

MARITIMES & NEWFOUNDLAND

August 2025

WELLS GRAY TOURS
a world to experience



A comprehensive tour of all four Atlantic Provinces

2025 will be the 48th year that Wells Gray has offered Maritimes tours! All our hotels, attractions, and restaurants are chosen carefully to ensure you have a memorable experience. We stay 10 nights in Newfoundland because we strongly believe you should see this scenic province while you are touring eastern Canada. It has been a highlight of our Atlantic Canada tours since 1990. Many hotel stays are for 2 or 3 nights, so you do not have the inconvenience of repacking your suitcase every morning. To reduce driving time, we fly to Halifax and return from St. John's, NL. Come and see the wonderful Atlantic Provinces!



CANADIAN



ACTIVITY LEVEL

► Departure from

- ❶ **BC Interior:** August 25, 2025 - 24 days
- ❷ **Vancouver Island:** August 25, 2025 - 24 days
- ❸ **Lower Mainland:** August 25, 2025 - 24 days

► Fares per person

from **\$9,495** double/twin, **\$11,560** single*

*Pricing details for all departures provided on page 2.

► Early Booking Bonus

\$150 discount on first 12 seats; **\$75** on next 8.

► Earn 226 Experience Points



Providing Quality Packaged Travel Since 1972

Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We fly from Kelowna to Halifax on Monday, August 25 and return to Kelowna from St. John's on Wednesday, September 17. Transportation is provided to Kelowna Airport from your pickup location and back to your dropoff location when we return.

- V Vancouver Island:** We fly from Victoria, Nanaimo, or Comox to Halifax on Monday, August 25. We return to Victoria, Nanaimo, or Comox from St. John's on Wednesday, September 17.

Departure from Victoria: Depending on the number of people booked and coach size, home pickups may be offered in the Greater Victoria Area. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.

Departure from Up-Island: Transportation to/from Nanaimo or Comox Airport is not provided. Please note that while we always prioritize convenient connections for our clients, sometimes it is not possible given the airline schedule and availability. You will be contacted regarding your schedule after final payment. Please request departure from Nanaimo or Comox Airport at the time of booking.

- L Lower Mainland:** We fly from Vancouver to Halifax on Monday, August 25. We return to Vancouver from St. John's on Wednesday, September 17. Home pickup in the Greater Vancouver Area can be arranged at the time of booking.

Departure from Abbotsford or Chilliwack: Transportation to/from Vancouver Airport is not provided.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$9,495 double/twin \$11,560 single	
V	Vancouver Island	\$9,595 double/twin \$11,660 single	• Please add 5% GST.
L	Lower Mainland	\$9,535 double/twin \$11,600 single	

WHAT'S INCLUDED

▶ Meals

- **36 total:** 16 breakfasts, 12 lunches & 8 dinners

▶ Transportation

- Transfers to/from Kelowna, Victoria or Vancouver Airport from the BC Interior, Greater Vancouver, & Greater Victoria Areas
- Flight from Kelowna, Victoria, Nanaimo, Comox, or Vancouver to Halifax & return from St. John's
- Current air taxes & security fees
- 1 checked bag per person
- Transfer from Halifax airport to hotel
- Coach transportation for 22 days
- Bay of Fundy ferry from Digby to Saint John
- Ferry from P.E.I. to Nova Scotia
- Ferry from Nova Scotia to Newfoundland
- Transfer from St. John's hotel to airport

While we prioritize convenient flight connections for our clients, sometimes it is not possible given the airline schedule and availability.

