

# PEI & MAGDALEN ISLANDS

September 2025

WELLS GRAY TOURS  
a world to experience



Charlottetown

Discover the serene beauty of Prince Edward Island and the Magdalen Islands, two captivating destinations known for their vibrant landscapes, sandy shores, and rich maritime culture. On Prince Edward Island, explore lush farmland, iconic red cliffs, and charming coastal villages that inspired Anne of Green Gables. A ferry ride brings you to the Magdalen Islands in the Gulf of St. Lawrence where windswept dunes, red sand beaches, and colourful seaside cottages await. On both islands, local artisans and fishermen offer a taste of their lifestyle through fresh seafood and unique crafts. We stay 5 nights on Prince Edward Island and 3 nights on the Magdalen Islands. Come to these remarkable islands to relax, explore, and immerse yourself in stunning natural beauty and unusual experiences.



CANADIAN



ACTIVITY LEVEL

## ▶ Departure from

- ① **BC Interior:** September 5, 2025 - 10 days
- ② **Vancouver Island:** September 5, 2025 - 10 days
- ③ **Lower Mainland:** September 5, 2025 - 10 days

## ▶ Fares per person

from **\$5,385** double/twin, **\$6,520** single\*

\*Pricing details for all departures provided on page 2.

## ▶ Early Booking Bonus

**\$300** discount on first 10 seats; **\$150** on next 6.

## ▶ Earn 132 Experience Points



Providing Quality Packaged Travel Since 1972

**Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:**

- I BC Interior:** We fly from Kelowna to Charlottetown, PEI on Friday, September 5. We fly from the Magdalen Islands to Montreal on Saturday, September 13 and overnight near the airport. We return to Kelowna from Montreal on Sunday, September 14. Transportation is provided to and from your pickup point.
- 
- V Vancouver Island:** We fly from Victoria, Nanaimo, or Comox to Charlottetown, PEI on Friday, September 5. We fly from the Magdalen Islands to Montreal on Saturday, September 13 and overnight near the airport. We return to Victoria, Nanaimo, or Comox from Montreal on Sunday, September 14.
- Departure from Victoria:** Depending on the number of people booked and coach size, home pickups may be offered in the Greater Victoria Area. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- Departure from Up-Island:** Transportation to/from Nanaimo or Comox Airport is not provided. Please note that while we always prioritize convenient connections for our clients, sometimes it is not possible given the airline schedule and availability. You will be contacted regarding your schedule after final payment. Please request departure from Nanaimo or Comox Airport at the time of booking.
- 
- L Lower Mainland:** We fly from Vancouver to Charlottetown, PEI on Friday, September 5. We fly from the Magdalen Islands to Montreal on Saturday, September 13 and overnight near the airport. We return to Vancouver from Montreal on Sunday, September 14. Home pickup in the Greater Vancouver Area can be arranged at the time of booking.
- Departure from Abbotsford or Chilliwack:** Transportation to/from Vancouver Airport is not provided. Please refer to the BC Interior tour fares.

## FARES PER PERSON

	Departure Point	Fares per Person	Notes
<b>I</b>	<b>BC Interior</b>	\$5,385 double/twin \$6,520 single \$5,040 triple	
<b>V</b>	<b>Vancouver Island</b>	\$5,485 double/twin \$6,620 single \$5,140 triple	• Please add 5% GST.
<b>L</b>	<b>Lower Mainland</b>	\$5,435 double/twin \$6,570 single \$5,090 triple	

# WHAT'S INCLUDED

## ▶ Meals

- **17 total:** 6 breakfasts, 6 lunches, 5 dinners

## ▶ Transportation

- Transfers to/from Kelowna, Victoria or Vancouver Airport from the BC Interior, Greater Vancouver, & Greater Victoria Areas
- Flight from Kelowna, Victoria, Nanaimo, Comox, or Vancouver to Charlottetown, PEI & return from the Magdalen Islands via Montreal
- Air transportation taxes & security fees
- Transfer from Charlottetown Airport to hotel
- 6 days of coach transportation
- Ferry from PEI to the Magdalen Islands
- Transfer from hotel to Magdalen airport

