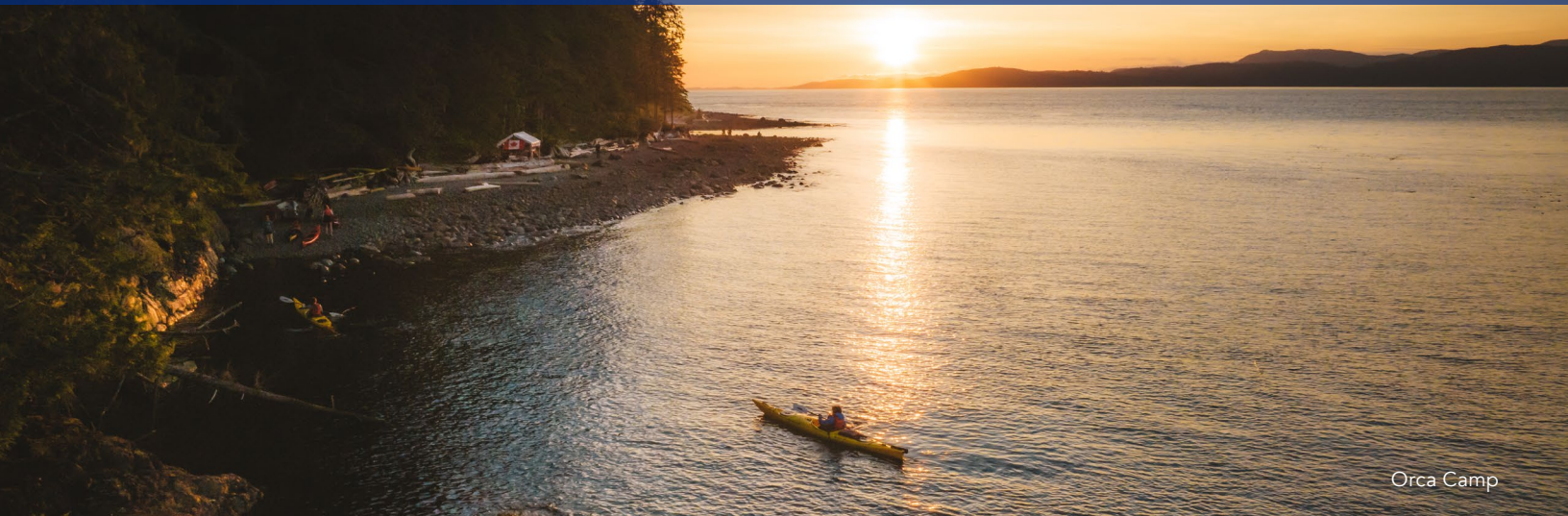


ORCA KAYAKING IN JOHNSTONE STRAIT

July 2025

**WELLS GRAY TOURS**
a world to experience



Orca Camp

Experience the ultimate adventure with a glamping and kayaking trip at Orca Camp on Johnstone Strait near Telegraph Cove and the Robson Bight Ecological Reserve. Paddle through Orca Whales territory and enjoy luxurious safari tents, gourmet meals, and breathtaking wilderness scenery. This journey into a remote part of British Columbia's coast offers the perfect blend of outdoor excitement and comfort. Seeing Orcas in their natural habitat is breathtaking – imagine sea kayaking where they roam! At the remote Orca Camp, you'll discover the perfect place to kayak in orca territory and capture this extraordinary experience.



CANADIAN



GROUP SIZE



ACTIVITY LEVEL

▶ Departure from

- 📍 **BC Interior:** July 15, 2025 - 6 days
- 📍 **Vancouver Island:** July 15, 2025 - 6 days
- 📍 **Lower Mainland:** July 15, 2025 - 6 days

▶ Fares per person

- 📍 from **\$4,805** double/twin, **\$5,655** single*
- *Pricing details for all departures provided on page 2.*

▶ Early Booking Bonus

\$150 discount on first 8 seats; **\$75** on next 4.

