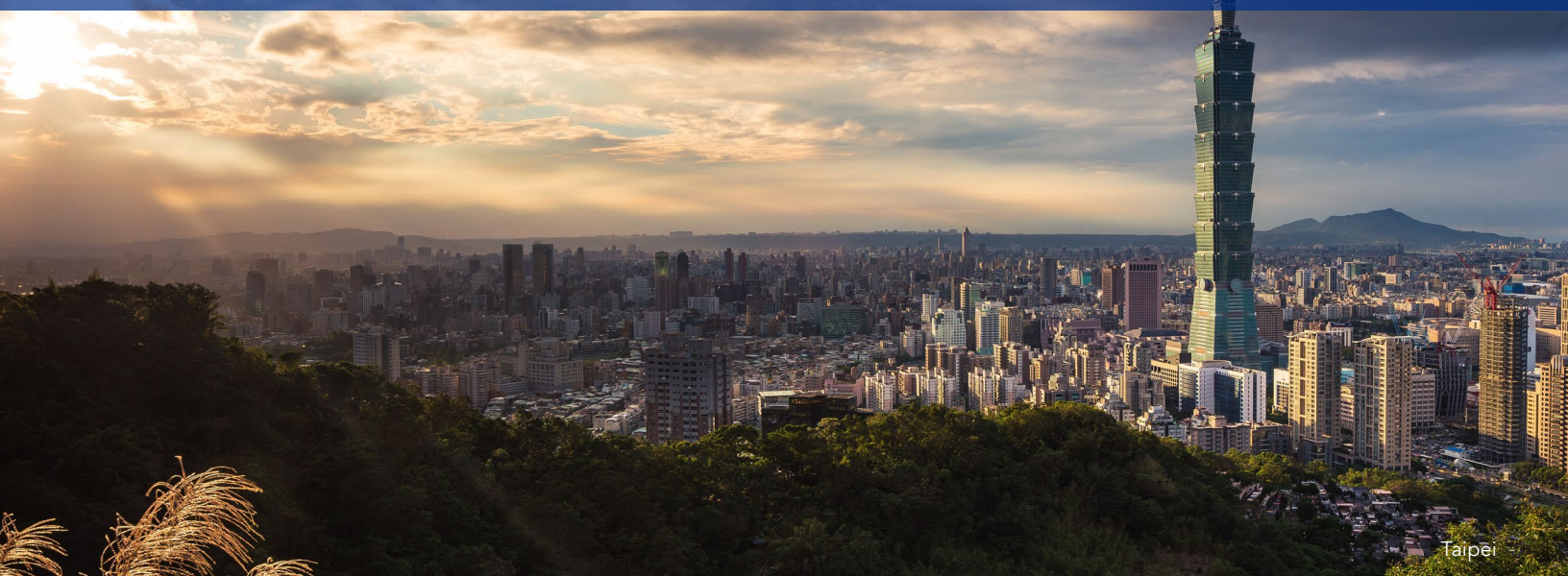


TAIWAN UNVEILED

October 2025

WELLS GRAY TOURS
a world to experience



Immerse yourself in Taiwan's captivating blend of tradition and modernity! From Taipei's vibrant streets and the iconic Taipei 101 to the tranquil shores of Sun Moon Lake, Taiwan offers a treasure trove of experiences. Explore the enchanting Yehliu Geopark, marvel at the National Palace Museum's artifacts, and taste the world-famous xiaolongbao at Din Tai Fung. Dive into history with visits to Anping Fort and Shennong Street, and embrace nature's wonders at Taipingshan National Forest. Don't miss the Shifen Sky-Lantern Festival for a magical cultural moment. Come for the beauty, stay for the warmth of Taiwanese hospitality!



INTERNATIONAL



GROUP SIZE



ACTIVITY LEVEL

► Departure from:

BC Interior: October 28, 2025 - 16 Days

Vancouver Island: October 28, 2025 - 16 Days

Lower Mainland: October 28, 2025 - 15 Days

► Fares per person

L from **\$9,305** double/twin, **\$12,145** single*

*Pricing details for all departures provided on page 2.

► Early Booking Bonus

\$300 on first 8 seats; **\$150** on next 4.

► Earn 178 Experience Points



Providing Quality Packaged Travel Since 1972

DEPARTURE INFORMATION

Your specific departure point will be confirmed at the time of booking. Passengers travelling from the BC Interior, Vancouver Island & Lower Mainland regions will begin and end the tour as follows:

- I BC Interior:** We depart on Tuesday, October 28 and drive to Vancouver for our flight to Taipei that evening. We return to Vancouver on Tuesday, November 11 and overnight at the Fairmont YVR. We drive home on Wednesday, November 12.
- V Vancouver Island:** We depart on Tuesday, October 28 and fly to Taipei from Vancouver in the evening. We return to Vancouver on Tuesday, November 11 and overnight at the Fairmont YVR. We return home on Wednesday, November 12.
- Departure from Victoria:** For passengers in the Greater Victoria Area, transportation is provided from your pickup point on the day of departure and back when we return. Home pickup may be offered in the Greater Victoria Area depending on the number of people booked and coach size. The decision is made about 2 weeks before departure and you will be contacted about your pickup point and time.
- Departure from Up-island:** There is an additional cost for clients who wish to fly to/from Nanaimo or Comox Airports on this tour. Transportation to/from Nanaimo or Comox Airport is not provided. Please note that while we always prioritize convenient connections for our clients, sometimes it is not possible given the airline schedule and availability. You will be contacted regarding your schedule after final payment. Please request departure from Nanaimo or Comox Airport at the time of booking.
- L Lower Mainland:** We depart on Tuesday, October 28 and fly to Taipei from Vancouver Airport in the evening. We return to Vancouver on Tuesday, November 11. Home pickup for passengers in the Greater Vancouver Area may be arranged at the time of booking.
- Departure from Abbotsford or Chilliwack:** Pickup and dropoff is by the main coach. Please refer to the BC Interior pricing and dates.