## ▶ Accommodation

- 9 nights of accommodation & hotel taxes
- Luggage handling at most hotels

## ▶ Guides & Gratuities

- Gratuities to guides and drivers in PEI & the Magdalen Islands

## ▶ Knowledgeable Wells Gray tour director

## ▶ Key Highlights

- Walking tour of Charlottetown historic district
- Cows Creamery
- Theatre show at Confederation Centre (TBA)
- Local guide for 3 days on PEI
- Prince Edward Island National Park
- Dalvay-by-the-Sea
- Covehead Lighthouse
- Rustico Heritage Park with Farmers' Bank & Doucet House
- Anne of Green Gables Heritage Cottage
- Montgomery birthplace home & grave
- Campbell House
- Falconry demonstration
- Village Musical Acadian with entertainment
- Canadian Potato Museum
- Prince Edward Island's North Cape
- North Point Lighthouse
- Wind Energy Interpretive Centre
- Fromagerie Pied de Vent (cheese tasting)
- Fumoir d'Antan (fish smoking)
- Seal Interpretive Centre
- Musee de la Mer
- Site D'Autrefois (talk with a fisherman)

*Attractions are subject to change. Please see Tour Policies for more information.*



## Activity Level 2

**Moderate Activity:** As a traveller you like a variety of activities and walking up to 2 km with breaks such as a guided walking tour is very doable for you without assistance.

You can stand for prolonged periods, negotiate a variety of terrain including moderate hills and sandy beaches comfortably, and can climb two flights of stairs without assistance. Please be aware that on tours with flights you must handle your own luggage and walk longer distances in airports. You may need to handle your own luggage at hotels if luggage service is not available.

You may bring a cane or walking poles if needed. The coaches cannot carry a scooter or motorized wheelchair. The tour director, local guides, and drivers have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



### Tour Size 35

This tour can accommodate 35 participants.



Cavendish Beach

## ITINERARY

### Friday, September 5

We fly to **Charlottetown, Prince Edward Island**. The next three nights are at the Delta Prince Edward, Charlottetown's finest hotel, located downtown on the waterfront.

**Accommodation:** Delta Prince Edward Hotel

### Saturday, September 6

There is lots of free time today in Charlottetown. The waterfront beside the hotel is an appealing stroll and downtown shops are just along Queen Street. A **walking tour** is led by a local guide who has lots of stories to relate about the historic buildings near the hotel. Don't miss a stop at Cows Creamery, famous across the Maritimes for its delectable ice cream. Tonight, we attend a show at the Confederation Centre. Show schedules have not been released yet for fall 2025.

**Meals included:** Breakfast

**Accommodation:** Delta Prince Edward Hotel

### Sunday, September 7

A local guide is with us for the next three days, so we learn all about Prince Edward Island from a resident's perspective. Today's drive focuses on the north shore. We stroll along beautiful Cavendish Beach in **PEI National Park**, visit the Covehead Lighthouse, and walk the grounds of Dalvay-by-the-Sea, a 30-room summer "cottage" built in 1895 by a wealthy American. The Rustico Heritage Park contains several significant buildings – the Farmers' Bank of Rustico is a monument of Island architecture and a symbol of Acadian survival which operated from 1864 to 1894; and the Doucet House which was lived in from 1772 to 1982. No visit to PEI can be complete without touring the **Anne of Green Gables heritage cottage** and other historic sites connected to Lucy Maud Montgomery such as her birthplace home and her grave, and the Campbell House. In North Rustico, we savour a traditional **dinner of fresh lobster** served at Fisherman's Wharf!

**Meals included:** Lunch, Dinner

**Accommodation:** Delta Prince Edward Hotel

### Monday, September 8

Leaving Charlottetown, we drive to western PEI. In Cornwall, we meet a professional **falconer** for a close-up experience with his magnificent birds of prey. We stop at the viewpoint for the north end of the remarkable **Confederation Bridge** which crosses Northumberland Strait to New Brunswick. It was completed in 1997 and is 13 km long, consisting of 43 spans. Lunch and lively entertainment is at the **Village Musical Acadian**. We stay two nights at Mill River Resort near Saint Anthony. It is best known for its scenic 18-hole golf course, so you may want to play a round during our stay.