▶ Earn 97 Experience Points



Glamping Tent at Orca Camp

Providing Quality Packaged Travel Since 1972

Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We fly from Kelowna to Comox on Tuesday, July 15 and a transfer is provided to Campbell River where we overnight. We fly from Comox to Kelowna on Sunday, July 20. Transportation is provided to and from your pickup point.
-
- V Vancouver Island:** We drive to Campbell River on Tuesday, July 15. We drive home from Campbell River on Sunday, July 20.
- Departure from Victoria:** Depending on the number of people booked and coach size, home pickups may be offered in the Greater Victoria Area. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- Departure from Up-Island:** Pickup and drop off points between Victoria and Campbell River are available. Please inquire at the time of booking.
-
- L Lower Mainland:** We fly from Vancouver to Comox on Tuesday, July 15 and a transfer is provided to Campbell River where we overnight. We fly from Comox to Vancouver on Sunday, July 20. Home pickup in the Greater Vancouver Area can be arranged at the time of booking.
- Departure from Abbotsford or Chilliwack:** Transportation to/from Vancouver Airport is not provided.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$5,005 double/twin \$5,855 single	<ul style="list-style-type: none"> • Please add 5% GST. • This tour can only accommodate 3 singles.
V	Vancouver Island	\$4,805 double/twin \$5,655 single	
L	Lower Mainland	\$4,930 double/twin \$5,780 single	



WHAT'S INCLUDED

▶ Meals

- **14 total:** 5 breakfasts, 4 lunches, 5 dinners

▶ Transportation

- ① ① Transfers to/from Kelowna or Vancouver Airport from the BC Interior or Greater Vancouver Area
- ① ① Flight from Kelowna or Vancouver to Comox & return
- ① ① Air transportation taxes & security fees
- ✓ Transportation between Victoria & Campbell River
 - Boat transportation from Campbell River to Orca Camp & return

▶ Accommodation

- 2 nights of accommodation & hotel taxes
- 3 nights of accommodation at Orca Camp & taxes

▶ Key Highlights

- Museum at Campbell River with docent tour & high tea
- 3 days of kayaking near Orca Camp
- All necessary kayaking equipment for your trip (kayaks, paddles, dry bags, & safety equipment)

Attractions are subject to change. Please see Tour Policies for more information.

▶ Guides & Gratuities

- Gratuities for kayaking guides, camp crew & power boat crew
- Experienced sea kayaking guides with extensive knowledge about the area and wildlife

▶ Knowledgeable Wells Gray tour director

- For the days not at Orca Camp



Activity Level 4

Rigorous Activity: You want adventure and are ready to try anything. You lead an active life at home, walking, biking, hiking or skiing and 10,000 steps or more a day is normal for you. At home, you can handle walking up to 3 hours or 8 km and traversing uneven terrain and steep slopes. To fully enjoy this tour, you must be fit enough to handle kayaking for several hours at a time. This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. Additionally, this tour is not appropriate for people who have cognitive impairments such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.

The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.

Please note: Prior to accepting your booking, you will be required to sign a declaration that you are capable of travelling on an Activity Level 4 tour.



Tour Size 18

This tour is limited to 18 participants, making it a more intimate travel experience.



Kayaking near Orca Camp

ITINERARY

Tuesday, July 15

We travel to **Campbell River**. We visit the wonderful Museum at Campbell River which offers an interesting film about the Ripple Rock explosion. A docent shows us around the exhibits, then we savour a high tea.

Meals included: Dinner

Accommodation: Anchor Inn by Best Western Signature

Wednesday, July 16

We board boats in Campbell River for a 2½ hour trip through Discovery Passage and **Seymour Narrows**, the site of Ripple Rock. This waterway becomes Johnstone Strait which separates Vancouver Island from Quadra Island, Sonora Island, the Thurlow Islands, and Hardwicke Island, all part of the Inside Passage for ships travelling to or from Alaska. Orca Camp is situated next to the **Robson Bight Ecological Reserve**, an area established to protect key habitats for killer whales. This sanctuary for the northern resident killer whale is a prime wildlife location where the Orca Rubbing Beaches are located. Lunch is ready on arrival, then settle into your luxury safari tent. The afternoon is your first opportunity for kayaking. Each trip is customized to suit the group’s paddling ability and interests. Spend as much time on the water as you wish, then return to camp for a superb dinner, followed by an evening paddle.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Orca Camp

Thursday, July 17

This is a full day of kayaking, exploring the coastline, listening and watching for whales and other wildlife and venturing ashore to stretch your legs and discover beautiful waterfalls. The kayak route depends on weather, tidal and ocean conditions, and your abilities.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Orca Camp

Friday, July 18

Weather permitting, we paddle across **Johnstone Strait** to explore the coastline opposite Orca Camp, looking out for bears foraging along the beaches. After each day’s paddle there is time to relax in the wood-fired sauna and hot tub or lounge on the beach watching for passing whales.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Orca Camp

Saturday, July 19

There is an opportunity for a last sunrise paddle before breakfast, then relax on the beach, soaking up the final hours of your wilderness adventure. The power boat arrives in late morning and we travel back through Johnstone Strait and Discovery Passage to Campbell River with lunch served on board.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Anchor Inn by Best Western Signature

Sunday, July 20

A transfer is provided to Comox for customers flying to Vancouver and Kelowna, then continues south with drop-offs for Vancouver Island passengers.