FARES PER PERSON

	Departure Point	Fares per Person	Notes
I	BC Interior	\$9,660 double/twin \$12,760 single	• Please add 0.5% GST. • There is an additional cost to fly from/to Nanaimo or Comox to join this tour.
V	Vancouver Island	\$9,835 double/twin \$12,935 single	
L	Lower Mainland	\$9,305 double/twin \$12,145 single	

WHAT'S INCLUDED

► Meals

I 28 total: 12 breakfasts, 6 lunches, 10 dinners

V 26 total: 12 breakfasts, 4 lunches, 10 dinners

L 25 total: 12 breakfasts, 4 lunches, 9 dinners

► Transportation

- Transportation to/from Vancouver Airport from the BC Interior, Greater Victoria & Greater Vancouver Areas
- Flight from Vancouver to Taipei & return
- Current air taxes, fees & fuel surcharges
- 1 checked bag per person
- Transfer from Taipei Airport to hotel and back
- Coach transportation in Taiwan for 12 days
- Kaohsiung light rail transit

► Accommodation

- Evening resting room prior to flight
- Early check-in at Grand Hotel Taipei
- I V** 13 nights accommodation & hotel taxes
- L** 12 nights accommodation & hotel taxes
- Luggage handling at hotels

► Guides & Gratuities

- Gratuities for guides & drivers in Taiwan

► Key Highlights

- Secret Tunnel of Grand Hotel Taipei
- Chiang Kai-Shek Memorial Hall
- Longshan Temple
- Tea tasting at 5-Generation Tea Shop
- Observatory deck at Taipei 101
- National Palace Museum

- Shifen Sky-Lantern Festival
- Yehliu Geopark
- Jinguashi Gold Museum
- Golden Waterfall
- Yilan's Weishui Hill
- Tour & tasting at Kavalan Whisky Distillery
- Qingshui Geothermal Valley
- Divine Tree Garden of Cilan
- Taipingshan National Forest
- Mount Hehuanshan
- Sunset visit to Wenwu Temple
- Cien Pagoda
- Sun Moon Lake cable car ride
- Sunset cruise on Sun Moon Lake
- Anping Fort
- Anping Tree House
- Hayashi Department Store
- Walking tour of Tainan lanes
- Foguangshan Buddha Museum
- Pier-2 Art Centre
- Tianliao Moon World
- Tainan tea ceremony
- Miyahara ice cream
- Rainbow Village murals walking tour
- Feng Chia Night Market
- Shanxia Old Street
- Organic Bihlaochung Eco Tea Farm

Attractions are subject to change. Please see Tour Policies for more information.

► Knowledgeable Wells Gray tour director



Longshan Temple



Chiang Kai-Shek Memorial Hall

ITINERARY

Tuesday, October 28

Transportation is arranged to New Westminster. Rooms for the evening are booked at the Inn at the Quay, so you can have a place to rest or nap. Meet your fellow travellers during a get-acquainted dinner at The Boathouse. We drive to Vancouver Airport late this evening for our flight to Taipei.

Meals included: **L** Lunch, Dinner **D** Dinner

Wednesday, October 29

We cross the International Date Line, regaining this day on our return.

Thursday, October 30

Our flight arrives in Taipei. **Welcome to Taiwan!** Our coach and local guide meet us at the airport. It's an early morning arrival, but our hotel rooms have been booked for the previous night, so you can have a relaxed day to get accustomed to the new time. **Grand Hotel Taipei**, a 14-storey building resembling a palace, faces Keelung River, nestled against Yangming Mountain, overlooking Songshan in the east and Danshui in the west. Since 1952, the Grand Hotel has been standing midway up Yuanshan, a towering building with red columns, gilded tiles, and a regal, classic presence, a great gem of Taiwanese culture. This afternoon, we take a guided walk through the **Secret Tunnel**, a fascinating piece of history hidden beneath the Grand Hotel. Originally built during the Cold War era, the tunnel served as an emergency escape route for high-ranking officials in the event of an attack, equipped with strategic exits and a slide. Our welcome dinner at the Grand Hotel offers a selection of classic Taiwanese and Cantonese dishes that have delighted guests for decades.

Meals included: Dinner

Accommodation: Grand Hotel Taipei

Friday, October 31

Today is devoted to some highlights of Taipei. **Chiang Kai-Shek Memorial Hall** stands out with its unique blue roof and white façade, setting it apart from other Taipei landmarks. Chiang was President of China until he was overthrown by the Chinese Communist Party in 1949, then he became leader of the Republic of China (Taiwan) until his death in 1975. The central hall houses a commanding bronze statue of Chiang, vigilantly guarded by military personnel, along with a museum honouring his legacy. Next, **Longshan Temple** is the district's most significant shrine dating to 1738. Experience both the Longshan Temple's draw lots and moon blocks tradition, and explore the vibrant Chinese Herb Lanes and historic Popilliao area. The 5-Generation Tea Shop has a century-long legacy and stands as a testament to the city's aromatic world of tea. We are treated to a tea tasting, then a stroll along Dihua Street, an architectural and culinary adventure. One of Taipei's oldest commercial thoroughfares, the street is lined with ornate buildings with shops selling delicacies like longans, scallops, mushrooms, and abalone. Our last stop is **Taipei 101**, the world's tallest building from 2004 until Dubai's Burj Khalifa surpassed it in 2010. The elevators reach the observation deck in just 37 seconds, then you can enjoy a panoramic view of Taipei and the surrounding mountains. Dinner is at Din Tai Fung in the Taipei 101 Mall which is renowned for xiaolongbao (soup-filled dumplings).