**Meals included:** Lunch, Dinner

**Accommodation:** Mill River Resort

### Tuesday, September 9

Prince Edward Island grows about 25% of Canada's potatoes each year. Many different varieties are produced such as russet, white, yellow, red or purple skin and with white, yellow, or purple flesh. This morning, we visit the **Canadian Potato Museum** and learn about traditional harvesting processes and equipment. Afterwards, we drive to **PEI's North Cape** where red sand juts into the Gulf of St.

## ITINERARY continued

### Tuesday, September 9

continued

Lawrence. Take a walk as far out as the tide lets you go and visit the Wind Energy Interpretive Centre and the lighthouse. This afternoon, you may want to enjoy the golf course or the hotel's relaxing spa.

**Meals included:** Breakfast, Lunch, Dinner

**Accommodation:** Mill River Resort

### Wednesday, September 10

This morning, it takes us only 2½ hours to drive the length of Canada's smallest province from Mill River to Souris on the east coast. Our ferry leaves this afternoon for the **Magdalen Islands or Îles-de-la-Madeleine**. It's a large ferry with multiple decks for indoor and outdoor viewing, including a restaurant, pub and café, gift shop, and comfortable seating in several lounges. During the five-hour voyage, we round the East Point of PEI from Northumberland Strait into the Gulf of St. Lawrence and possibly see Cape Breton to the east. We dock at Cap-aux-Meules on Grindstone Island, and drive to Château Madelinot for a three-night stay.

**Meals included:** Breakfast, Lunch

**Accommodation:** Château Madelinot

### Thursday, September 11

### Friday, September 12

A local bilingual guide is with us for these two days to show us all around his islands home. There are 12 islands in the Magdalen group and six of them are connected by causeways, bridges, and sandspits known as tombolas – Grindstone Island, Île du Havre aux Maisons, Île de la Grande-Entrée, Grosse Île, Île aux Loups, and Île du Havre Aubert (Amherst Island). During these two days, we make lots of stops such as Fromagerie Pied de Vent (cheese tasting), Fumoir d'Antan (fish smoking), Seal Interpretive Centre, Musée de la Mer, Site D'Autrefois (talk with a fisherman). The red sandy beaches and clifftop viewpoints are always a draw on the Magdalen Islands and there are several opportunities for wonderful walks. The itinerary could change due to weather or attraction openings.

**Meals included (each day):** Breakfast, Lunch, Dinner

**Accommodation:** Château Madelinot

### Saturday, September 13

Today there is some leisure time, then we go to the small airport on Île du Havre aux Maisons. We fly to Montreal and stay at the Marriott Hotel conveniently located in the airport.

**Meals included:** Breakfast

**Accommodation:** Marriott Montreal Airport In-Terminal Hotel

### Sunday, September 14

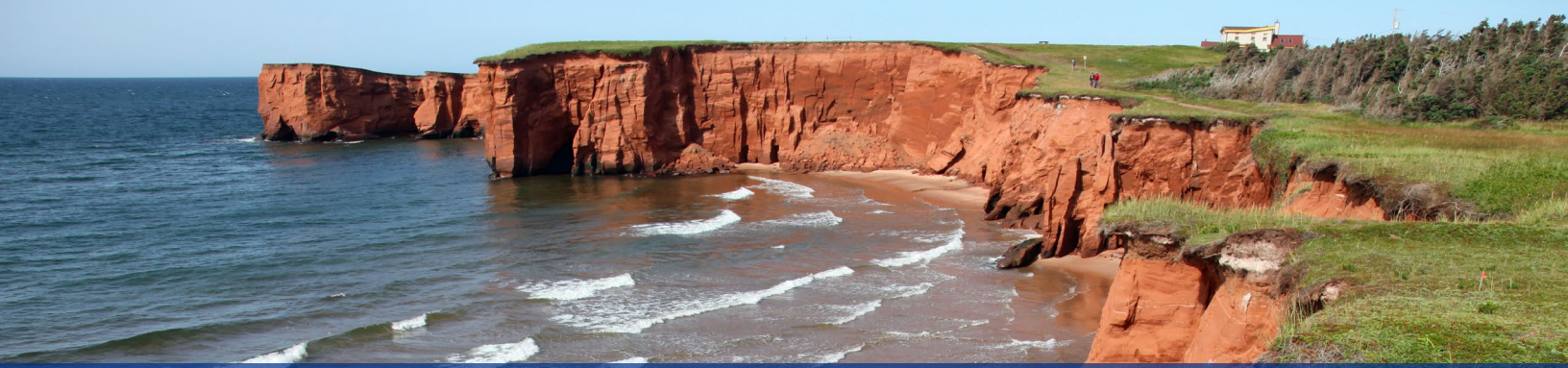
We fly home.

