

STUNNING NORTHWEST BRITISH COLUMBIA

July 2025

WELLS GRAY TOURS
a world to experience



Salmon Glacier

Inside Passage, Nisga'a Nation & Stewart

There is so much to see and so many unique experiences in Northwest British Columbia. Only two highways traverse this vast region. Yellowhead Highway #16 is a busy route between Prince Rupert and Prince George through the Coast Mountains. Stewart-Cassiar Highway #37 runs north and connects the Yellowhead Highway near Hazelton with the Alaska Highway near Watson Lake. This is a circle tour, heading north on the Inside Passage ferry to Prince Rupert, then the Yellowhead Highway east and the Cariboo Highway south. Some highlights are a catamaran excursion to the Khutzeymateen Grizzly Sanctuary, the unique Nisga'a Nation in the Nass Valley, Stewart with its amazing Salmon Glacier, North Pacific Cannery National Historic Site, 'Ksan Heritage Village, Fort St. James, Woodhouse Ranch, and Barkerville. The route presents many amazing sights that few people experience. If you have never been in a helicopter, here is your chance.

Come and see stunning Northwest BC!



CANADIAN



ACTIVITY LEVEL

► Departure from:

- ❶ **BC Interior:** July 9, 2025 - 14 days
- ❷ **Vancouver Island:** July 9, 2025 - 14 days
- ❸ **Lower Mainland:** July 9, 2025 - 14 days

► Fares per person

- ❶ from **\$5,995** double/twin, **\$7,295** single*

*Pricing details for all departures provided on page 2.

► Early Booking Bonus

\$250 discount on first 12 seats; **\$125** on next 8.

► Earn 140 Experience Points



Providing Quality Packaged Travel Since 1972

DEPARTURE INFORMATION

Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We depart on Wednesday, July 9 and drive to Tsawwassen where we take the ferry to Nanaimo. We drive home from Williams Lake on Tuesday, July 22. Transportation is provided from your pickup point on the day of departure and back when we return.
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- V Vancouver Island:** We depart on Wednesday, July 9 and drive to Nanaimo. We drive to the Kelowna Airport from Williams Lake on Tuesday, July 22 and fly home.
- Departure from Victoria:** For passengers in the Greater Victoria Area, transportation is provided from your pickup point on the day of departure and back when we return. Home pickup may be offered in the Greater Victoria Area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- Departure from Up-island:** A transfer is provided to join the group for an overnight in Nanaimo on Wednesday, July 9 or you may make your own way to join the group at the hotel on Thursday, July 10. No transportation from Nanaimo or Comox airport is provided at the end of the tour. Please note that while we always prioritize convenient connections for our clients, sometimes it is not possible given the airline schedule and availability. You will be contacted regarding your schedule after final payment. Please request departure from up-island when booking.
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- L Lower Mainland:** We depart on Wednesday, July 9 and drive to Tsawwassen where we take the ferry to Nanaimo. We drive to the Kelowna Airport from Williams Lake on Tuesday, July 22 and fly to the Vancouver Airport. Home pickup for clients in the Greater Vancouver Area may be arranged at the time of booking.
- Departure from Abbotsford or Chilliwack:** Pickup is by the main coach on Wednesday, July 9. No transportation is provided from Vancouver Airport at the end of this tour.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$5,995 double/twin \$7,295 single \$5,595 triple	• Please add 5% GST. • BC Seniors (65 & over) from BC Interior: \$77 discount with BC Services Card. • BC Seniors (65 & over) from Vancouver Island: \$60 discount with BC Services Card.
V	Vancouver Island	\$6,595 double/twin \$7,895 single \$6,225 triple	
L	Lower Mainland	\$6,575 double/twin \$7,875 single \$6,205 triple	

WHAT'S INCLUDED

► Meals

- ① **24 total:** 9 breakfasts, 10 lunches, 5 dinners
- ✓ **23 total:** 9 breakfasts, 9 lunches, 5 dinners