▶ Accommodation

- 23 nights of accommodation & hotel taxes
- Luggage handling at most hotels

▶ Key Highlights

- Locally-guided sightseeing in Halifax
- Grafton Dinner Theatre
- Maritime Museum of the Atlantic with guides
- Alexander Keith's Brewery tour with sampling
- Halifax Citadel National Historic Site
- Fisheries Museum of Lunenburg
- Guided walking tour of Lunenburg
- Locally-guided sightseeing in Saint John
- Historic Algonquin Hotel with lunch
- King's Landing Historic Village with guides

- Hopewell Rocks
- Walking tour of Charlottetown historic district
- Locally-guided Prince Edward Island tour
- Anne of Green Gables Heritage Place
- Prince Edward Island National Park
- Restored ship *Hector*
- Alexander Graham Bell National Historic Site
- Cape Breton Highlands National Park
- Fortress of Louisbourg with guided tour
- Cape Breton Miners Museum
- *Sharecroppers* show at Corner Brook
- Gros Morne National Park
- Bonne Bay boat tour with Screech-In
- Grenfell House
- St. Anthony entertainment by Wade Hillier
- L'Anse aux Meadows National Historic Site
- Insectarium
- Botwood Flying Boat Museum
- Gander Aviation Museum
- Beothuk Centre
- Prime Berth Fishing Museum
- Long Point Lighthouse
- Terra Nova National Park
- Cape Spear National Historic Site
- Locally-guided sightseeing in St. John's
- Signal Hill National Historic Site

Attractions are subject to change. Please see Tour Policies for more information.

▶ Guides & Gratuities

- Gratuities for local guides, museum docents, and boat crew in the Maritimes & Newfoundland
- **Note:** Gratuities for drivers are **not** included.

▶ Knowledgeable Wells Gray tour director



L'Anse aux Meadows



Cape Spear Lighthouse

ITINERARY

Monday, August 25

We fly to **Halifax** and there is a four-hour time zone change. We stay three nights downtown.

Accommodation: Cambridge Suites Hotel

Tuesday, August 26

After a free morning, enjoy a tour with a local guide around this historic port city, including the waterfront, universities, St. Paul’s Church, the Public Gardens, and residential areas. Tonight, prepare for fun and laughter at **Grafton Dinner Theatre** where a musical comedy is performed with dinner served by the actors.

Meals included: Breakfast, Dinner

Accommodation: Cambridge Suites Hotel

Wednesday, August 27

This morning, we visit the **Maritime Museum of the Atlantic** which has an exhibit about Halifax’s connection to the Titanic. Next, we take a lively tour at **Alexander Keith’s Brewery** to learn about Nova Scotia’s long brewing tradition since its heyday in the 19th century and to sample the local beer. This afternoon, we stop at **Halifax Citadel National Historic Site**, a fortress perched on the hill overlooking the city. The first citadel was built in 1749 and the current structure was completed in 1856. Although never attacked, the Halifax Citadel was long the keystone to defending the strategically important harbour and its Royal Navy Dockyard.

Meals included: Breakfast

Accommodation: Cambridge Suites Hotel

Thursday, August 28

Famous **Peggy’s Cove** is one of the most picturesque fishing villages along the Atlantic coast. We stroll along the harbour to a view of the iconic lighthouse. In **Lunenburg**, we visit the wonderful Fisheries Museum, housed in two historic vessels and five waterfront buildings, and take a guided walking tour. Afterwards, we travel across Nova Scotia to Wolfville for an overnight stay.

Meals included: Breakfast, Dinner

Accommodation: Old Orchard Inn

Friday, August 29

We drive through the verdant **Annapolis Valley**. The shelter provided by low mountain ridges on each side has produced a micro-climate with mild temperatures, so the region grows abundant vegetable and fruit crops, and is particularly famous for its apple orchards. We ride the midday ferry from Digby across the **Bay of Fundy** to Saint John, New Brunswick. A local guide shows us around **Saint John** with a stop at Reversing Falls. Our overnight stay is at the Delta Hotel which has a great location in historic Market Square.

Meals included: Breakfast

Accommodation: Delta Saint John Hotel

Saturday, August 30

We travel along the Bay of Fundy to the quaint village of St. Andrews-by-the-Sea. An elegant lunch is served at the renowned **Algonquin Hotel** which dates to 1889 and established St. Andrews as Canada’s first seaside resort. Later, we drive inland to the provincial capital, **Fredericton**, and stay two nights at the delightful Crowne Plaza

ITINERARY continued

Saturday, August 30 continued

Lord Beaverbrook Hotel in the downtown area. The opening of this grand hotel in 1948 was the social event of New Brunswick, attended by Lord Beaverbrook (Sir Max Aitken) himself.