## PRINCE EDWARD ISLAND (PEI)

Canada's smallest and only island province is known for its striking red sandstone cliffs, fertile red soil, and verdant rolling landscapes. Spanning around 5,660 square kilometers beside the Gulf of St. Lawrence, PEI's unique geography, characterized by the deep red of its clay soil due to high iron content, has shaped its reputation as an agricultural powerhouse, most famously for its potatoes. The island's coastline is bordered by pristine sandy beaches, warm waters, and charming lighthouses, each reflecting the island's close relationship with the sea.

The history of PEI is rooted in the Mi'kmaq First Nation, the island's original inhabitants, who have lived on the

land for thousands of years. In the early 18<sup>th</sup> century, French settlers named it Île Saint-Jean and it became an important site in colonial battles. After falling under British control in 1763, it was renamed for Prince Edward, Duke of Kent, whose legacy remains central to the island's identity. Charlottetown is celebrated as the birthplace of Confederation because the Charlottetown Conference of 1864 marked a pivotal moment in the founding of Canada. Today, PEI remains beloved for its natural beauty and cultural treasures, including Lucy Maud Montgomery's classic, *Anne of Green Gables*.



## THE MAGDALEN ISLANDS OR ÎLES-DE-LA-MADELEINE

These 12 islands form a unique and remote archipelago in the Gulf of St. Lawrence that is governed by Quebec. Six of them are connected by causeways, bridges, and sandspits known as tombolas – Grindstone Island, Île du Havre aux Maisons, Île de la Grande-Entrée, Grosse Île, Île aux Loups, and Île du Havre Aubert (Amherst Island). They are characterized by windswept sand dunes, red sandstone cliffs, and long beaches. This amazing landscape, formed over millions of years by erosion, gives the islands their distinctive shape and striking beauty. The islands cover 205 square kms and stretch 126 km, but have a population of only 13,000 people, of which 94% are French-speaking. The ferry from Prince Edward Island operates once daily in summer and less often the rest of the year.

The history of the Magdalen Islands is interwoven with the Indigenous Mi'kmaq, who inhabited the region long before European settlers arrived. The islands were discovered by French explorers in the 16<sup>th</sup> century and were subsequently claimed by both French and British forces. By the 18<sup>th</sup> century, French-speaking Acadian settlers formed a thriving fishing community here. The archipelago has retained much of its Acadian heritage, reflected in the islands' music, cuisine, and local dialect. Today, the Magdalen Islands attract visitors for their natural wonders, migratory bird-watching, seal populations, and vibrant local art scenes that celebrate the islands' maritime culture.

## TOUR NOTES & POLICIES

**Flight seating:** We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$900 and book your own flight which allows seat selection.

**Flight upgrades:** Please enquire about current prices for upgrades on the flights to Charlottetown and return from the Magdalen Islands. Business class may be available.

**Flight delays due to weather:** In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay. Most travel insurance policies cover expenses incurred for weather delays.

**Food Allergies:** You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. Restaurants are unable to handle food preferences on a group booking. An allergy causes medical distress, a preference does not.

For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

**Payments:** A deposit of \$600 per person is requested at the time of booking and balance is due June 3, 2025. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

**Early Booking Bonus:** Receive a \$300 discount on the first 10 seats and \$150 on the next 6 seats for booking early with deposit. The discount is not offered after June 3, 2025.

**Cancellation Policy:** Up to May 2, 2025, the cancellation charge is \$100 per person. From May 3 to June 3, the cancellation charge is \$300 per person. From June 4 to July 4, the cancellation charge is 40% of the tour fare. From July 5 to August 5, the cancellation charge is 70% of the tour fare. After August 5, there is no refund.



Covehead Lighthouse

## TOUR NOTES & POLICIES continued

**Itinerary and Fare Changes:** Our many suppliers may notify us about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

**Travel Insurance:** A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. This tour stays in Canada, but medical costs can vary wildly from one province/territory to another. Remember that travel insurance typically provides cancellation coverage if you get sick the day before at home or you are in

an accident or your flight is cancelled due to weather. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage.