► Transportation

- Coach transportation for 14 days
- ① **L** Ferry from Tsawwassen to Nanaimo
 - *Northern Expedition* ferry through Inside Passage from Port Hardy to Prince Rupert
- ✓ **L** Flight from Kelowna to Vancouver, Victoria, Nanaimo, or Comox Airport.
- ✓ **L** Transportation from Vancouver or Victoria Airport to the Greater Vancouver or Greater Victoria Areas

► Accommodation

- 13 nights accommodation & hotel taxes
- Luggage handling at most hotels

► Guides & Gratuities

- Gratuities for local guides, boat crew, & pilot

► Knowledgeable Wells Gray tour director

► Key Highlights

- Rath Trevor Beach
- Reserved seat in the ferry's Aurora Lounge with key access
- Museum of Northern British Columbia
- All-day boat excursion to Khutzeymateen Sanctuary for grizzly bear viewing
- North Pacific Cannery Museum
- First Nations guide for a day visiting Nisga'a Nation & Nass Valley
- Nisga'a Museum
- Nisga'a Memorial Lava Beds
- Two grizzly bear viewing opportunities at Fish Creek
- Stewart Museum
- Helicopter flight over Salmon Glacier
- 'Ksan Heritage Village
- Moricetown Canyon
- Fort St. James National Historic Site
- Woodhouse Ranch tour
- Northern Lights Estate Winery
- Historian on coach from Quesnel to Barkerville
- Barkerville Historic Town
- Theatre Royal show
- Historic Ashcroft Manor

Attractions are subject to change. Please see Tour Policies for more information.

Activity Level 2



Moderate Activity: As a traveller you like a variety of activities and walking up to 2 km with breaks such as a guided walking tour is very doable for you without assistance. You can stand for prolonged periods, negotiate a variety of terrain including moderate hills comfortably, and can climb two flights of stairs without assistance. You may need to handle your own luggage at the hotel if luggage service is not available. Some travelling days are long as towns are far apart in the north. There are walks to some viewpoints. There are steps or a short ladder to get into the helicopter. Some towns do not have paved streets and sidewalks, so the walking surface may be uneven. There are many stops during this tour and you must be able to get on and off the coach by yourself without delaying your fellow travellers.

You may bring a cane or walking poles if needed. The coach cannot carry a scooter or motorized wheelchair. The tour director and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.



Tour 40

This tour can accommodate 40 passengers.



Inside Passage

ITINERARY

Wednesday, July 9

We travel to Nanaimo and stay overnight.

Meals included: ① Lunch

Accommodation: Coast Bastion Hotel

Thursday, July 10

After a stroll on Rath Trevor Beach, we drive north on the Island Highway through Campbell River to Port Hardy.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Kwa'lilas Hotel

Friday, July 11

The **Northern Expedition** departs Port Hardy for a 15-hour scenic voyage in the **Inside Passage**. Along 500 kilometres of magnificent coastline, we pass hundreds of islands and waterfalls, and probably see wildlife such as whales, bald eagles, or porpoises. Highlights are the narrows at Bella Bella, Princess Royal Channel, and the long canal-like Grenville Channel. Enjoy a comfortable reserved seat in the private, key-access Aurora Lounge for the whole voyage. On arrival at **Prince Rupert**, we stay three nights at the Crest Hotel, the finest in the city.

Cabin option: You can purchase an outside ferry cabin for \$170 or inside cabin for \$140 (per cabin), if available. Prices may increase in 2025. Each is equipped with two berths, sink, toilet, and shower. Please request when you book this tour.

Accommodation: Crest Hotel

Saturday, July 12

Sleep in a little after the late evening arrival of the ferry. About noon, there is a short tour around Prince Rupert, followed by time for lunch and shopping in Cow Bay, then the wonderful exhibits at **Museum of Northern British Columbia**.