Meals included: Breakfast, Dinner

Accommodation: Grand Hotel Taipei

ITINERARY continued

Saturday, November 1

We spend the morning at the **National Palace Museum**, ranked as one of the world's most important collections of art and culture. The bronzes, ancient books, jade treasures, and ink paintings are amazing. The afternoon is leisure time. As night falls, we attend the **Shifen Sky-Lantern Festival** where tradition, natural beauty, and community spirit come together for this memorable cultural event. Dinner is on your own at the Shilin Night Market with dozens of choices of places to eat.

Meals included: Breakfast

Accommodation: Grand Hotel Taipei

Sunday, November 2

We drive to the north coast where **Yehliu Geopark** preserves a unique section of rocky coastline. Among the delicate geological sculptures here are the 'Queen's Head', 'Fairy's Shoe', 'Honeycomb Rocks', and 'Tofu Rocks'. The 'Cute Princess' is an eroded rock that recently caught the public imagination. Lunch is in Turtle Howling Harbour, known for its fresh seafood from overnight catches. **Jinguashi** is a quaint town notable for its gold and copper mines. From 1942–1945, it was used by the Japanese as a prisoner-of-war camp. Although the minerals have since been depleted, the **Gold Museum** is still a popular attraction, built inside the abandoned factory. Nearby is the Golden Waterfall and the alluring hillside village of Jiufen with its narrow streets.

Meals included: Breakfast, Lunch

Accommodation: Grand Hotel Taipei

Monday, November 3

Leaving Taipei, we travel south on the island to **Yilan's Weishui Hill** which pays tribute to the Taiwanese scholar and activist, Chiang Weishui, with monuments and sculptures that reflect his legacy. There are stunning panoramic views, landscaped paths, and quiet resting spots. Choose your own lunch in Jiaoxi with some wonderful local dishes to try, such as Yilan spring rolls, fresh seafood, rice noodle soup, duck over rice, Taiwanese noodles, and sweet tapioca balls. Afterwards, we visit **Kavalan Distillery**. Established in Yilan in 2005, Kavalan was Taiwan's first whisky distillery and exploits the area's pure water and fresh air to make award-winning whiskies. In the afternoon, we visit **Qingshui Geothermal Valley** known for its hot springs and soothing foot baths.

Meals included: Breakfast, Dinner

Accommodation: Cilan Resort

Tuesday, November 4

We explore the **Divine Tree Garden of Cilan**, home to two evergreen species, the Taiwan red cypress and the Taiwan hinoki cypress. This is a wilderness area with controlled access, so "garden" is a misnomer. Trails and boardwalks lead among these towering unique trees. We continue to Taipingshan National Forest, a stunning destination of natural beauty and biodiversity. We stay overnight among the Central Mountains at the Lishan Guesthouse which exudes romance and charm for a picturesque escape.

Meals included: Breakfast, Dinner

Accommodation: Lishan Guesthouse

Wednesday, November 5

We enjoy easy walking on **Mount Hehuanshan** which is over 3,416 metres high, but not the highest in Taiwan. There are spectacular viewpoints reached with a short walk. Lunch is at a restaurant overlooking Wu-Sher Reservoir; this is a **roast chicken feast** and gloves are provided so you can eat with your hands, just like the Taiwanese do. At sunset, we visit **Wenwu Temple**, built in the palace style of northern China which is different from many of Taiwan's halls of worship. Remember to write down your wishes and tie them onto the wishing bell. We stay two nights at Fleur de Chine Hotel beside Sun Moon Lake. It is rated as one of the top hot springs hotels in Taiwan, so enjoy the soothing pools.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Fleur de Chine Hotel

ITINERARY continued

Thursday, November 6

Sun Moon Lake was a special place for Chiang Kai-shek and he created a memorial to his mother, the Cien Pagoda. The top is exactly 1,000 metres above sea level and offers a wonderful view across the lake. Probably the most exciting way to experience Sun Moon Lake is a cable car system which carries you over wooded hills to the Formosan Aboriginal Culture Village, an interesting place to learn about Taiwan's indigenous minority. Afterwards, we watch a colourful sunset during a cruise on Sun Moon Lake.

Meals included: Breakfast, Dinner

Accommodation: Fleur de Chine Hotel

Friday, November 7

Emerging from the mountains of central Taiwan to the southwest coast, we come to Anping. It has many historic sites, but the focal point is **Anping Fort**, established by the Dutch in the early 1630s as the headquarters of their trading colony. Anping Tree House, once a Tait & Co. Warehouse, has walls cloaked in banyan roots and tree canopies as the roof. Anping Old Street, Taiwan's first named street, echoes with a bustling charm, teeming with stalls and shops. Later, we wander through Hayashi Department Store, the oldest department store in Taiwan which dates to 1932. We stay three nights at **Silks Place Hotel** in Tainan. It embodies the spirit of the ancient Silk Road in which East met West and the famous shopping centre is a short walk.

Meals included: Breakfast, Dinner

Accommodation: Silks Place Hotel Tainan

Saturday, November 8

Tainan was the capital of Taiwan during the 260 years of Dutch rule until 1887. There is lots to explore in the ancient capital. Tainan is steeped in culture and in many ways stuck in time. Old alleyways weave between the chaotic streets and thrive with small shrines, open doors, and plenty of local snacks to taste such as dumplings, pork ball soups, and flaked-ice with tropical fruits. Tainan runs at a slow pace, just how the locals like it. Our guide leads a walking tour in the lanes to explore the history, the food, and the people of this hidden gem. Lunch is at Du Siao Yue Restaurant which specializes in Danzai Noodle Soup, a Taiwan delicacy. Afterwards, we step into the enchantment of **Shennong Street and Hai'ean Road**, where history meets contemporary style over 300 years. This small pedestrian street in Tainan's heart boasts converted old houses with art galleries, restaurants, and new-creative shops.