**Photo Credits:** Adobe Stock (Charlottetown), Pixabay (Confederation Bridge), Roland Neave (Cavendish Beach), Wikimedia (Magdalen Islands), and Pexels (Covehead Lighthouse).

**Experience Points or E-points:** This tour earns 132 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until June 3, 2025.

**Consumer Protection BC Licences:** Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

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[www.wellsgraytours.com](http://www.wellsgraytours.com)  
1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us. \_\_\_\_\_

### KAMLOOPS

Head Office  
250 Lansdowne St.  
Kamloops, BC  
V2C 1X7  
**250-374-0831**

### KELOWNA

2575 Richter St.  
Kelowna, BC  
V1Y 2R1  
**250-762-3435**

### VERNON

3206 35th St.  
Vernon, BC  
V1T 6B7  
**250-545-9197**

### PENTICTON

159 Wade Ave East  
Penticton, BC  
V2A 8B6  
**250-493-1255**

### VICTORIA

102-736 Broughton St.  
Victoria, BC  
V8W 1E1  
**250-590-7889**

**TOUR PACKAGE:** Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra. Included meals are shown on the daily itinerary as: Breakfast, Brunch, Lunch, Tea, Dinner. Please note, there may be occasions in which the flight portion of your tour is unescorted.

**PAYMENTS:** A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions, Company Policies, Activity Level, and Cancellation Policy outlined in the tour brochure. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). Wire payments do not qualify for the 1.5% discount. If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

**THE BOOKING CONTRACT:** Your booking is confirmed and a contract exists when Wells Gray Tours Ltd. or your travel agent issues a written confirmation after receipt of the applicable deposit amount. Please check your confirmation carefully and report any incorrect or incomplete information to Wells Gray Tours Ltd. or authorized agent immediately. Please ensure that formal names are exactly as stated in the relevant passport.

**SPECIAL REQUIREMENTS:** Any special requirements must be disclosed to Wells Gray Tours Ltd. by the time of final payment, though it is preferred to do so at the time of booking. Wells Gray Tours Ltd. will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Wells Gray Tours Ltd. by final payment, but Wells Gray Tours Ltd. cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Wells Gray Tours Ltd. and Wells Gray Tours Ltd. is not liable for any failure to accommodate or fulfill such requests. Please note that no changes can be made to your booking within two weeks of departure, including but not limited to special rooming requests, pickup points, and food allergies.

**ACTIVITY LEVEL:** Tours are rated for Activity Level 1 to 4 and a detailed description is provided on each tour brochure. Level 1 is slow-moving and sedentary and Level 4 is rigorous. A declaration of your fitness is provided for Level 3 and you acknowledge reading it by placing a deposit; the Level 4 declaration must be signed and returned to our office. Activity Level covers not only your mobility but also your cognitive ability such as memory loss or confusion.

**CANCELLATIONS:** The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid. Wells Gray Tours Ltd. may cancel a departure if we do not meet the minimum number of travellers required to offer the tour.

**TRAVEL DOCUMENTS:** It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each

country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. Your passport should typically be valid for at least six months beyond your scheduled return date. Make sure to check your itinerary. This ensures you can re-enter Canada smoothly, even if your travel plans change unexpectedly. You accept full responsibility for obtaining all such documents, visas, and permits prior to the start of the tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by Wells Gray Tours Ltd. that is a direct result of your failure to secure or be in possession of proper travel documentation. Wells Gray Tours Ltd. does not provide advice on travel documents and makes no representations or warranties as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that Wells Gray Tours Ltd. is not responsible for any errors or omissions in this out pretty good information. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

**TRAVEL INSURANCE:** Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada and include Medical, Cancellation and Trip Interruption coverage. Policies must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice. Medical questionnaire is not needed. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. For tours that remain in Canada, you may still benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Please contact us for details.