Meals included: Breakfast



THE ORCA CAMP EXPERIENCE

Canada's west coast is known for its large population of Orca Whales. As the northern resident whales travel along the coast to feed on salmon, you are right there at Orca Camp. On this kayaking tour, you can launch your kayak into the waters of Johnstone Strait each day in prime Orca Whale territory. This luxury camp is located next to the Robson Bight Ecological Reserve which was established in 1982 as a sanctuary for Orca Whales. The area, 10 km southeast of Telegraph Cove and 40 km from Port McNeill, contains 5,460 hectares and has restricted access by boat or land.

Seeing Orcas in their natural habitat is breathtaking – imagine sea kayaking where they roam! Capturing this remarkable experience and finding the best spot to go kayaking with orcas is what you discover when you take a trip to the remote Orca Camp.

Your leisure time at the camp is an experience not to be missed. Safari sleeping tents are full height on elevated platforms with mattresses (forget sleeping on the ground!) and warm bedding to keep you cozy at night.

Tents sleep two people, but if you are a solo traveller you get your own tent, no double bunking. However, we are limited to 3 tents at single occupancy on this tour. The camp has a wood-fired hot tub and sauna, and a rambling beach to make this kayaking tour Johnstone Strait's best glamping experience. The camp is located next to a glacial stream, directly beside Robson Bight. Fresh meals prepared each day should leave you replete and ready for all the adventures of your three days in camp. Regional fare, including salmon and locally grown vegetables, are all part of the camp's cuisine. A gourmet chef designed the menu and trained the guides to be superb wilderness cooks. Whether you are up early watching for orcas from the beach or heading out for a sunset paddle, time at Orca Camp is relaxing and magical.

The best way to escape life's everyday stresses is to spend time sea kayaking, seeking out whales, and glamping in the wilderness. Discover the magic of a wild place where the Orca play, socialize, and maintain a complex culture all their own.

MORE ABOUT WHALES

Every day you are out on the water with the possibility of kayaking with Orcas. The waters of Johnstone Strait are deemed a critical habitat for both resident (fish-eating) and transient (mammal-eating) Orca pods. The whales spend their summers in and around the Robson Bight Reserve directly beside camp. Some Orcas are in these waters all year long. During the summer months, all northern resident pods congregate in Johnstone Strait

to feed on the abundant migration of salmon. You can often witness whales feeding by the kelp at the beach. In the last few years, Humpback Whales have also made a strong resurgence in Johnstone Strait and are often seen on these kayak trips. Given their wild nature, there is no guarantee to be kayaking with Orcas and Humpback whales, however your chances to encounter them are excellent.

TOUR NOTES & POLICIES

Tour 18: This tour is limited to 18 travellers which is the capacity of Orca Camp.

Single Travellers: There is a limit of three single occupancy tents at Orca Camp. Please consider travelling with a friend or adding yourself to our "partner list". If you must travel single, do not delay in booking!

Tour Director: A Wells Gray tour director does not accompany you at Orca Camp, the camp guides handle all aspects of your experience there.

🚫🚫 Flight seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block.

🚫🚫 Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay. Most travel insurance policies cover expenses incurred for weather delays.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. Most of this tour is at the remote Orca Camp and it may not be possible to satisfy all food allergies. An allergy causes medical distress, a preference does not. We can ask the camp about your specific allergy and there may be an extra fee to modify the menu. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Payments: A deposit of \$400 per person is requested at the time of booking and balance is due April 15, 2025. By paying the deposit, you agree to the Terms & Conditions, Activity Level 4 Declaration, and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Receive a \$150 discount on the first 8 seats and \$75 on the next 4 seats for booking early with deposit. The discount is not offered after April 15, 2025.

Cancellation Policy: Up to March 14, 2025, the cancellation charge is \$100 per person. From March 15 to April 15, the cancellation charge is \$200 per person. From April 16 to May 15, the cancellation charge is 60% of the tour fare. After May 15, there is no refund.

Itinerary and Fare Changes: Our many suppliers may notify us about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.