Meals included: Lunch

Accommodation: Lord Beaverbrook Hotel

Sunday, August 31

At **King's Landing** on the Saint John River, we visit a restored village of the 19th century, complete with costumed actors and homes, school, store, gristmill, printer, and theatre. Lunch is in the 1855 King's Head Inn. The afternoon is at leisure in Fredericton.

Meals included: Breakfast, Lunch

Accommodation: Lord Beaverbrook Hotel

Monday, September 1

One of the best-known scenes of the Maritimes is the **Hopewell Rocks** near Moncton where the powerful Fundy tides have eroded towering rocks like flowerpots. The huge tidal range is impressive to witness – today, it will vary from 2 to 12 metres. We drive across Northumberland Strait to Prince Edward Island on the remarkable **Confederation Bridge**. It was completed in 1997 and is 13 km long, consisting of 43 spans. The bridge replaced one of the two ferries crossing the strait. The next three nights are at the Delta Prince Edward, Charlottetown's finest hotel, located downtown on the waterfront.

Meals included: Breakfast, Lunch

Accommodation: Delta Prince Edward Hotel

Tuesday, September 2

There is lots of free time today in **Charlottetown**. The waterfront beside the hotel is an appealing stroll and downtown shops are just along Queen Street. A **walking tour** is led by a local guide who has lots of stories to relate about the historic buildings near the hotel.

Accommodation: Delta Prince Edward Hotel

Wednesday, September 3

A local guide is with us all day today to enhance our visit to **Prince Edward Island**. After a tour of Charlottetown, we stroll along beautiful Cavendish Beach in PEI National Park, visit the Covehead Lighthouse, and walk the grounds of Dalvay-by-the-Sea, a 30-room summer "cottage" built in 1895 by a wealthy American. No visit to PEI can be complete without touring the **Anne of Green Gables Heritage Place**. In North Rustico, we savour a traditional **dinner of fresh lobster** served at Fisherman's Wharf!

Meals included: Lunch, Dinner

Accommodation: Delta Prince Edward Hotel

Thursday, September 4

We ride the ferry from Prince Edward Island to Nova Scotia across the eastern end of Northumberland Strait. In Pictou, we see the restored ship *Hector* which carried Scottish immigrants to Nova Scotia in 1773. After crossing Canso Causeway to **Cape Breton Island**, the road winds along the western shore of lovely Lake Bras D'Or. In Baddeck, the **Alexander Graham Bell Museum** houses his remarkable collection of early inventions, including the telephone and hydrofoil. We stay three nights in Sydney.

Accommodation: Simon Hotel

Friday, September 5

The day is devoted to driving the **Cabot Trail** through Cape Breton Highlands National Park, one of Canada's most awesome coastal highways. Along this rugged shoreline, there are several stops such as Cheticamp and Ingonish Beach.

Meals included: Lunch

Accommodation: Simon Hotel

ITINERARY continued

Saturday, September 6

The **Fortress of Louisbourg** was the formidable French stronghold, built between 1720 and 1740. It was seized by the British in 1745, returned to the French by the 1748 treaty, then taken by the British again in 1758 during the Seven Years War. It was carefully reconstructed in the 1960s, and still ranks as the largest restoration project in North America. We walk around the Fortress with the benefit of a Parks Canada docent, then have lunch in a historic building. This afternoon, we visit the **Cape Breton Miners Museum** in Glace Bay and take an underground tour of the vast coal mines. There were once dozens of collieries near the town, and the last one closed in 1984.

Meals included: Lunch

Accommodation: Simon Hotel

Sunday, September 7

We board a ferry at North Sydney for the six-hour crossing of Cabot Strait to **Port-aux-Basques** at the southwestern tip of Newfoundland. We drive north to **Corner Brook** and stay two nights at the quaint Glynmill Inn. Built in 1924 as a VIP guest-house for Newfoundland Pulp and Paper Company, it is now a Registered Heritage Structure.

Accommodation: Glynmill Inn

Monday, September 8

This is a free day. Take a stroll around Glynmill Pond or into downtown Corner Brook. After dinner, we are entertained by **The Sharecroppers**, a Newfoundland folk trio who sing and tell stories about the province's wonderful culture.