**FLEXIBILITY & UNUSED SERVICES:** You acknowledge that the nature of travel requires flexibility and that you will permit reasonable alterations to products, services, or itineraries by Wells Gray Tours Ltd. The route, schedules, accommodations, activities, amenities, and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of Wells Gray Tours Ltd. (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events, and entry or border difficulties). We do our best to substitute a similar service if something cancels. No reimbursements, discounts, or refunds will be issued for services that are missed or unused after departure due to no fault of Wells Gray Tours Ltd., including your removal from a tour because of your negligence or breach of these Terms. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or

unused portions of the tour package. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

**CODE OF CONDUCT:** Wells Gray Tours Ltd. supports an environment of respect and dignity toward our employees (office and tour directors) and travellers. Harassment or abuse of any kind will not be tolerated. We reserve the right, at our discretion, to decline your booking on a tour or to send you home from a tour at your expense.

**FARE CHANGES & ADDITIONAL EXPENSES:** Due to the uncertainties of inflation, fuel surcharges, taxes, and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. It may not be possible to communicate changes ahead of departure. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours Ltd. control (or by client choice), Wells Gray Tours Ltd. will not be responsible for any additional expenses such as meals, hotel rooms, etc. incurred because of flight delays, train delays, etc. There is no guarantee of refunds or reimbursements. Please note that most travel insurance policies cover expenses incurred for weather delays.

**INCIDENTAL CHARGES:** Incidentals are miscellaneous personal charges on hotel bills and are not included in the tour cost. Such charges include room service, phone calls, liquor, and movies. These charges must be paid by you at the front desk prior to departure. Upon payment, please request and retain a receipt. Wells Gray Tours Ltd. is not responsible for incidental charges.

**ROOM PARTNERS:** Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

**LUGGAGE & LOST ITEMS:** Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents. Customers are responsible for their own luggage at airports from the coach to the check-in counter and back to the coach upon picking up luggage. Wells Gray Tours Ltd. cannot take responsibility for any items lost on tour.

**PRIVACY:** Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

**PHOTOGRAPHY:** Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website, or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., the participant agrees to allow his/her likeness to be used by Wells Gray Tours Ltd. without compensation to the participant. If the participant prefers that his/her likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

**CONSUMER PROTECTION:** In British Columbia, Consumer Protection BC requires that any business or organization that

collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance. Consumer Protection BC Licences include: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842.

**TRAVEL RESTRICTIONS:** Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at [travel.gc.ca](http://travel.gc.ca). For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or [bccdc.ca](http://bccdc.ca). The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

**FORCE MAJEURE:** In the circumstances amounting to force majeure, Wells Gray Tours Ltd. will not be required to refund any money to you, although if Wells Gray Tours Ltd. can recover any monies from our suppliers, we will refund these to you without charge. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours Ltd. is not responsible for a supplier's failure to pay a refund.

**RESPONSIBILITY:** *Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

**FACE MASK REQUIREMENTS:** Although it is not mandatory, Wells Gray Tours Ltd. strongly encourages everyone to wear a face mask at airports, in public places, onboard motor coaches, ships, trains, and airplanes. If you unfortunately become ill, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask. Failure to wear a mask may result in being refused to board the coach.

**SMOKING POLICY:** All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please adhere to local smoking policies for public spaces and be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

**SCENT-FREE POLICY:** Scented products such as hair spray, perfume, aftershave, cigarettes, cannabis, and vapour products can trigger reactions such as respiratory distress and headaches. Please respect those around you and go scent-free throughout the entire tour including excursions.

**SPECIAL ROOMING REQUESTS:** If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed. Please note that no changes can be made to your booking within two weeks of departure.

**SEAT ROTATION:** This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together. For fairness to other clients, exceptions will not be made.

**SPECIAL NEEDS:** If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note we are unable to accommodate scooters or motorized wheelchairs on our tours.

**FOOD ALLERGIES:** You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Please note that no changes can be made to your booking within two weeks of departure.

**EXPERIENCE POINTS:** Each time you travel with Wells Gray Tours Ltd., you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

**GRATUITIES:** Gratuities are at your discretion; however, they are a significant portion of income for Wells Gray Tours Ltd. tour directors, coach drivers, transfer drivers, and housekeeping staff. Gratuity guidelines will be outlined in the 'Important Tour Information' document you will receive prior to your tour. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on their seat.

**COMMENT SHEETS:** We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour, so you can tell us what you think. To maintain a high standard of service, Wells Gray Tours Ltd. reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.