Meals included: Breakfast, Lunch

Accommodation: Silks Place Hotel Tainan

Sunday, November 9

We visit **Foguangshan Buddha Museum** which contains a 108-metre high statue, the world's tallest bronze sitting Buddha. The exhibitions provide an excellent introduction to the role of Buddhism in modern Taiwanese society. Next is Pier-2, once a group of abandoned harbourside warehouses, then rescued by the local government which encouraged artists to set up shops. We also experience **Kaohsiung light rail transit** here. Afterwards, we explore Tianliao Moon World, an area of rugged badlands and mud volcanoes.

Meals included: Breakfast, Lunch, Dinner

Accommodation: Silks Place Hotel Tainan

Monday, November 10

We start the journey back to Taipei. A tea ceremony is held with a professional tea master. On arrival in Taichung, we savour the ice cream and browse quality souvenirs at Miyahara. It is a red-brick landmark built in 1927 for Miyahara Takeo, a Japanese eye doctor then working in Taiwan, and once the largest ophthalmology clinic in Taichung. Then we walk through **Rainbow Village** where an elderly resident years ago began painting murals on the old houses. He inadvertently created not only



Rainbow Village

ITINERARY continued

Monday, November 10

continued

unusual public art, but also a record of lifestyles which brought together people who had left the Chinese mainland after 1949. Tonight, an optional visit is offered to Feng Chia, the largest night market in Taiwan with hundreds of stalls. The market is a short walk from tonight's hotel.

Meals included: Breakfast

Accommodation: Check Inn Express Taichung

Tuesday, November 11

On the outskirts of Taipei, we explore Shanzia Old Street, a charming enclave of Chinese architecture, adorned with intricate woodwork and ornate details. A stop is made at Organic Bihlaochung Eco Tea Farm. Our Farewell to Taiwan dinner is at **Shin Yeh Authentic Taiwanese Cuisine**. It specialises in home-style cooking that seems simple, but requires scrupulous care – just try the egg omelette with dried radish, pan-seared pork liver, and flatbread rolls. Even their almond tofu dessert is made by three chefs from scratch. Our flight to Vancouver departs Taipei late this evening. We regain the day lost as we cross the International Date Line and arrive in Vancouver earlier on the same day. Passengers from the Greater Vancouver Area travel home.

Meals included: Breakfast, Dinner

Accommodation: ① ② Fairmont YVR Hotel

Wednesday, November 12

Passengers from the BC Interior and Vancouver Island travel home.

Meals included: ① Lunch

Activity Level 3



High Activity: You are an active traveller who wants to explore wherever you go. You don't mind a mix of full days, early morning starts, and some late nights. You can walk longer distances, up to 4 km without difficulty which may be over uneven ground, beaches/shorelines, or at higher elevations; and stand for prolonged periods. You can climb three flights of stairs easily and unassisted, and can handle your own luggage in airports or at hotels where luggage handling may not be available. This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. Additionally, this tour is not appropriate for those who have cognitive impairments such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.

The tour director, Taiwanese guide, and driver have many responsibilities, so please do not expect them, or your fellow travellers, to provide ongoing assistance. If you are not capable of keeping up with the group or require frequent assistance, the tour director may stop you from participating in some activities or some days of the tour. In extreme situations, you may be required to leave the tour and travel home at your own expense; travel insurance will probably not cover you.

Please read the Activity Level 3 declaration attached to this brochure. By paying the tour deposit, you agree that you are capable of travelling on an Activity Level 3 tour.



Tour Size 25

This tour is limited to 25 participants, making it a more intimate travel experience.



Sun Moon Lake from Wenwu Temple

TAIWAN UNVEILED

Taiwan, an island of captivating contrasts, invites you to explore its vibrant cities, serene landscapes, and rich cultural heritage. It boasts a legacy shaped by indigenous traditions, Chinese dynasties, Japanese influence, and modern democracy, making it a dynamic destination for travellers. Known for its lush mountains, bustling cities, and warm hospitality, Taiwan offers an unforgettable journey.

Taipei, the capital city, is a blend of tradition and modernity. Our four nights at the Grand Hotel, with its iconic red columns and traditional palace design, is a step into Taiwan's cultural heritage. The nearby Chiang Kai-Shek Memorial Hall honours a pivotal leader in Taiwan's history, while Longshan Temple immerses visitors in centuries-old spiritual practices. The city's towering marvel, Taipei 101, once the tallest building in the world, provides stunning panoramic views and a shopping experience unlike any other. No visit is complete without a stroll down Dihua Street, where historic architecture meets a bustling marketplace of local delicacies and artisanal goods.

Taiwan's artistry shines at the National Palace Museum, home to one of the most extensive collections of Chinese art and artifacts, while the Yehliu Geopark along the north coast captivates with its natural rock formations like the "Queen's Head." Traditional experiences abound, such as the Shifen Sky-Lantern Festival, where glowing lanterns light up the night sky, and tea tasting at century-old shops that showcase Taiwan's renowned tea culture.

The island's natural wonders are equally alluring. Sun Moon Lake, with its serene waters and surrounding hills, invites exploration by cable car, boat, or trails. Nearby, the Cien Pagoda offers breathtaking views from its perch above the lake. Taipingshan National Forest and Mount Hehuanshan reveal Taiwan's lush wilderness, while the Divine Tree Garden at Cilan showcases ancient cypress trees towering over peaceful trails. For a unique geological experience, the badlands of Tianliao Moon World offer rugged landscapes and mud volcanoes.

Historical exploration continues in Anping, where Dutch-built forts and banyan-covered warehouses tell tales of Taiwan's colonial past. In Tainan, Taiwan's former capital, vibrant streets like Shennong Street are rich with history and modern creativity, blending old-world charm with contemporary flair. The Foguangshan Buddha Museum near Kaohsiung stands as a monumental testament to Buddhism, featuring the world's tallest bronze sitting Buddha and engaging cultural exhibits.