Meals included: Breakfast, Dinner

Accommodation: Glynmill Inn

Tuesday, September 9

The remote **Viking Trail** also ranks among the most scenic highways in Eastern Canada because it is bounded by the Gulf of St. Lawrence to the west and the barren Long Range Mountains to the east. **Gros Morne National Park**, now a UNESCO World Heritage Site, protects a wilderness of deep fjords and coastal beaches. Our first experience in this area is the **Bonne Bay boat tour** which provides views of the tablelands of Gros Morne. Newfoundland's traditional welcome is arranged on board with a **Screech-in Ceremony** (will you kiss the cod?). Near Rocky Harbour, we visit Lobster Cove Head Lighthouse, built in 1897 and still flashing its warning light across the Gulf of St. Lawrence.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Shallow Bay Motel, Cow Head

Wednesday, September 10

We continue along the Viking Trail, admiring more splendid coastal scenery. We stay two nights in **St. Anthony**, near the tip of the Northern Peninsula. After dinner, there is musical entertainment and storytelling by Wade Hillier.

Meals included: Breakfast, Dinner

Accommodation: Hotel North

Thursday, September 11

We tour the home of Sir Wilfred Grenfell, founder of the **Grenfell Mission** in 1892. The team of doctors and nurses provided medical services to remote communities in northern Newfoundland and Labrador, travelling by boats and dog sleds, and later by airplanes. Dr. Grenfell died in 1940, but the work of his Mission continued for another 41 years when the province took over responsibility. We also view the Jordi Bonet Murals at the hospital. The afternoon is devoted to **L'Anse aux Meadows** where we explore the reconstructed sod houses and artifacts from Leif Eriksson's Viking expedition to "Vinland" about the year 1000.

Meals included: Breakfast, Lunch

Accommodation: Hotel North

ITINERARY continued

Friday, September 12

We retrace our route along the Viking Trail, stopping at the Arches to see the waves eroding the seashore and Broom Point (if open in 2025) to learn about the Newfoundland fisherman's lifestyle.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Holiday Inn Express, Deer Lake

Saturday, September 13

In Deer Lake, we visit the **Insectarium** which displays thousands of insect species (mounted and live) along with a butterfly conservatory and beehive. Then we head east on the Trans-Canada Highway to **Botwood**, site of the amazing Flying Boat Museum. It commemorates the years between 1937 and 1945 when the giant Pan American clippers stopped here during their transatlantic flights. Arriving in **Gander**, we stop at the Aviation Museum. We stay for two nights in Gander.

Meals included: Breakfast, Lunch

Accommodation: Comfort Inn Gander

Sunday, September 14

Gander was once the largest airport in the world and, throughout the 'Jet Age' of the 1950s and 1960s, transatlantic flights required a refueling stop here. A local person meets us to talk about Gander's role as host to thousands of air travellers who were grounded on September 11, 2001. This story is told in the musical *Come From Away*, one of Broadway's and Toronto's most popular stage shows. Today's circle drive goes to the north coast and the village of **Twillingate** where we may get glimpses of icebergs that have floated from Greenland. Other stops are the Prime Berth Fishing Museum where we experience the gregarious personalities and lifestyles of the Newfoundland fishermen; the **Beothuk Centre** which interprets these vanished native people and their culture; and the Long Point Lighthouse, built in 1876 on a high bluff above the sea.

Meals included: Breakfast, Lunch

Accommodation: Comfort Inn Gander

Monday, September 15

Our drive passes through **Terra Nova National Park** and the farmlands of the Avalon Peninsula. An exciting experience is standing at the most easterly point in North America, **Cape Spear**, and learning about the remarkable lifestyle of the lighthouse keepers. **St. John's** is our last destination and we stay two nights at the Delta Hotel in the city centre. Tonight is our farewell gathering, an opportunity to reminisce about our journey across the Atlantic Provinces.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Delta St. John's Hotel

Tuesday, September 16

A morning tour with a local guide visits St. John's highlights such as the **Cabot Tower** atop Signal Hill, Confederation Building, the colourful Jellybean Row Houses, and Quidi Vidi Battery. The afternoon is at leisure.

