the shipping traffic going by. Meet your fellow travellers during a get-acquainted dinner.

Note: While it may seem unnecessary to travel to the Lower Mainland the day before your flight, the Coquihalla can have long closures or flights can be cancelled by weather which would cause a missed international flight.

Meals included: ① Lunch, Dinner ④ Dinner

Accommodation: ① ④ Inn at the Quay

Sunday, August 3

The morning is leisure time and you may want to take a stroll along Westminster Quay. Passengers from Vancouver meet us at the airport for our flight to Denmark.

Monday, August 4

We arrive in the afternoon in **Copenhagen** and meet our guide and driver at the airport. **Welcome to Denmark.** We stay two nights at the Villa Copenhagen in the heart of the city.

Meals included: Dinner

Accommodation: Villa Copenhagen

Tuesday, August 5

Copenhagen with its 1.5 million inhabitants is the most cosmopolitan city in Scandinavia but at the same time it keeps its charming provincial atmosphere with small quiet streets, dating back to the Middle Ages, canals, and green areas. The city was founded about 1160 by Bishop Absalon and witnesses of a rich and tumultuous history. During a locally-guided tour, learn about the dramatic events in Danish history and the flourishing arts, and beautiful architecture. We see the **Rosenborg Palace**, Amalienborg, the palace of the Danish Royal Family; the **Little Mermaid sculpture**, Maersk Shipping headquarters, the Parliament, and the Stock Exchange. The tour provides insights to Medieval, Renaissance, and classical parts of Copenhagen as well as modern architecture such as the "Black Diamond" National Library. The afternoon is free time and the following option is offered. Please select by final payment.

Frederiksborg Castle option. This is the former residence of the Danish royal family and the largest Renaissance castle in Scandinavia, also called the Nordic Versailles. Enjoy gorgeous interiors with furniture, decorative arts, and portraits from the last 500 years and get an idea of Danish history since the Middle Ages. There will be time for a walk in the charming gardens. There is a \$115 surcharge for this option.

Meals included: Breakfast

Accommodation: Villa Copenhagen

Wednesday, August 6

We leave Copenhagen via the Øresund Bridge Tunnel which is 12 km long across the Øresund Strait between Denmark and Sweden. **Welcome to Sweden.** In Älmhult, we visit the IKEA Museum which presents the history of the Swedish furnishing company IKEA. It is built inside the original IKEA store which opened in 1958. We continue to **The Kingdom of Crystal** where hand-blown glass has been made since 1742. A guided tour of Sweden's oldest glassworks is included. We stay overnight at Kosta Boda Art Hotel which is built of glass and stone, designed by world-renowned artists at the glassworks. Glass art is displayed throughout the hotel and everything is for

ITINERARY continued

Wednesday, August 6 continued

sale, so the hotel serves as a living gallery for Kosta Boda's art glass. Access to the Spa is included with indoor and outdoor baths, saunas, and relaxation areas, and treatments are available for a fee.

Meals included: Breakfast

Accommodation: Kosta Boda Art Hotel

Thursday, August 7

We head to **Stockholm**, considered one of Europe's most beautiful cities, as it is built on 14 islands, surrounded by Lake Malaren and the Baltic Sea. This afternoon, we visit the **Vasa Museum**, the only 17th century restored warship that exists. The Vasa was built to show the world the power of Sweden, but sank in Stockholm harbour on her maiden voyage in 1628. She was raised in 1961 and restored, and now it is the most visited museum in Sweden, depicting life at sea in that era. We stay three nights at the four-star Elite Plaza Hotel, located on Birger Jarlsgatan close to the Stureplan Square and Humlegården Park.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Elite Plaza Hotel

Friday, August 8

We take a walking tour of Old Town with its narrow streets and small boutiques, and pass the Royal Palace, the King's official residence. In the afternoon, we go to **Drottningholms Slott Palace**, built in the 17th century; today, the Swedish royal couple lives in part of the palace.

Meals included: Breakfast

Accommodation: Elite Plaza Hotel

Saturday, August 9

This is a free day to explore on your own in Stockholm. You may wish to visit the Abba Museum or the outdoor museum Skansen, or take the cruise boat tour "Best of Stockholm Archipelago".