Accommodation: Crest Hotel

Sunday, July 13

The **Khutzeymateen Grizzly Sanctuary** was established in 1994 and preserves one of the largest populations of grizzly bears in BC. We board a 22-metre catamaran for a seven-hour excursion to the sanctuary. The vessel has lots of outdoor deck space and floor to ceiling windows for unsurpassed viewing. We travel north through Chatham Sound, listening to fascinating stories about indigenous villages and watching for dolphins, seals, sea lions, bald eagles, and blue herons as we learn first-hand about this diverse marine environment. July is a great month for easy viewing, as grizzlies are playing and feeding along the shoreline.

Meals included: Lunch

Accommodation: Crest Hotel

Monday, July 14

We drive to Port Edwards on the Skeena River and tour the restored **North Pacific Cannery** which was built in 1889 and is now a National Historic Site. Afterwards, we head east on the Yellowhead Highway to Terrace. A short tour around town with a walk past the murals is planned.

Meals included: Lunch, Dinner

Accommodation: Holiday Inn Express Terrace

ITINERARY continued

Tuesday, July 15

The day is devoted to touring the **Nisga'a Nation** in the Nass River Valley. After a century of negotiations, the Nisga'a people signed a land claims treaty with the federal and provincial governments in 1999. An expert guide accompanies us for the day while we visit four villages along the **Nass River**: Gitlaxt'aamiks (New Aiyansh), Gitwinksihlkw (Canyon City), Laxqalts'ap (Greenville), and Gingolx (Kincolith), the last on the ocean at Portland Inlet. The day also includes the Nisga'a Museum and **Nisga'a Memorial Lava Beds** where Canada's most recent volcanic eruption occurred only 300 years ago, destroying two villages and diverting the Nass River.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Holiday Inn Express Terrace

Wednesday, July 16

We turn north on the Stewart-Cassiar Highway which extends all the way to the Yukon border and joins the Alaska Highway. A short side trip is made at **Gitwangak** to view its old totem poles. At Meziadin Lake, we head west into the rugged Coast Mountains and climb through a narrow pass to the **Bear Glacier**, truly an awesome sight as the road is built just a kilometre away. Soon we arrive in **Stewart**, Canada's most northerly ice-free port at the head of Portland Canal, and stay for two nights.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Ripley Creek Inn & King Edward Hotel

Thursday, July 17

We depart early, cross the border into Alaska, and go to the Fish Creek viewing platform to hopefully see feasting **grizzly and black bears**. We board a helicopter at Stewart for a spectacular flight high into the Coast Mountains and along the incredible **Salmon Glacier**. It is considered Canada's 5th largest, about 12 km long and 2 km wide, and has textbook examples of terminal, lateral, and medial moraines. The flight may also give views of the abandoned Premier gold mine and the Granduc copper mine. Premier opened in 1910 and became one of the province's richest gold mines, finally closing in 1953. It was noted for a 17 km tramway to carry ore, one of the longest in North America. Back in Stewart, there is time to visit the Museum and stroll the Estuary Boardwalk. We drive across the Alaska border once more to visit **Hyder** and, if you dare, partake in a local tradition to be "Hyderized"; the Glacier Inn issues certifications to patrons who consume a shot of 151 proof (75.5% alcohol). There is only one staff member who performs the ceremony, so this is dependent on staff availability. Stewart's scenery has attracted several movie producers, and you may recognize filming locations for the movies *Bear Island*, *The Thing*, *The Iceman*, and *Insomnia*. As bear viewing is best in the morning and evening, we take a second trip to Fish Creek tonight.

Note: You must have your passport to visit Hyder and the Fish Creek bear viewing area.