Meals included: Breakfast

Accommodation: Delta St. John's Hotel

Wednesday, September 17

We fly home to departure cities from St. John's.

Meals included: Breakfast





TOUR NOTES & POLICIES

Only 40 travellers: In past years, we have accepted up to 48 passengers on this tour. Many customers have asked for smaller groups, so this tour is limited to only 40 travellers. Early booking is recommended, as there is always a waiting list.

Payments: A deposit of \$800 per person is requested at the time of booking and the balance is due May 22, 2025. By paying the deposit, you agree to the Terms & Conditions, Activity Level 3 Declaration, and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Receive a \$150 discount on the first 12 seats and \$75 on the next 8 seats for booking early with deposit. The discount is not offered after May 22, 2025.

Cancellation Policy: Up to April 22, 2025, the cancellation charge is \$100 per person. From April 23 to May 22, the cancellation charge is \$400 per person. From May 23 to June 20, the cancellation charge is 50% of the tour fare. From June 21 to July 22, the cancellation charge is 80% of the tour fare. After July 22, there is no refund.

Itinerary and Fare Changes: Our many suppliers may notify us about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. This tour stays in Canada, but medical costs can vary wildly from

one province/territory to another. Remember that travel insurance typically provides cancellation coverage if you get sick the day before at home or you are in an accident or your flight is cancelled due to weather. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Flight seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$975 and book your own flight which allows seat selection. You can also use this option if you want to redeem airline points.

Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay.

Photo Credits: Adobe Stock (Peggy's Cove, L'Anse aux Meadows, Cape Spear Lighthouse, and St. John's), Pixabay (Confederation Bridge), and Roland Neave (Fortress of Louisbourg).

Experience Points or E-points: This tour earns 226 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until May 22, 2025.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

ACTIVITY LEVEL & TOUR SIZE



Activity Level 3

High Activity: You are an active traveller who wants to explore wherever you go. You don't mind a mix of full days, early morning starts, and some late nights. You can walk longer distances, up to 4 km without difficulty which may be over uneven ground, beaches or shorelines; climb in and out of small boats without assistance; walk on docks which may have steep ramps at low tide; stand for prolonged periods; and climb 3 flights of stairs easily and unassisted. You do not have cognitive impairments such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.

There is lots of walking at the Halifax Citadel, Peggy's Cove, Lunenburg, King's Landing, Fortress of Louisbourg, and the historic district of Charlottetown. There is a multi-storey flight of stairs down to the beach at Hopewell Rocks, but you can see the Rocks from the top. Expect walks of 3 blocks (15 mins each way) to and from the Grafton Theatre in Halifax. You can decline to go on the Glace Bay underground mine tour. A few hotels do not have elevators. There can be long walks in the airports. Luggage handling may not be available at some hotels. Keep in mind that this is a 24-day tour which can be tiring.

This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices; hiking poles are fine. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.

Please read the Activity Level 3 declaration attached to this brochure. By paying the tour deposit, you agree that you are capable of travelling on an Activity Level 3 tour.



Tour Size 40

This tour can accommodate 40 participants.

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us. _____

KAMLOOPS

Head Office
250 Lansdowne St.
Kamloops, BC
V2C 1X7
250-374-0831

KELOWNA

2575 Richter St.
Kelowna, BC
V1Y 2R1
250-762-3435

VERNON

3206 35th St.
Vernon, BC
V1T 6B7
250-545-9197

PENTICTON

159 Wade Ave East
Penticton, BC
V2A 8B6
250-493-1255

VICTORIA

102-736 Broughton St.
Victoria, BC
V8W 1E1
250-590-7889

MARITIMES & NEWFOUNDLAND — August 25, 2025

This tour is rated “Activity Level 3” by the tour planners at Wells Gray Tours, using our new activity scale with 4 levels. This rating means there is a lot of activity as described here:



High Activity: You are an active traveller who wants to explore wherever you go. You don't mind a mix of full days, early morning starts, and some late nights. You can walk longer distances, up to 4 km without difficulty which may be over uneven ground, beaches or shorelines; climb in and out of small boats without assistance; walk on

docks which may have steep ramps at low tide; stand for prolonged periods; and climb 3 flights of stairs easily and unassisted.