Meals included: Breakfast

Accommodation: Elite Plaza Hotel

Sunday, August 10

Leaving Stockholm, we visit **Uppsala Cathedral**, which was inaugurated in 1435 and is the largest church in Sweden and the largest cathedral in Scandinavia. Afterwards, there is free time to discover Uppsala on your own. Next is Wadköping, an open-air museum with wooden buildings from the 1800s. We stay in Karlstad at the Elite Stadshotellet, built in 1870 and located on the banks of the Klarälven River.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Elite Stadshotellet

Monday, August 11

Our first visit is the town of Mårbacka and the home to the Swedish author **Selma Lagerlöf** who is one of Sweden's most popular authors and was awarded the Nobel Prize in Literature in 1909. **Welcome to Norway.** Soon we arrive in Oslo and settle into the Clarion Hub for three nights. This is a contemporary hotel with a great central location and facilities such as a sauna, steam bath, and swimming pool.

Meals included: Breakfast, Lunch

Accommodation: Clarion Collection The Hub



ITINERARY continued

Tuesday, August 12

Oslo is the oldest of the Scandinavian capitals and its history goes back 1000 years. A mix of old and new architecture, parks, hills, museums, monuments, lakes and the fjord, characterizes the city. During our tour around Oslo, we walk through **Vigeland Park** to admire the extraordinary sculptures. Next is the Fram Museum of Polar Exploration which contains two ships, Roald Amundsen's *Gjøa*, the first vessel to transit the Northwest Passage, and Norwegian Arctic explorer Fridtjof Nansen's *Fram*. We also drive up to Holmenkollen and its famous ski jump. The museum presents 4,000 years of skiing and snowboarding history and we also visit the observation deck atop the jump tower where the view of Oslo is amazing.

Meals included: Breakfast, Lunch

Accommodation: Clarion Collection The Hub

Wednesday, August 13

The morning is devoted to the **Munch Museum**, dedicated to the life and works of the Norwegian artist Edvard Munch. His most famous work *The Scream* is on display. Afterwards, we walk along the waterfront, past the Opera House and Deichmanske Library, to board a catamaran for a **cruise around Oslo Harbour**.

Meals included: Breakfast, Dinner

Accommodation: Clarion Collection The Hub

Thursday, August 14

Today is filled with the fabulous scenery for which Norway is known as we ride the **Bergensbanen (Bergen Railway)**, often rated among the world's most spectacular train rides, on a journey across the rugged Norwegian mountains. Travel past forests, alpine villages like Gol and Geilo, and the starkly beautiful Hardangervidda Plateau. In Myrdal, we switch to the **Flåmsbanen**, an incredible train trip from the mountain station at Myrdal down to **Flåm** station nestled in the innermost corner of the Aurlandfjord, the narrowest and most dramatic inlet off the huge Sognefjord. The train descends 850 metres and passes through 20 tunnels in just 20 km with an incredible gradient of 5.5%. There are panoramic views of deep gorges, snowy peaks, and cascading waterfalls. Lunch is in Norse Viking style at the Ægir Brew Pub followed by a presentation and sampling of five types of beer. We leave Flåm via the **Lærdalstunnelen**, currently the world's longest road tunnel at 25 km, and stay two nights at Hotel Myrkdalen which has a magnificent setting in a mountain landscape.

Meals included: Breakfast, Lunch

Accommodation: Hotel Myrkdalen

Friday, August 15

This is an awesome day of glacier vistas as we visit the **Breheim Glacier Centre**, one of the visitor centres for Breheimen and Jostedalbreen National Parks. Nine of the 30 largest glaciers in Norway are in these national parks. The glacier road leads through moraines left by the retreating glacier during the last 250 years. Our lunch stop offers a spectacular view of the Nigardsbreen, one of many glacier arms that tumble from the Jostedalbreen plateau. At Kaupanger, we board a vessel for an amazing cruise through the **Nærøyfjorden, Aurlandsfjorden, and Sognefjorden**, surrounded by soaring mountains and cascading waterfalls, to Gudvangen.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Hotel Myrkdalen

Saturday, August 16

We drive to Ulvik and tour the **Hardanger Juice and Cider Factory**, located on a traditional fruit farm beside the beautiful Hardangerfjord. They produce apple juice, cider, and brandy from traditional recipes. We continue along the north shore of Hardangerfjord to Steinstø and visit the Akvasenter, the first exhibition facility for Norwegian fish farming. We stay three nights in Bergen.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Clarion Collection Havnekontoret

ITINERARY continued

Sunday, August 17

The port city of **Bergen** is located on the west coast and surrounded by mountains. In 1360, the German Hanseatic League set up one of its import and export offices at Bryggen, dominating trade for almost 400 years. Bergen was the largest city in Norway until the 1830s and has a long maritime history in shipping and finance. A guided tour by coach and foot visits the colourful pier “Bryggen” which was built after the great fire in 1702 and is on UNESCO’s World Heritage List. We also see the Fish Market, one of Norway’s busiest outdoor markets for seafood, fruit, and vegetables. Later, we ride the **funicular up Mount Fløien** to enjoy a panoramic view of Bergen.