Taiwan's culinary delights are unparalleled. From the iconic xiaolongbao at Din Tai Fung to the savory street food of Feng Chia Night Market, the island's flavours reflect its diverse cultural heritage. Unique experiences like the Kavalan Whisky Distillery and local markets offer tastes that linger long after the journey ends.

Whether exploring historic streets, marveling at architectural and natural wonders, or savouring traditional dishes, Taiwan promises a deeply enriching travel experience. Its harmonious blend of past and present ensures every visitor leaves with lasting memories.

TOUR NOTES

Currency & Expenses: The currency in Taiwan is the New Taiwan dollar (abbreviated as NT\$) and, as of December 2024, a Canadian dollar is worth about NT\$22. You should order New Taiwan dollars from your bank 1-2 weeks before departure, or plan to use ATMs. Credit cards are accepted almost everywhere. Tipping is not expected for meals you buy on your own and there is no sales tax on menu prices or store purchases. Tipping is not a part of local Taiwanese culture, so you can offend someone by trying to offer a tip. Taiwanese guides and drivers sometimes accept tips and your Wells Gray tour director will handle that. Costs for meals and attractions you choose yourself are much cheaper than in Canada.

Documentation: A passport is required and must be valid for six months after you leave Taiwan. Canadian tourists do not require a visa.

Itinerary and Fare Changes: The Taiwan company that has organized this tour for us may notify us about changes to the itinerary prior to departure and sometimes during the tour. We do our best to substitute a similar service if something cancels, but occasionally the only alternative is to provide a refund for the missed activity. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. Fuel surcharges and changes to taxes, currency exchange rates, or other tour costs can occur at any time, therefore Wells Gray Tours reserves the right to increase fares due to such changes up to departure.

Accommodation is booked in deluxe hotels in the range of 4 or 5 stars.

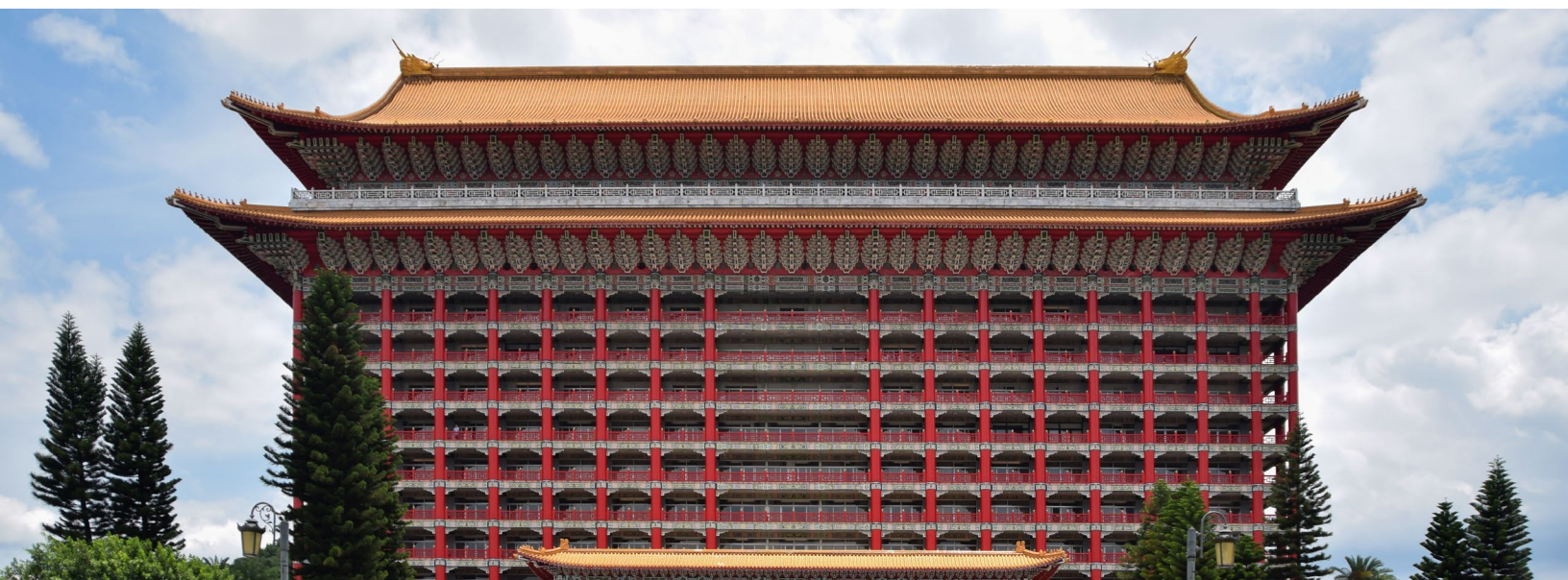
Flight seating: We are unable to take requests for window or aisle seating on the planes. The airline will not accept them, as group seating is assigned as a block. If this is important to you, we suggest you take the "No Flight" option with a fare reduction of \$1,200 and book your own flight which allows seat selection.

Flight upgrades: Please enquire about current prices for upgrades on the flights from Vancouver to Taipei and return. Premium economy and business class may be available.

Flight delays or cancellations: Flights can be delayed or cancelled at the last minute, sometimes causing a missed connection. Wells Gray staff will try to assist with rebooking, but the airline usually wants to talk with the individual passenger. There may be an extra payment required if the issue is weather. Wells Gray Tours is not allowed to interfere with this process. Check that your travel insurance policy has a flight delay benefit because that is usually your best recourse for recouping additional flight costs.

Food Allergies: You must notify us no later than at final payment if you have a food allergy. This tour goes to some remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve.

Triples are not available on this tour.