There is lots of walking at the Halifax Citadel, Peggy's Cove, Lunenburg, King's Landing, Fortress of Louisbourg, and the historic district of Charlottetown. There is a multi-storey flight of stairs down to the beach at Hopewell Rocks, but you can see the Rocks from the top. Expect walks of 3 blocks (15 mins each way) to and from the Grafton Theatre in Halifax. You can decline to go on the Glace Bay underground mine tour. A few hotels do not have elevators. There can be long walks in the airports. Luggage handling may not be available at some hotels. Keep in mind that this is a 24-day tour which can be tiring. This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices; hiking poles are fine.

Since a few people who are not capable of doing these activities can hold up the entire group, Wells Gray Tours expects everybody booking a tour with “Activity Level 3” to be reasonably fit physically and mentally. **By paying the deposit, you agree that you have read this Activity Level 3 Declaration and the statements are true.**

- I want to travel on a Wells Gray tour with a rating of “Activity Level 3” on the new scale with 4 levels.
- I have read the brochure with the full itinerary and description of the activities that are typical on this tour.
- I understand that this is the second highest activity level that a Wells Gray tour can be rated.
- I am confident that I can participate in tour activities at this level, and I will not hold up or delay the other members of the tour.
- I do not require the use of a cane, walker, wheelchair, or other mobility assistance devices.
- I have no cognitive impairment such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.
- If my physical or cognitive condition changes between booking and departure date such that I can no longer do this level of activity, I will notify the Wells Gray office or agent. The specified penalties will apply for cancelling and travel insurance may cover this.
- If I am not capable of keeping up with the group or require ongoing assistance, I understand that the Wells Gray tour director has the right to stop me from participating in some activities or some days of the tour. In extreme situations, I acknowledge that I may be required to leave the tour and travel home at my own expense, and that travel insurance will probably not cover me. There will be no refund for unused tour services.

This statement has been implemented by Wells Gray Tours to maintain high quality itineraries, accurate timing, and the enjoyment of all tour participants.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra. Included meals are shown on the daily itinerary as: Breakfast, Brunch, Lunch, Tea, Dinner. Please note, there may be occasions in which the flight portion of your tour is unescorted.

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions, Company Policies, Activity Level, and Cancellation Policy outlined in the tour brochure. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). Wire payments do not qualify for the 1.5% discount. If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

THE BOOKING CONTRACT: Your booking is confirmed and a contract exists when Wells Gray Tours Ltd. or your travel agent issues a written confirmation after receipt of the applicable deposit amount. Please check your confirmation carefully and report any incorrect or incomplete information to Wells Gray Tours Ltd. or authorized agent immediately. Please ensure that formal names are exactly as stated in the relevant passport.

SPECIAL REQUIREMENTS: Any special requirements must be disclosed to Wells Gray Tours Ltd. by the time of final payment, though it is preferred to do so at the time of booking. Wells Gray Tours Ltd. will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Wells Gray Tours Ltd. by final payment, but Wells Gray Tours Ltd. cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Wells Gray Tours Ltd. and Wells Gray Tours Ltd. is not liable for any failure to accommodate or fulfill such requests. Please note that no changes can be made to your booking within two weeks of departure, including but not limited to special rooming requests, pickup points, and food allergies.

ACTIVITY LEVEL: Tours are rated for Activity Level 1 to 4 and a detailed description is provided on each tour brochure. Level 1 is slow-moving and sedentary and Level 4 is rigorous. A declaration of your fitness is provided for Level 3 and you acknowledge reading it by placing a deposit; the Level 4 declaration must be signed and returned to our office. Activity Level covers not only your mobility but also your cognitive ability such as memory loss or confusion.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid. Wells Gray Tours Ltd. may cancel a departure if we do not meet the minimum number of travellers required to offer the tour.