Meals included: Breakfast, Dinner

Accommodation: Clarion Collection Havnekontoret

Monday, August 18

An excursion is arranged to the famous Norwegian composer **Edvard Grieg’s home** Troldhaugen. The Villa was built in 1885 and Edvard Grieg and his wife Nina lived here for the last 22 summers of his life. Troldhaugen became a museum in 1928 and our guided tour includes Grieg’s Villa, the composer’s hut, their graves, and the concert hall Troldsalen. A farewell dinner at the Bryggen pier is planned.

Meals included: Breakfast, Dinner

Accommodation: Clarion Collection Havnekontoret

Tuesday, August 19

We fly from Bergen to Vancouver. Passengers from Vancouver travel home.

Meals included: Breakfast

Accommodation:   Inn at the Quay

Wednesday, August 20

Passengers from Vancouver Island and the BC Interior travel home.

Meals included:  Lunch

Activity Level 3



This activity rating uses the new scale of 1 to 4 introduced in November 2023.

High Activity: You are an active traveller who wants to explore wherever you go. You don’t mind a mix of full days, early morning starts, and some late nights. You can walk longer distances, up to 4 km without difficulty which may be over uneven ground and cobblestone streets, and stand for prolonged periods. You can climb three flights of stairs easily and unassisted, and can handle your own luggage in airports. There is no luggage handling service available at any hotels in Scandinavia. We visit many historic towns where streets are too narrow for a motorcoach, so guided walking tours are frequently offered and you must be able to participate if you want to see everything.

This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. Hiking poles are fine. The tour director, Scandinavian guide, and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.

Please read the Activity Level 3 declaration attached to this brochure. By paying the tour deposit, you agree that you are capable of travelling on an Activity Level 3 tour.



Tour Size 25

This tour is limited to 25 participants, making it a more intimate travel experience.



Nærøyfjorden

EXPERIENCE THE NATURAL AND CULTURAL WONDERS OF SCANDINAVIA

The name Scandinavia comes from the Skandage body of water that lies sandwiched between Norway, Sweden, and the Jutland peninsula of Denmark. Strictly speaking, the term covers only those three countries, but tourist boards have extended the term to cover all of Nordic Europe, including Finland and Iceland. Our tour however focuses on the diversity of Scandinavia proper: Denmark, Sweden, and Norway. Not only do these countries have some of the most amazing natural wonders in the world, but their history is full of dynamic and dramatic stories. The Scandinavian nations share many cultural traits including similar flags and many related languages. The region is known for its natural beauty and more recently

its liberalism. Denmark and Sweden are EU members. Oil and gas rich Norway is not. All the countries enjoy a relatively strong economy. Norway has an abundance of natural resources. Sweden is famous in the international marketplace for strong brands like Volvo, Saab, and IKEA. Although Denmark has developed sophisticated business in a number of industries, but is noted as the leading agricultural country of Scandinavia. Across the region, you will find that the people are warm and welcoming to visitors. We have partnered with Scandinavia Tours based in Oslo, and their guide will accompany you through Denmark, Sweden, and Norway, along with a Wells Gray tour director.

TOUR NOTES & POLICIES

Documentation: A passport is required and must be valid for three months after August 19, 2025, the date you fly home. A visa is not required for Canadian travellers to Denmark, Sweden, or Norway. However, an ETIAS travel permit may be required.

Currency & Expenses: Three currencies are needed during this tour. The official currency of Denmark is the Danish Krone; a Canadian dollar is worth about 4.9 DKK in August 2024. The official currency of Sweden is the Swedish Krona (SEK) and Norway is the Norwegian Kroner (NOK); a Canadian dollar is worth about 7.5 SEK or NOK. All three countries discourage the use of Euros. You should order DKK, SEK, or NOK from your bank 2 weeks before departure, or plan to use ATMs. Credit cards are widely accepted. Another option is to bring Euros for all 3 countries, then exchange as needed into the appropriate currencies. Do not bring Canadian dollars. Gratuities have been included for all group meals and for local guides and drivers. Generally, meals and beverages you buy on your own are going to be more expensive than those in Canada.

Itinerary and Fare Changes: Due to continuing after effects of the pandemic, sometimes we are notified about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Accommodation is booked in superior hotels, mostly 4 stars. Hotels are subject to change as this tour has been planned a year before departure.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical

TOUR NOTES & POLICIES continued

distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Beverages: In many countries outside Canada and USA, it is not standard practice to include beverages with tour meals. On this tour, tea, coffee, or bottled water is usually included with each meal and other beverages can be purchased. A few dinners have a glass of beer or wine included.