Taipingshan National Forest

TOUR POLICIES

Payments: A deposit of \$800 per person is requested at the time of booking and balance is due June 26, 2025. By paying the deposit, you agree to the Terms & Conditions, Activity Level 3 Declaration, and Cancellation Policy outlined. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards).

Early Booking Bonus: Receive a \$300 discount on the first 8 seats and \$150 on the next 4 seats for booking early with deposit. The discount is not offered after June 26, 2025.

Cancellation Policy: Up to June 26, 2025, the cancellation charge is \$100 per person. From June 27 to July 25, the cancellation charge is 20% of the tour fare. From July 26 to August 26, the cancellation charge is 40% of the tour fare. From August 27 to September 26, the cancellation charge is 80% of the tour fare. After September 26, there is no refund.

Travel Insurance: A Comprehensive Insurance policy is available through Wells Gray Tours and coverage is provided by Travel Guard. Policies purchased at deposit

include a waiver of the pre-existing condition clause for medical and cancellation claims, otherwise policies can be purchased no later than at final payment. Medical questionnaire is not needed. Please contact us for details. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage.

Photo Credits: Pixabay (Taipei, Yehliu Geopark, Chiang Kai-Shek Memorial Hall), Adobe Stock (Longshan Temple, Sun Moon Lake from Wenwu Temple, Taipingshan National Forest), and Wikimedia (Rainbow Village, Grand Hotel in Taipei).

Experience Points or E-points: This tour earns 178 e-points. Each time you travel on a Wells Gray tour, you earn e-points that are added to your account after the tour returns. One e-point equals \$1. Redeem your earned points on select tours or accumulate enough points to earn a free tour! Redemptions offered until June 26, 2025.

Consumer Protection BC Licences: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842

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Offices are open weekdays from 9 am to 4 pm. Book an appointment or walk-in and visit us. _____

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Taiwan Unveiled — October 28, 2025

This tour is rated “Activity Level 3” by the tour planners at Wells Gray Tours using our new scale with 4 levels. This rating means there is a lot of activity as described here:



High Activity: You are an active traveller who wants to explore wherever you go. You don't mind a mix of full days, early morning starts, and some late nights. You can walk longer distances, up to 4 km without difficulty which may be over uneven ground, beaches/shorelines, or at higher elevations; and stand for prolonged periods. You can

climb three flights of stairs easily and unassisted, and can handle your own luggage in airports or at hotels where luggage handling may not be available. This tour is not appropriate for people with canes, walkers, wheelchairs, or other mobility assistance devices. Additionally, this tour is not appropriate for people who have cognitive impairments such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.

Since a few people who are not capable of doing these activities can hold up the entire group, Wells Gray Tours expects everybody booking a tour with “Activity Level 3” to be reasonably fit physically and mentally. By paying the deposit, you agree that you have read this Activity Level 3 Declaration and the statements are true.

- I want to travel on a Wells Gray tour with a rating of “Activity Level 3” on the new scale with 4 levels.
- I have read the brochure with the full itinerary and description of the activities that are typical on this tour.
- I understand that this is the second highest activity level that a Wells Gray tour can be rated.
- I am confident that I can participate in tour activities at this level, and I will not hold up or delay the other members of the tour.
- I do not require the use of a cane, walker, wheelchair, or other mobility assistance devices.
- I have no cognitive impairment such as memory loss or confusion, difficulty expressing thoughts, repeating questions, or getting lost.
- If my physical or cognitive condition changes between booking and departure date such that I can no longer do this level of activity, I will notify the Wells Gray office or agent. The specified penalties will apply for cancelling and travel insurance may cover this.
- If I am not capable of keeping up with the group or require ongoing assistance, I understand that the Wells Gray tour director has the right to stop me from participating in some activities or some days of the tour. In extreme situations, I acknowledge that I may be required to leave the tour and travel home at my own expense, and that travel insurance will probably not cover me. There will be no refund for unused tour services.

This statement has been implemented by Wells Gray Tours to maintain high quality itineraries, accurate timing, and the enjoyment of all tour participants.

TOUR PACKAGE: Your tour price includes all items listed in the "What's Included" section in the tour brochure. GST on applicable tours is extra. Included meals are shown on the daily itinerary as: Breakfast, Brunch, Lunch, Tea, Dinner. Please note, there may be occasions in which the flight portion of your tour is unescorted.

PAYMENTS: A deposit is required within three days of booking and is outlined in each tour brochure. If a deposit or balance becomes overdue and we cannot contact you, your reservation will be cancelled. By placing a deposit, you agree to the Terms and Conditions, Company Policies, Activity Level, and Cancellation Policy outlined in the tour brochure. Payments can be made by online banking or cheque (1.5% discount on tour fare), or by Visa or Mastercard (\$5,000 limit per person on credit cards). Wire payments do not qualify for the 1.5% discount. If your cheque payment returns as 'non-sufficient funds', Wells Gray Tours Ltd. must charge you a \$25 NSF fee.

THE BOOKING CONTRACT: Your booking is confirmed and a contract exists when Wells Gray Tours Ltd. or your travel agent issues a written confirmation after receipt of the applicable deposit amount. Please check your confirmation carefully and report any incorrect or incomplete information to Wells Gray Tours Ltd. or authorized agent immediately. Please ensure that formal names are exactly as stated in the relevant passport.

SPECIAL REQUIREMENTS: Any special requirements must be disclosed to Wells Gray Tours Ltd. by the time of final payment, though it is preferred to do so at the time of booking. Wells Gray Tours Ltd. will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Wells Gray Tours Ltd. by final payment, but Wells Gray Tours Ltd. cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Wells Gray Tours Ltd. and Wells Gray Tours Ltd. is not liable for any failure to accommodate or fulfill such requests. Please note that no changes can be made to your booking within two weeks of departure, including but not limited to special rooming requests, pickup points, and food allergies.