TRAVEL DOCUMENTS: It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each

country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. Your passport should typically be valid for at least six months beyond your scheduled return date. Make sure to check your itinerary. This ensures you can re-enter Canada smoothly, even if your travel plans change unexpectedly. You accept full responsibility for obtaining all such documents, visas, and permits prior to the start of the tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by Wells Gray Tours Ltd. that is a direct result of your failure to secure or be in possession of proper travel documentation. Wells Gray Tours Ltd. does not provide advice on travel documents and makes no representations or warranties as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that Wells Gray Tours Ltd. is not responsible for any errors or omissions in this out pretty good information. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada and include Medical, Cancellation and Trip Interruption coverage. Policies must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice. Medical questionnaire is not needed. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. For tours that remain in Canada, you may still benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Please contact us for details.

FLEXIBILITY & UNUSED SERVICES: You acknowledge that the nature of travel requires flexibility and that you will permit reasonable alterations to products, services, or itineraries by Wells Gray Tours Ltd. The route, schedules, accommodations, activities, amenities, and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of Wells Gray Tours Ltd. (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events, and entry or border difficulties). We do our best to substitute a similar service if something cancels. No reimbursements, discounts, or refunds will be issued for services that are missed or unused after departure due to no fault of Wells Gray Tours Ltd., including your removal from a tour because of your negligence or breach of these Terms. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or

unused portions of the tour package. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

CODE OF CONDUCT: Wells Gray Tours Ltd. supports an environment of respect and dignity toward our employees (office and tour directors) and travellers. Harassment or abuse of any kind will not be tolerated. We reserve the right, at our discretion, to decline your booking on a tour or to send you home from a tour at your expense.

FARE CHANGES & ADDITIONAL EXPENSES: Due to the uncertainties of inflation, fuel surcharges, taxes, and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. It may not be possible to communicate changes ahead of departure. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours Ltd. control (or by client choice), Wells Gray Tours Ltd. will not be responsible for any additional expenses such as meals, hotel rooms, etc. incurred because of flight delays, train delays, etc. There is no guarantee of refunds or reimbursements. Please note that most travel insurance policies cover expenses incurred for weather delays.

INCIDENTAL CHARGES: Incidentals are miscellaneous personal charges on hotel bills and are not included in the tour cost. Such charges include room service, phone calls, liquor, and movies. These charges must be paid by you at the front desk prior to departure. Upon payment, please request and retain a receipt. Wells Gray Tours Ltd. is not responsible for incidental charges.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents. Customers are responsible for their own luggage at airports from the coach to the check-in counter and back to the coach upon picking up luggage. Wells Gray Tours Ltd. cannot take responsibility for any items lost on tour.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website, or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., the participant agrees to allow his/her likeness to be used by Wells Gray Tours Ltd. without compensation to the participant. If the participant prefers that his/her likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that

collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance. Consumer Protection BC Licences include: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours Ltd. will not be required to refund any money to you, although if Wells Gray Tours Ltd. can recover any monies from our suppliers, we will refund these to you without charge. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours Ltd. is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY: *Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours Ltd. strongly encourages everyone to wear a face mask at airports, in public places, onboard motor coaches, ships, trains, and airplanes. If you unfortunately become ill, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask. Failure to wear a mask may result in being refused to board the coach.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please adhere to local smoking policies for public spaces and be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

SCENT-FREE POLICY: Scented products such as hair spray, perfume, aftershave, cigarettes, cannabis, and vapour products can trigger reactions such as respiratory distress and headaches. Please respect those around you and go scent-free throughout the entire tour including excursions.

SPECIAL ROOMING REQUESTS: If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed. Please note that no changes can be made to your booking within two weeks of departure.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together. For fairness to other clients, exceptions will not be made.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note we are unable to accommodate scooters or motorized wheelchairs on our tours.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Please note that no changes can be made to your booking within two weeks of departure.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours Ltd., you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for Wells Gray Tours Ltd. tour directors, coach drivers, transfer drivers, and housekeeping staff. Gratuity guidelines will be outlined in the 'Important Tour Information' document you will receive prior to your tour. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on their seat.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour, so you can tell us what you think. To maintain a high standard of service, Wells Gray Tours Ltd. reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.