Sauna at Orca Camp

TOUR NOTES & POLICIES continued

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. This tour stays in British Columbia. While your BC Services Card may cover you for a medical issue that arises during the tour, you will probably benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Many other benefits such as luggage insurance are included. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for cancellation, interruption, and luggage, and it is very important to be covered for medical evacuation with a minimum of \$75,000.

Photo Credits: Kerrie Niemeier (Glamping Tent at Orca Camp) and Wildcoast Adventures (all others).

Experience Points or E-points: This tour earns 97 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until April 15, 2025.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us. _____

KAMLOOPS
Head Office
250 Lansdowne St.
Kamloops, BC
V2C 1X7
250-374-0831

KELOWNA
2575 Richter St.
Kelowna, BC
V1Y 2R1
250-762-3435

VERNON
3206 35th St.
Vernon, BC
V1T 6B7
250-545-9197

PENTICTON
159 Wade Ave East
Penticton, BC
V2A 8B6
250-493-1255

VICTORIA
102-736 Broughton St.
Victoria, BC
V8W 1E1
250-590-7889

Orca Kayaking in Johnstone Strait — July 15, 2025

This tour is rated “Activity Level 4” by the tour planners at Wells Gray Tours using our new scale with 4 levels. This rating means there is a lot of activity as described here:



Rigorous Activity: You want adventure and are ready to try anything. You lead an active life at home, walking, biking, hiking or skiing and 10,000 steps or more a day is normal for you. At home, you can handle walking up to 3 hours or 8 km and traversing uneven terrain and steep slopes. To fully enjoy this tour, you must be fit enough to handle kayaking for

several hours at a time. This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. Additionally, this tour is not appropriate for people who have cognitive impairments such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.

Since a few people who are not capable of doing these activities can hold up the entire group, Wells Gray Tours expects everybody booking a tour with “Activity Level 4” to be fit physically and mentally. Please read the following and sign acknowledging that these statements are true. The tour deposit will be due after you have signed this statement.

- I want to travel on a Wells Gray tour with a rating of “Activity Level 4” on the new scale with 4 levels.
- I have read the brochure with the full itinerary and description of the activities that are typical on this tour.
- I understand that this is the highest activity level that a Wells Gray tour can be rated.
- I am confident that I can participate in tour activities at this level, and I will not hold up or delay the other members of the tour.
- I do not require the use of a wheelchair, walker, cane, or any other mobility assistance devices.
- I have no cognitive impairment such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.
- If my physical or cognitive condition changes between booking and departure date such that I can no longer do this level of activity, I will notify the Wells Gray office or agent. The specified penalties will apply for cancelling and travel insurance may cover this.
- If I am not capable of keeping up with the group or require ongoing assistance, I understand that the Orca Camp guides have the right to stop me from kayaking or participating in some activities of the tour. There will be no refund for unused tour services.

This statement has been implemented by Wells Gray Tours to maintain high quality itineraries, accurate timing, and the enjoyment of all tour participants. Each person booking this tour must sign this statement. Thank you for your understanding.

Signature _____ **Name** _____ **Date** _____

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra. Included meals are shown on the daily itinerary as: Breakfast, Brunch, Lunch, Tea, Dinner. Please note, there may be occasions in which the flight portion of your tour is unescorted.

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions, Company Policies, Activity Level, and Cancellation Policy outlined in the tour brochure. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). Wire payments do not qualify for the 1.5% discount. If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

THE BOOKING CONTRACT: Your booking is confirmed and a contract exists when Wells Gray Tours Ltd. or your travel agent issues a written confirmation after receipt of the applicable deposit amount. Please check your confirmation carefully and report any incorrect or incomplete information to Wells Gray Tours Ltd. or authorized agent immediately. Please ensure that formal names are exactly as stated in the relevant passport.

SPECIAL REQUIREMENTS: Any special requirements must be disclosed to Wells Gray Tours Ltd. by the time of final payment, though it is preferred to do so at the time of booking. Wells Gray Tours Ltd. will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Wells Gray Tours Ltd. by final payment, but Wells Gray Tours Ltd. cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Wells Gray Tours Ltd. and Wells Gray Tours Ltd. is not liable for any failure to accommodate or fulfill such requests. Please note that no changes can be made to your booking within two weeks of departure, including but not limited to special rooming requests, pickup points, and food allergies.

ACTIVITY LEVEL: Tours are rated for Activity Level 1 to 4 and a detailed description is provided on each tour brochure. Level 1 is slow-moving and sedentary and Level 4 is rigorous. A declaration of your fitness is provided for Level 3 and you acknowledge reading it by placing a deposit; the Level 4 declaration must be signed and returned to our office. Activity Level covers not only your mobility but also your cognitive ability such as memory loss or confusion.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid. Wells Gray Tours Ltd. may cancel a departure if we do not meet the minimum number of travellers required to offer the tour.