Meals included: Breakfast, Dinner

Accommodation: Ripley Creek Inn & King Edward Hotel

Friday, July 18

We return to the Yellowhead Highway and follow the Skeena and Bulkley Rivers east. Near Hazelton, we view the narrow **Hagwilget Gorge** from a lofty suspension bridge over the rushing Bulkley River. **'Ksan Village** is a re-creation of the Gitanmaax village that was located at the confluence of the Bulkley and Skeena Rivers for centuries. We tour three buildings and the museum with a First Nations guide, viewing priceless artifacts. Another stop is at Moricetown Canyon where indigenous people are often fishing from the rocks beside the Bulkley River. We stay overnight in Smithers.

Meals included: Breakfast, Lunch

Accommodation: Prestige Hudson Bay Lodge

Saturday, July 19

We leave the Coast Mountains at Smithers and enter the lake country of the vast Fraser Plateau. Originally established by Simon Fraser for the North West Company in 1806, **Fort St. James** displays the largest group of original wooden buildings



Nisga'a Memorial Lava Beds

ITINERARY continued

Saturday, July 19 continued

representing the fur trade in Canada. Now preserved as a National Historic Site and operated as a living history museum, the fort is a fascinating glimpse into the past. We continue to Prince George for a two-night stay.

Meals included: Breakfast, Lunch

Accommodation: Sandman Signature Hotel

Sunday, July 20

We visit the 300-acre **Woodhouse Ranch** near Prince George. We take a tour of the property, then have lunch. During the afternoon, we go to the **Northern Lights Estate Winery** on the banks of the Nechako River and enjoy a tour and tasting.

Meals included: Breakfast, Lunch

Accommodation: Sandman Signature Hotel

Monday, July 21

We are treated to the knowledge of an expert historian during the coach trip from Quesnel to **Barkerville**. This is BC's largest restored heritage town and offers plenty to do today – listen to a discussion of Cariboo justice with Judge Begbie at the Richfield Courthouse, watch the gold cleanup at the Cornish waterwheel, attend church at St. Saviour's, or discuss an 1880s character with a costumed interpreter. The afternoon show at the **Theatre Royal** is an hour of lively music and songs, funny stories of the gold rush, and great entertainment. We stay overnight in Williams Lake.

Meals included: Breakfast

Accommodation: Coast Fraser Inn

Tuesday, July 22

We follow the Cariboo Highway to Cache Creek, hearing stories about the gold rush and pioneer characters. Lunch is at **Ashcroft Manor**, a roadhouse built in 1862 to serve travellers on the Cariboo Wagon Road. We head home in the afternoon. Passengers from Vancouver and Vancouver Island fly home.

Meals included: Breakfast, Lunch

TOUR NOTES

Please book early! There is high demand for rooms in the summer, so hotels want group rooms guaranteed early and may cancel unsold rooms from our reservation. When that happens, we may have seats on the coach, but not enough rooms. The limited hotel choices in Terrace, Stewart, and Smithers mean we cannot go elsewhere.

Schedule: This tour is scheduled for July, so you can enjoy pleasantly warm days, cool nights and a minimum of mosquitoes or other insects. Some customers ask for a June tour to the north which is the height of bug season.

Documentation: You must bring government issued photo ID, otherwise you will not be allowed to board the ferry. You must bring your passport if you want to visit

Hyder, Alaska, and Fish Creek bear viewing. There is no customs building entering USA, but there is one when we return to Canada. Passengers flying to Vancouver or Vancouver Island at the end of this tour must have government issued photo ID.

Tour 40: This tour is limited to 40 travellers, due to shortage of rooms in some towns and the helicopter seating capacity.

VL Flight delays due to weather: In the event flights are delayed or cancelled by airlines due to weather, there may be additional costs to you. Wells Gray Tours Ltd. will not pay for hotel rooms and meals during the delay. Most travel insurance policies cover expenses incurred for weather delays.

TOUR POLICIES

Payments: A deposit of \$400 per person is requested at the time of booking and the balance is due May 7, 2025. By paying the deposit, you agree to the Terms & Conditions, Activity Level and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Receive a \$250 discount on the first 12 seats and \$125 on the next 8 seats for booking early with deposit. The discount is not offered after May 7, 2025.