Flight upgrades: Please enquire about current prices for upgrades on the flights between Vancouver and Copenhagen or Bergen. Premium economy and business class may be available.

Flight seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction and book your own flight which allows seat selection. Amount of reduction can be quoted in October 2024.

Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay. Most travel insurance policies cover expenses incurred for weather delays.

Triples are not available on this tour.

Payments: A deposit of \$1,000 per person is requested at the time of booking and balance is due April 24, 2025. By paying the deposit, you agree to the Terms & Conditions, Activity Level 3 Declaration, and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Receive a \$300 discount on the first 10 seats and \$150 on the next 6 seats for booking early with deposit. The discount is not offered after April 24, 2025.

Cancellation Policy: Up to March 24, 2025, the cancellation charge is \$100 per person. From March 25 to April 24, the cancellation charge is \$300 per person. From April 25 to May 23, the cancellation charge is 40% of the tour fare. From May 24 to June 23, the cancellation charge is 80% of the tour fare. After June 23, there is no refund.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. Please do not travel to Europe without medical insurance as a minimum.

Photo Credits: Unsplash (Copenhagen), Adobe Stock (Oslo), and Pixabay (all others).

Experience Points or E-points: This tour earns 277 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until April 24, 2025.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us. _____

KAMLOOPS

Head Office
250 Lansdowne St.
Kamloops, BC
V2C 1X7
250-374-0831

KELOWNA

2575 Richter St.
Kelowna, BC
V1Y 2R1
250-762-3435

VERNON

3206 35th St.
Vernon, BC
V1T 6B7
250-545-9197

PENTICTON

159 Wade Ave East
Penticton, BC
V2A 8B6
250-493-1255

VICTORIA

102-736 Broughton St.
Victoria, BC
V8W 1E1
250-590-7889

Highlights of Scandinavia — August 2025

This tour is rated “Activity Level 3” by the tour planners at Wells Gray Tours using our new scale with 4 levels. This rating means there is a lot of activity as described here:



High Activity: You are an active traveller who wants to explore wherever you go. You don't mind a mix of full days, early morning starts, and some late nights. You can walk longer distances, up to 4 km without difficulty which may be over uneven ground and cobblestone streets, and stand for prolonged periods. You can climb three flights of stairs easily and unassisted, and can handle your own luggage in airports. There is no luggage handling service available at any hotels in Scandinavia. We visit many historic towns where streets are too narrow for a motorcoach, so guided walking tours are frequently offered and you must be able to participate if you want to see everything. This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. Hiking poles are fine.

Since a few people who are not capable of doing these activities can hold up the entire group, Wells Gray Tours expects everybody booking a tour with “Activity Level 3” to be reasonably fit. **By paying the deposit, you agree that you have read this Activity Level 3 Declaration and the statements are true.**

- I want to travel on a Wells Gray tour with a rating of “Activity Level 3” on the new scale with 4 levels.
- I have read the brochure with the full itinerary and description of the activities that are typical on this tour.
- I understand that this is the second highest activity level that a Wells Gray tour can be rated.
- I am confident that I can participate in tour activities at this level, and I will not hold up or delay the other members of the tour.
- I do not require the use of a cane, walker, wheelchair or other mobility assistance device (not including hiking poles).
- If my physical condition changes between booking and departure date such that I can no longer do this level of activity, I will notify the Wells Gray office or agent. The specified penalties will apply for cancelling and travel insurance may or may not cover this.
- If I am not capable of keeping up with the group or I require frequent assistance, I understand that the Wells Gray tour director has the right to not allow me to participate in some activities or some days of the tour. In extreme situations, I acknowledge that I may be required to leave the tour and travel home at my own expense, and that travel insurance will probably not cover me.

This statement has been implemented by Wells Gray Tours to maintain high quality itineraries, accurate timing, and the enjoyment of all tour participants.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra. Included meals are shown on the daily itinerary as: Breakfast, Brunch, Lunch, Tea, Dinner.

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions, Company Policies, Activity Level, and Cancellation Policy outlined in the tour brochure. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). Wire payments do not qualify for the 1.5% discount. If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

THE BOOKING CONTRACT: Your booking is confirmed and a contract exists when Wells Gray Tours Ltd. or your travel agent issues a written confirmation after receipt of the applicable deposit amount. Please check your confirmation carefully and report any incorrect or incomplete information to Wells Gray Tours Ltd. or authorized agent immediately. Please ensure that formal names are exactly as stated in the relevant passport.