TRAVEL DOCUMENTS: It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each

country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. Your passport should typically be valid for at least six months beyond your scheduled return date. Make sure to check your itinerary. This ensures you can re-enter Canada smoothly, even if your travel plans change unexpectedly. You accept full responsibility for obtaining all such documents, visas, and permits prior to the start of the tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by Wells Gray Tours Ltd. that is a direct result of your failure to secure or be in possession of proper travel documentation. Wells Gray Tours Ltd. does not provide advice on travel documents and makes no representations or warranties as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that Wells Gray Tours Ltd. is not responsible for any errors or omissions in this out pretty good information. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada and include Medical, Cancellation and Trip Interruption coverage. Policies must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice. Medical questionnaire is not needed. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. For tours that remain in Canada, you may still benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Please contact us for details.

FLEXIBILITY & UNUSED SERVICES: You acknowledge that the nature of travel requires flexibility and that you will permit reasonable alterations to products, services, or itineraries by Wells Gray Tours Ltd. The route, schedules, accommodations, activities, amenities, and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of Wells Gray Tours Ltd. (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events, and entry or border difficulties). We do our best to substitute a similar service if something cancels. No reimbursements, discounts, or refunds will be issued for services that are missed or unused after departure due to no fault of Wells Gray Tours Ltd., including your removal from a tour because of your negligence or breach of these Terms. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or

unused portions of the tour package. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

CODE OF CONDUCT: Wells Gray Tours Ltd. supports an environment of respect and dignity toward our employees (office and tour directors) and travellers. Harassment or abuse of any kind will not be tolerated. We reserve the right, at our discretion, to decline your booking on a tour or to send you home from a tour at your expense.

FARE CHANGES & ADDITIONAL EXPENSES: Due to the uncertainties of inflation, fuel surcharges, taxes, and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. It may not be possible to communicate changes ahead of departure. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours Ltd. control (or by client choice), Wells Gray Tours Ltd. will not be responsible for any additional expenses such as meals, hotel rooms, etc. incurred because of flight delays, train delays, etc. There is no guarantee of refunds or reimbursements. Please note that most travel insurance policies cover expenses incurred for weather delays.

INCIDENTAL CHARGES: Incidentals are miscellaneous personal charges on hotel bills and are not included in the tour cost. Such charges include room service, phone calls, liquor, and movies. These charges must be paid by you at the front desk prior to departure. Upon payment, please request and retain a receipt. Wells Gray Tours Ltd. is not responsible for incidental charges.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents. Customers are responsible for their own luggage at airports from the coach to the check-in counter and back to the coach upon picking up luggage. Wells Gray Tours Ltd. cannot take responsibility for any items lost on tour.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website, or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., the participant agrees to allow his/her likeness to be used by Wells Gray Tours Ltd. without compensation to the participant. If the participant prefers that his/her likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that

collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance. Consumer Protection BC Licences include: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours Ltd. will not be required to refund any money to you, although if Wells Gray Tours Ltd. can recover any monies from our suppliers, we will refund these to you without charge. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours Ltd. is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY: *Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours Ltd. strongly encourages everyone to wear a face mask at airports, in public places, onboard motor coaches, ships, trains, and airplanes. If you unfortunately become ill, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask. Failure to wear a mask may result in being refused to board the coach.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please adhere to local smoking policies for public spaces and be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

SCENT-FREE POLICY: Scented products such as hair spray, perfume, aftershave, cigarettes, cannabis, and vapour products can trigger reactions such as respiratory distress and headaches. Please respect those around you and go scent-free throughout the entire tour including excursions.

SPECIAL ROOMING REQUESTS: If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed. Please note that no changes can be made to your booking within two weeks of departure.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together. For fairness to other clients, exceptions will not be made.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note we are unable to accommodate scooters or motorized wheelchairs on our tours.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Please note that no changes can be made to your booking within two weeks of departure.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours Ltd., you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for Wells Gray Tours Ltd. tour directors, coach drivers, transfer drivers, and housekeeping staff. Gratuity guidelines will be outlined in the 'Important Tour Information' document you will receive prior to your tour. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on their seat.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour, so you can tell us what you think. To maintain a high standard of service, Wells Gray Tours Ltd. reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.