BC Seniors (65 & over): \$60 or \$77 discount offered by BC Ferries depending on your departure location. Deadline is May 7, 2025. You must show your BC Services Card to receive the discount so please bring it with you on the tour. Your photo ID is required to board the ferry.

Cancellation Policy: Up to April 7, 2025, the cancellation charge is \$100 per person. From April 8 to May 7, the cancellation charge is \$200 per person. From May 8 to June 6, the cancellation charge is 50% of the tour fare. After June 6, there is no refund.

Itinerary and Fare Changes: Our many suppliers may notify us about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to

some remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. This tour stays in British Columbia except for a few hours in Hyder, Alaska. While your BC Services Card may cover you for a medical issue that arises during the tour, you will probably benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Many other benefits such as luggage insurance are included. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for cancellation, interruption, and luggage.

Photo Credits: Wikimedia (Salmon Glacier, 'Ksan Heritage Village, Nisga'a Memorial Lava Beds), BC Ferries (Inside Passage).

Experience Points or E-points: This tour earns 140 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until May 7, 2025.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

WE PLAN.
YOU PACK.
NO WORRIES!

www.wellsgraytours.com
1-800-667-9552



Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us. _____

KAMLOOPS	KELOWNA	VERNON	PENTICTON	VICTORIA
Head Office				
250 Lansdowne St.	2575 Richter St.	3206 35th St.	159 Wade Ave East	102-736 Broughton St.
Kamloops, BC	Kelowna, BC	Vernon, BC	Penticton, BC	Victoria, BC
V2C 1X7	V1Y 2R1	V1T 6B7	V2A 8B6	V8W 1E1
250-374-0831	250-762-3435	250-545-9197	250-493-1255	250-590-7889

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra. Included meals are shown on the daily itinerary as: Breakfast, Brunch, Lunch, Tea, Dinner. Please note, there may be occasions in which the flight portion of your tour is unescorted.

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions, Company Policies, Activity Level, and Cancellation Policy outlined in the tour brochure. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). Wire payments do not qualify for the 1.5% discount. If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

THE BOOKING CONTRACT: Your booking is confirmed and a contract exists when Wells Gray Tours Ltd. or your travel agent issues a written confirmation after receipt of the applicable deposit amount. Please check your confirmation carefully and report any incorrect or incomplete information to Wells Gray Tours Ltd. or authorized agent immediately. Please ensure that formal names are exactly as stated in the relevant passport.

SPECIAL REQUIREMENTS: Any special requirements must be disclosed to Wells Gray Tours Ltd. by the time of final payment, though it is preferred to do so at the time of booking. Wells Gray Tours Ltd. will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Wells Gray Tours Ltd. by final payment, but Wells Gray Tours Ltd. cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Wells Gray Tours Ltd. and Wells Gray Tours Ltd. is not liable for any failure to accommodate or fulfill such requests. Please note that no changes can be made to your booking within two weeks of departure, including but not limited to special rooming requests, pickup points, and food allergies.

ACTIVITY LEVEL: Tours are rated for Activity Level 1 to 4 and a detailed description is provided on each tour brochure. Level 1 is slow-moving and sedentary and Level 4 is rigorous. A declaration of your fitness is provided for Level 3 and you acknowledge reading it by placing a deposit; the Level 4 declaration must be signed and returned to our office. Activity Level covers not only your mobility but also your cognitive ability such as memory loss or confusion.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid. Wells Gray Tours Ltd. may cancel a departure if we do not meet the minimum number of travellers required to offer the tour.