ACTIVITY LEVEL: Tours are rated for Activity Level 1 to 4 and a detailed description is provided on each tour brochure. Level 1 is slow-moving and sedentary and Level 4 is rigorous. A declaration of your fitness is provided for Level 3 and you acknowledge reading it by placing a deposit; the Level 4 declaration must be signed and returned to our office. Activity Level covers not only your mobility but also your cognitive ability such as memory loss or confusion.

CANCELLATIONS: The cancellation policy for each tour is described in detail in the tour brochure. If you cancel after the final payment date, without paying in full, you forfeit the full deposit paid. Wells Gray Tours Ltd. may cancel a departure if we do not meet the minimum number of travellers required to offer the tour.

TRAVEL DOCUMENTS: It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each

country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. Your passport should typically be valid for at least six months beyond your scheduled return date. Make sure to check your itinerary. This ensures you can re-enter Canada smoothly, even if your travel plans change unexpectedly. You accept full responsibility for obtaining all such documents, visas, and permits prior to the start of the tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by Wells Gray Tours Ltd. that is a direct result of your failure to secure or be in possession of proper travel documentation. Wells Gray Tours Ltd. does not provide advice on travel documents and makes no representations or warranties as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that Wells Gray Tours Ltd. is not responsible for any errors or omissions in this out pretty good information. Wells Gray Tours Ltd. cannot assume responsibility for portions of a tour missed due to improper documentation.

TRAVEL INSURANCE: Insurance is **not included** in tour fares, but it is available for purchase. We strongly recommend purchasing insurance to protect the non-refundable portion of your fare and to provide coverage for unexpected events. Our policies are underwritten by AIG Insurance Company of Canada and include Medical, Cancellation and Trip Interruption coverage. Policies must be purchased no later than the time of final payment. Policies purchased at deposit include a waiver of the pre-existing condition clause. A detailed brochure is available. Premiums are always subject to change until paid as insurance companies can change premiums without notice. Medical questionnaire is not needed. If you have your own travel insurance, please read the policy carefully to be sure that you are adequately covered for medical, cancellation, interruption, and luggage. For tours that remain in Canada, you may still benefit from trip cancellation and trip interruption coverage in case of illness or a mishap before or during the tour. Please contact us for details.

FLEXIBILITY & UNUSED SERVICES: You acknowledge that the nature of travel requires flexibility and that you will permit reasonable alterations to products, services, or itineraries by Wells Gray Tours Ltd. The route, schedules, accommodations, activities, amenities, and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of Wells Gray Tours Ltd. (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events, and entry or border difficulties). We do our best to substitute a similar service if something cancels. No reimbursements, discounts, or refunds will be issued for services that are missed or unused after departure due to no fault of Wells Gray Tours Ltd., including your removal from a tour because of your negligence or breach of these Terms. Please note that if we are forced to cancel a tour component due to an issue beyond our control, the current penalties still apply if you choose to cancel the entire tour. If you are unable to participate in all aspects of the itinerary, Wells Gray Tours Ltd. will not issue a refund or provide a fare reduction for any missed or

Terms & Conditions

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION:

unused portions of the tour package. If you wish to leave the tour at any time to visit friends and family, you are certainly welcome to do so. Please ensure that the tour director is informed and note that Wells Gray Tours Ltd. will not make a refund for any missed or unused portions of the tour package.

CODE OF CONDUCT: Wells Gray Tours Ltd. supports an environment of respect and dignity toward our employees (office and tour directors) and travellers. Harassment or abuse of any kind will not be tolerated. We reserve the right, at our discretion, to decline your booking on a tour or to send you home from a tour at your expense.

FARE CHANGES & ADDITIONAL EXPENSES: Due to the uncertainties of inflation, fuel surcharges, taxes, and foreign exchange, Wells Gray Tours Ltd. reserves the right to modify tour fares in the event of cost changes. It may not be possible to communicate changes ahead of departure. If any unforeseen delays, cancellations, changes, or add-ons happen that are beyond Wells Gray Tours Ltd. control (or by client choice), Wells Gray Tours Ltd. will not be responsible for any additional expenses such as meals, hotel rooms, etc. incurred because of flight delays, train delays, etc. There is no guarantee of refunds or reimbursements. Please note that most travel insurance policies cover expenses incurred for weather delays.

INCIDENTAL CHARGES: Incidentals are miscellaneous personal charges on hotel bills and are not included in the tour cost. Such charges include room service, phone calls, liquor, and movies. These charges must be paid by you at the front desk prior to departure. Upon payment, please request and retain a receipt. Wells Gray Tours Ltd. is not responsible for incidental charges.

ROOM PARTNERS: Wells Gray Tours Ltd. cannot assume responsibility for added costs due to disagreements encountered while travelling or for cancellations by one party of a double or twin accommodation room prior to departure.

LUGGAGE & LOST ITEMS: Luggage insurance is not included in your fare. Please note that neither Wells Gray Tours Ltd. nor the motorcoach company can assume responsibility for lost or damaged luggage or its contents. Customers are responsible for their own luggage at airports from the coach to the check-in counter and back to the coach upon picking up luggage. Wells Gray Tours Ltd. cannot take responsibility for any items lost on tour.

PRIVACY: Information collected by Wells Gray Tours Ltd. for purposes of the tour or marketing or to assist attending personnel in the event of an emergency is confidential and will not be disclosed to third parties.

PHOTOGRAPHY: Wells Gray Tours Ltd. and its designated tour director reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography or videos for promotion on Facebook, the Wells Gray Tours Ltd. website, or for other commercial uses. By making a reservation with Wells Gray Tours Ltd., the participant agrees to allow his/her likeness to be used by Wells Gray Tours Ltd. without compensation to the participant. If the participant prefers that his/her likeness not be used, please notify us in writing at final payment, or give a note to the tour director on the first day.