SPECIAL REQUIREMENTS: Any special requirements must be disclosed to Wells Gray Tours Ltd. by the time of final payment, though it is preferred to do so at the time of booking. Wells Gray Tours Ltd. will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Wells Gray Tours Ltd. by final payment, but Wells Gray Tours Ltd. cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Wells Gray Tours Ltd. and Wells Gray Tours Ltd. is not liable for any failure to accommodate or fulfill such requests. Please note that no changes can be made to your booking within two weeks of departure, including but not limited to special rooming requests, pickup points, and food allergies.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid. Wells Gray Tours Ltd. may cancel a departure if we do not meet the minimum number of travellers required to offer the tour.

TRAVEL DOCUMENTS: It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. Your passport should typically be valid for at least six months beyond your scheduled return date. Make sure to check your itinerary. This ensures you can re-enter Canada smoothly, even if your travel plans change unexpectedly. You accept full responsibility for obtaining all such documents, visas, and permits prior to the start of the tour, and you are solely responsible for the

full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by Wells Gray Tours Ltd. that is a direct result of your failure to secure or be in possession of proper travel documentation. Wells Gray Tours Ltd. does not provide advice on travel documents and makes no representations or warranties as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that Wells Gray Tours Ltd. is not responsible for any errors or omissions in this information. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada and include Medical, Cancellation and Trip Interruption coverage. Policies must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice. Medical questionnaire is not needed. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. For tours that remain in Canada, you may still benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Please contact us for details.

FLEXIBILITY & UNUSED SERVICES: You acknowledge that the nature of travel requires flexibility and that you will permit reasonable alterations to products, services, or itineraries by Wells Gray Tours Ltd. The route, schedules, accommodations, activities, amenities, and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of Wells Gray Tours Ltd. (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events, and entry or border difficulties). We do our best to substitute a similar service if something cancels. No reimbursements, discounts, or refunds will be issued for services that are missed or unused after departure due to no fault of Wells Gray Tours Ltd., including your removal from a tour because of your negligence or breach of these Terms. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or unused portions of the tour package. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

FARE CHANGES & ADDITIONAL EXPENSES: Due to the uncertainties of inflation, fuel surcharges, taxes, and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. It may not be possible to communicate changes ahead of departure. If any unforeseen

delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours Ltd. control (or by client choice), Wells Gray Tours Ltd. will not be responsible for any additional expenses such as meals, hotel rooms, etc. incurred because of flight delays, train delays, etc. There is no guarantee of refunds or reimbursements. Please note that most travel insurance policies cover expenses incurred for weather delays.

INCIDENTAL CHARGES: Incidentals are miscellaneous personal charges on hotel bills and are not included in the tour cost. Such charges include room service, phone calls, liquor, and movies. These charges must be paid by you at the front desk prior to departure. Upon payment, please request and retain a receipt. Wells Gray Tours Ltd. is not responsible for incidental charges.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents. Customers are responsible for their own luggage at airports from the coach to the check-in counter and back to the coach upon picking up luggage. Wells Gray Tours Ltd. cannot take responsibility for any items lost on tour.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website, or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., the participant agrees to allow his/her likeness to be used by Wells Gray Tours Ltd. without compensation to the participant. If the participant prefers that his/her likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance. Consumer Protection BC Licences include: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours Ltd. will not be required to refund any money to you, although if Wells Gray Tours Ltd. can recover any monies from our suppliers, we will refund these to you without charge. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours Ltd. is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY: *Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours Ltd. strongly encourages everyone to wear a face mask at airports, in public places, onboard motor coaches, ships, trains, and airplanes. If you unfortunately become ill, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask. Failure to wear a mask may result in being refused to board the coach.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please adhere to local smoking policies for public spaces and be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

SCENT-FREE POLICY: Scented products such as hair spray, perfume, aftershave, cigarettes, cannabis, and vapour products can trigger reactions such as respiratory distress and headaches. Please respect those around you and go scent-free throughout the entire tour including excursions.

SPECIAL ROOMING REQUESTS: If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed. Please note that no changes can be made to your booking within two weeks of departure.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together. For fairness to other clients, exceptions will not be made.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note we are unable to accommodate scooters or motorized wheelchairs on our tours.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Please note that no changes can be made to your booking within two weeks of departure.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours Ltd., you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for Wells Gray Tours Ltd. tour directors, coach drivers, transfer drivers, and housekeeping staff. Gratuity guidelines will be outlined in the 'Important Tour Information' document you will receive prior to your tour. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on their seat.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour, so you can tell us what you think. To maintain a high standard of service, Wells Gray Tours Ltd. reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.