TRAVEL DOCUMENTS: It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each

country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. Your passport should typically be valid for at least six months beyond your scheduled return date. Make sure to check your itinerary. This ensures you can re-enter Canada smoothly, even if your travel plans change unexpectedly. You accept full responsibility for obtaining all such documents, visas, and permits prior to the start of the tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by Wells Gray Tours Ltd. that is a direct result of your failure to secure or be in possession of proper travel documentation. Wells Gray Tours Ltd. does not provide advice on travel documents and makes no representations or warranties as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that Wells Gray Tours Ltd. is not responsible for any errors or omissions in this out pretty good information. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada and include Medical, Cancellation and Trip Interruption coverage. Policies must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice. Medical questionnaire is not needed. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. For tours that remain in Canada, you may still benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Please contact us for details.

FLEXIBILITY & UNUSED SERVICES: You acknowledge that the nature of travel requires flexibility and that you will permit reasonable alterations to products, services, or itineraries by Wells Gray Tours Ltd. The route, schedules, accommodations, activities, amenities, and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of Wells Gray Tours Ltd. (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events, and entry or border difficulties). We do our best to substitute a similar service if something cancels. No reimbursements, discounts, or refunds will be issued for services that are missed or unused after departure due to no fault of Wells Gray Tours Ltd., including your removal from a tour because of your negligence or breach of these Terms. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or

Terms & Conditions

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

unused portions of the tour package. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

CODE OF CONDUCT: Wells Gray Tours Ltd. supports an environment of respect and dignity toward our employees (office and tour directors) and travellers. Harassment or abuse of any kind will not be tolerated. We reserve the right, at our discretion, to decline your booking on a tour or to send you home from a tour at your expense.

FARE CHANGES & ADDITIONAL EXPENSES: Due to the uncertainties of inflation, fuel surcharges, taxes, and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. It may not be possible to communicate changes ahead of departure. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours Ltd. control (or by client choice), Wells Gray Tours Ltd. will not be responsible for any additional expenses such as meals, hotel rooms, etc. incurred because of flight delays, train delays, etc. There is no guarantee of refunds or reimbursements. Please note that most travel insurance policies cover expenses incurred for weather delays.

INCIDENTAL CHARGES: Incidentals are miscellaneous personal charges on hotel bills and are not included in the tour cost. Such charges include room service, phone calls, liquor, and movies. These charges must be paid by you at the front desk prior to departure. Upon payment, please request and retain a receipt. Wells Gray Tours Ltd. is not responsible for incidental charges.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents. Customers are responsible for their own luggage at airports from the coach to the check-in counter and back to the coach upon picking up luggage. Wells Gray Tours Ltd. cannot take responsibility for any items lost on tour.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website, or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., the participant agrees to allow his/her likeness to be used by Wells Gray Tours Ltd. without compensation to the participant. If the participant prefers that his/her likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that

collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance. Consumer Protection BC Licences include: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours Ltd. will not be required to refund any money to you, although if Wells Gray Tours Ltd. can recover any monies from our suppliers, we will refund these to you without charge. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours Ltd. is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY: *Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours Ltd. strongly encourages everyone to wear a face mask at airports, in public places, onboard motor coaches, ships, trains, and airplanes. If you unfortunately become ill, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask. Failure to wear a mask may result in being refused to board the coach.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please adhere to local smoking policies for public spaces and be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

SCENT-FREE POLICY: Scented products such as hair spray, perfume, aftershave, cigarettes, cannabis, and vapour products can trigger reactions such as respiratory distress and headaches. Please respect those around you and go scent-free throughout the entire tour including excursions.

SPECIAL ROOMING REQUESTS: If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed. Please note that no changes can be made to your booking within two weeks of departure.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together. For fairness to other clients, exceptions will not be made.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note we are unable to accommodate scooters or motorized wheelchairs on our tours.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Please note that no changes can be made to your booking within two weeks of departure.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours Ltd., you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for Wells Gray Tours Ltd. tour directors, coach drivers, transfer drivers, and housekeeping staff. Gratuity guidelines will be outlined in the 'Important Tour Information' document you will receive prior to your tour. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on their seat.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour, so you can tell us what you think. To maintain a high standard of service, Wells Gray Tours Ltd. reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.