CONSUMER PROTECTION: In British Columbia, Consumer Protection BC requires that any business or organization that

collects advance deposits from people for future travel must be registered with the government and must hold those deposits in trust. This protects consumer deposits in the unlikely event of bankruptcy. Wells Gray Tours Ltd. is also a member in good standing of the National Tour Association, which requires its members to carry at least \$1 million in professional liability, errors, and omission insurance. Consumer Protection BC Licences include: Kamloops 178, Vernon 655, Kelowna 588, Penticton 924, Victoria 65842.

TRAVEL RESTRICTIONS: Wells Gray Tours Ltd. has no special knowledge regarding the financial condition of any supplier or the existence of unsafe conditions, health hazards, weather hazards, political conditions, or climate extremes at locations to which you may travel. For information about these concerns, we recommend contacting the Travel Advice Section of the Government of Canada website at travel.gc.ca. For public-health information, we recommend contacting the BC Centers for Disease Control at 604-707-2400 or bccdc.ca. The responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s) and all conditions regarding health, safety, security, political stability, and labour or civil unrest at such destination(s) solely belongs to the traveller. Each tour has many suppliers, each with their own policies or rules which you are expected to abide by while on their premises. It is extremely rare, but suppliers can close unexpectedly overnight or declare bankruptcy. Funds that we have deposited with them on your behalf may not be recoverable and therefore not refundable to you.

FORCE MAJEURE: In the circumstances amounting to force majeure, Wells Gray Tours Ltd. will not be required to refund any money to you, although if Wells Gray Tours Ltd. can recover any monies from our suppliers, we will refund these to you without charge. Suppliers may choose to provide travel vouchers or credits in lieu of refund. Wells Gray Tours Ltd. is not responsible for a supplier's failure to pay a refund.

RESPONSIBILITY: *Neither Wells Gray Tours Ltd., nor any of its agents or representatives shall be held liable or responsible directly or indirectly for any delay, injury, loss or damage to any person or property, occasioned by the neglect or default of any person or company providing transportation, accommodation or any other services in connection with these tours, or damages resulting directly or indirectly from act of God, sickness, strike, quarantine, weather, government restraints, machinery breakdown, or any other cause beyond our control. Wells Gray Tours Ltd. acts as an agent for its suppliers, including but not limited to companies providing transportation, accommodation, and other services rendered. The right is reserved to withdraw all, or part of any tour should conditions warrant and make such alterations in the itinerary as may be found necessary for the convenience and proper operation of any tour, without penalty.*

FACE MASK REQUIREMENTS: Although it is not mandatory, Wells Gray Tours Ltd. strongly encourages everyone to wear a face mask at airports, in public places, onboard motor coaches, ships, trains, and airplanes. If you unfortunately become ill, you can still ride on the coaches in the rear seat, but you must wear a KN-95 or N-95 mask. Failure to wear a mask may result in being refused to board the coach.

SMOKING POLICY: All motorcoaches are non-smoking, but rest stops are frequent. If smoking outdoors, please adhere to local smoking policies for public spaces and be considerate of those clients who may have allergies to smoke. Also note that many hotels are entirely non-smoking.

SCENT-FREE POLICY: Scented products such as hair spray, perfume, aftershave, cigarettes, cannabis, and vapour products can trigger reactions such as respiratory distress and headaches. Please respect those around you and go scent-free throughout the entire tour including excursions.

SPECIAL ROOMING REQUESTS: If you wish to have a ground floor room where there is no elevator, a lower floor room in a high-rise hotel, or a room adjacent to another traveller, please make this request at the time you book your tour. Although we make every effort to confirm your request by passing the information onto the hotels, it cannot be guaranteed. Please note that no changes can be made to your booking within two weeks of departure.

SEAT ROTATION: This is mandatory on all tours, and your tour director will describe the pattern and the frequency of the moves. On a full tour, singles are requested to sit with other singles on the coach, so that travelling companions can sit together. For fairness to other clients, exceptions will not be made.

SPECIAL NEEDS: If you require ongoing assistance in any way, you must be accompanied by a travelling companion who will be fully responsible for your needs while on tour. Your tour director cannot provide ongoing assistance. Some tours may not be suitable due to the level of activity, so please discuss your needs with us when you book your tour. Please note we are unable to accommodate scooters or motorized wheelchairs on our tours.

FOOD ALLERGIES: You must notify us no later than at final payment if you have a food allergy. Some tours go to remote places where restaurants may not be able to satisfy all food allergies. An allergy causes medical distress, a preference does not. For some allergies, please consider bringing your own snacks or food items so you are not dependent on what restaurants are able to serve. Please note that no changes can be made to your booking within two weeks of departure.

EXPERIENCE POINTS: Each time you travel with Wells Gray Tours Ltd., you earn Experience Points (e-points). The number of e-points you earn is written on the front page of each tour brochure. Your e-points will be awarded to you after your tour returns and can then be redeemed on future tours. E-Points must be earned before they can be redeemed. 1 e-point is equivalent to \$1.00.

GRATUITIES: Gratuities are at your discretion; however, they are a significant portion of income for Wells Gray Tours Ltd. tour directors, coach drivers, transfer drivers, and housekeeping staff. Gratuity guidelines will be outlined in the 'Important Tour Information' document you will receive prior to your tour. Please do not start a group collection. The most discreet method is to place the tip in an envelope and on the final day either hand it to the tour director or driver or leave it on their seat.

COMMENT SHEETS: We always strive to improve, and comments from our customers are very important. Your tour director will hand out a comment sheet during the tour, so you can tell us what you think. To maintain a high standard of service, Wells Gray Tours Ltd. reads every client's comments and discusses any problems and praises with the hotels, motorcoach company, other suppliers, and our staff.